

DOREEN NAKAMURA,  
DNP, MBA,  
RN, NEA-BC, CCM



**OBJECTIVE**

To ensure a qualified nursing workforce to meet the current and future health care needs of the State of Hawaii.

**SKILLS**

35 years nursing in Hospital, Community, Health Insurance

10+ years Leadership  
Evidence Based Practice  
Mentorship & Team Development

**EDUCATION**  
UNIVERSITY OF HAWAII-MANOA

Doctorate in Nursing Practice  
Master's in Business Administration  
Bachelor of Science, Nursing

**EXPERIENCE**

**DIRECTOR OF CLINICAL CARE**  
UHA HEALTH INSURANCE

2005– PRESENT (Current position since 2018)

- Provided guidance for nursing activities related to utilization and focused care management with attention to the social determinants of health; the STEEEP principles of safe, timely, efficient, effective, equitable and patient centered care coordination; accreditation standards; regulatory guidelines; and the promotion of best practices.
- Simplified internal operational processes to promote timely facilitation, access and referrals for physicians, members and external vendors.
- Facilitated the professional development of nurses:
  - Developed a clinical ladder track to recognize nurses with expert knowledge, demonstrated leadership and mentorship.
  - Secured budgeted funds for professional development, certification and continuing education.
- Healthcare quality improvement committee chair:
  - Facilitated quality improvement initiatives, evidence based practice and policies.
  - Developed and implemented evidence based tobacco cessation nursing protocols to reduce smoking related complications, the associated health care cost and economic impacts.
- Community partnerships and collaboration:
  - Promoted health care initiatives, programs and benefits for UHA membership, such as palliative and end of life care, pre-diabetes, tobacco cessation, non-pharmaceutical pain management options and childhood obesity.
  - Provided community education on health topics such as the appropriate use of the emergency room, understanding health insurance, asthma, colo-rectal screening, and pre-diabetes through guest appearances on local radio and television talk shows.
  - Participated on the State Palliative Care Task Force.
  - Current March of Dimes mission committee member

## LICENSE & CERTIFICATIONS

Registered Nurse  
(RN - ; effective until 6/30/21)

Certificate in Health Care  
Management

Nurse Executive, Advanced –  
Board Certified (NEA-BC)

Certified Case Manager (CCM)

## PROFESSIONAL ORGANIZATIONS

Association of Nurse Leaders –  
Hawaii

American Nurses' Association  
Care Management Society  
of America

## INTERESTS/HOBBIES

Time with family, friends, and our  
dogs Rocko and Meli

Fitness

Cycling Vacations

Nature

## PUBLIC HEALTH NURSE

Hawaii State Department of Health &  
Head Start (Honolulu Community Action Program)

- Provided care coordination to high risk and special needs populations. Nursing activities included prenatal, child and adult health care guidance; participation in immunization programs and communicable disease investigations; and health oversight of schools to ensure that school health requirements and safety protocols were met.

## INPATIENT HOSPITAL BASED NURSING

Yale New Haven Hospital; New Haven, CT  
Queen's Medical Center; Honolulu, HI

- Provided inpatient nursing care, primarily on oncology, general medical and surgical floors.

## AWARDS AND PROFESSIONAL ACTIVITIES

- Sigma Theta Tau - Gamma Psi (Nursing Honor Society)
- UHA 20<sup>th</sup> anniversary – one of 20 UHA associates who made a difference
- Successfully advocated and collaborated with the UH School of Nursing to develop a pathway for advanced degree credits by submitting a portfolio of professional work experience and academic papers which met the essentials defined by the American Nurses' Association.