
A BILL FOR AN ACT

RELATING TO EMERGENCY WORKERS.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

1 SECTION 1. The legislature finds that telephone and
2 emergency dispatchers perform critical services under stressful
3 conditions. These services are much more than clerical in
4 nature, yet dispatchers are currently characterized and
5 compensated as clerical employees. Therefore, the legislature
6 believes that telephone and emergency dispatchers should be
7 compensated at a higher rate than personnel who primarily
8 perform clerical functions.

9 The purpose of this Act is to require the department of
10 human resources development to review the existing
11 classification and compensation schedules for telephone and
12 emergency dispatchers and employees who perform similar
13 functions and to recommend modifications to their classification
14 and compensation schedules to more accurately reflect their
15 duties and responsibilities.



1 SECTION 2. (a) The department of human resources
2 development shall review the existing classification and
3 compensation schedules for:

4 (1) Telecommunications dispatchers, including police,
5 fire, or emergency medical dispatchers, any Hawaii
6 state hospital telephone operators or call takers, and
7 any persons who perform any combination of these
8 functions;

9 (2) Emergency dispatchers; and

10 (3) Any other telecommunications dispatch personnel who,
11 while operating a 911 automated terminal, uses
12 multiple robust lifesaving procedures and technologies
13 to obtain critical information from the caller,
14 analyzes the information given and, from specialized
15 mapping systems, sends the appropriate and closest
16 available emergency unit, and communicates the best
17 course of action for the caller to take before the
18 arrival of that unit.

19 (b) The department of human resources development may
20 consult with appropriate county human resources personnel to
21 fulfill the purpose of this Act.



1 (c) No later than twenty days prior to the convening of
2 the regular session of 2022, the department of human resources
3 development shall submit a report to the legislature
4 recommending modifications to the classification and
5 compensation schedules reviewed pursuant to subsection (a) that
6 more accurately reflect the critical duties and responsibilities
7 of those positions.

8 SECTION 3. This Act shall take effect upon its approval.



H.B. NO. 73
H.D. 2
S.D. 1
C.D. 1

Report Title:

DHRD; Emergency Workers; Communications Dispatchers;
Classification and Compensation Review; Report

Description:

Requires the department of human resources development to review the classification and compensation schedules for telephone and emergency dispatchers and similar employees and to submit a report to the legislature recommending modifications to those classification and compensation schedules. (CD1)

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