A BILL FOR AN ACT

RELATING TO MEDICAL SERVICE BILLING.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

SECTION 1. The legislature finds that unanticipated medical billing can cause significant financial hardship to patients. Unanticipated medical billing, also known as surprise medical billing, arises when a patient receives unanticipated out-of-network care from a non-participating provider for emergency or other medical services. The medical services may be from a health care provider or a health care facility that is outside of the patient's insurer's network and, as such, the patient's health care plan ends up paying less than the patient expected for the medical services received.

The legislature also finds that in the case of surprise medical billing for emergency services, patients often do not have the ability to select the emergency room, treating physician and other medical specialists, or ambulance provider. Furthermore, when physician groups and insurers are unable to resolve reimbursement disputes, patients are saddled with high medical bills, sometimes resulting in significant financial
hardship from the higher out-of-network charges and medical reimbursements.

The purpose of this Act is to protect patient access to health care by addressing unanticipated medical coverage gaps for patients who receive emergency services from non-participating providers.

SECTION 2. Chapter 432E, Hawaii Revised Statutes, is amended by adding a new section to be appropriately designated and to read as follows:

"§432E- Emergency services; billing. (a) When an enrollee in a managed care plan receives emergency services from a non-participating provider, the non-participating provider shall not be entitled to bill the enrollee, managed care plan, or any other entity any amount in excess of any applicable charges the provider would be entitled to charge a medicare enrollee who receives such services, including, without limitation, any copayment, coinsurance, or deductible that would be owed by a medicare enrollee to the non-participating provider for the services."
(b) The non-participating provider shall accept payment of the amounts under subsection (a) as payment in full for the emergency services rendered.

(c) To the extent that the emergency services are covered under the enrollee's managed care plan, any liability the managed care plan may have for the services shall not exceed the amount the non-participating provider is entitled to bill under this section.

(d) A health care provider or facility shall bill a health carrier only for a health intervention service that is a medical necessity. The health care provider or facility shall not bill or otherwise attempt to collect from an enrollee any amount not paid by a health carrier for a health intervention service that is a medical necessity, other than an applicable copayment, coinsurance, or deductible.

(e) For the purposes of this section, "non-participating provider" means a facility, health care provider, or health care professional that is not subject to a written agreement with the enrollee's health carrier governing the provision of emergency services."
SECTION 3. New statutory material is underscored.

SECTION 4. This Act shall take effect on January 1, 2021.

INTRODUCED BY: 

JAN 17 2020
Report Title:
Emergency Services; Medical Necessity; Billing; Non-Participating Providers; Managed Care Plans

Description:
Establishes billing requirements for unanticipated medical billing and unanticipated coverage gaps of patients for out-of-network emergency services received from non-participating providers. Specifies the circumstances in which health care providers and facilities can bill health carriers and enrollees for health intervention services that are medical necessities. Effective 1/1/2021.

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