

LATE

Testimony in Support of SB 1009

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Tommy Angelos

Night Attendant, Bell/Valet, Aston Waikiki Beach Hotel
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My name is Tommy Angelos, and I work at the Aston Waikiki Beach Hotel. I'm employed as an overnight attendant in the Front Services Department. I've worked at this hotel for almost three years.

I get paid \$10.61 per hour. On the overnight, hardly anyone checks into or out of the hotel, or brings their car in or pulls their car out. That means to supplement my \$10 an hour, I rely on the portorage.

I have my paycheck right here. My allotment for 88.25 hours was \$150.17 - \$1.70 an hour for every hour I worked.

Portorage is the money that groups pay to a hotel so that their bags will get moved from the airport to their rooms when they arrive, and then back out from their rooms and back to the airport when they leave. We never get to see these guests, these guests never see how the bags arrive in their rooms and the tour coordinators inform the guests that they don't need to tip us because they have already paid a portorage fee.

But we don't think management is paying us everything they charge the guests.

During my three years there, I've asked the supervisor, who is the one who calculates all the portorage, what percentage we get. I never get an answer. We don't know how it gets figured out or if we get all of the portorage.

They lock up all the file cabinets where the information is kept on portorage and if you ask to have the key, they say they don't have the key, even though they do. If we are getting 100% of the portorage, why not share with us how it has been calculated?

There is a food and beverage service charge law in this state that protects food and beverage workers. Workers and guests deserve transparency. We deserve to know where they money is going. Help us put an end to the secrecy.