

TESTIMONY BY CURT T. OTAGURO

REGARDING

**GOVERNOR'S MESSAGE 579 – SUBMITTING FOR YOUR CONSIDERATION AND
CONFIRMATION AS THE COMPTROLLER OF THE DEPARTMENT OF ACCOUNTING AND
GENERAL SERVICES, GUBERNATORIAL NOMINEE, CURT T. OTAGURO, FOR A TERM TO EXE AT
NOON ON 12-05-2022**

SENATOR LAURA THIELEN

CHAIR, SENATE COMMITTEE ON GOVERNMENT OPERATIONS

HEARING DATE: February 21, 2019

CONFERENCE ROOM 225

Dear Chair Thielen, Vice-Chair Inouye, and Members of the Committee:

I would like to extend my gratitude and appreciation to Governor David Ige for this exciting opportunity to serve our State as Comptroller of the Department of Accounting and General Services (DAGS). I am a life-long resident, born and raised in Honolulu. After graduating from Iolani School, I attended the University of Redlands in California where I majored in Business Management. I returned to the islands and started my professional career as a management trainee at First Hawaiian Bank. During the next 37 years, I gained valuable management and leadership experience, having been exposed to many areas throughout the company. Now that I have an opportunity to serve the public, I find the experience exciting, rewarding, and fast-paced. To be an effective leader, I will work hard to earn staff trust and their respect. The staff at DAGS are qualified and intelligent and are committed to work as a team and do their very best.

I am extremely honored to have this opportunity to serve the people of Hawaii and look forward to working with our legislators and Governor's administration. I plan to enjoy the journey and look forward to building lasting relationships that will help move our State forward.

Thank you for the opportunity to testify.



EXECUTIVE CHAMBERS
HONOLULU

DAVID Y. IGE
GOVERNOR

Testimony of
David Y. Ige
Governor, State of Hawai'i

Before the
SENATE COMMITTEE ON GOVERNMENT OPERATIONS
February 21, 2019
2:45 p.m., Room 225

In consideration of
GM 579, Curt T. Otaguro
as the
Comptroller of the Department of Accounting and General Services

Chair Thielen, Vice Chair Inouye and committee members:

I respectfully request your support in confirming the appointment of Curt T. Otaguro as the State Comptroller, a position that concurrently serves as head of the Department of Accounting and General Services (DAGS).

Curt was most recently the executive vice president and division manager of the digital banking division, First Hawaiian Bank, where he spent most of his career in various positions of increasing responsibility. His experience in digital banking, management, and customer service as well as his Bachelor of Science in management from the University of Redlands make him well qualified to be Comptroller of DAGS and lead the department's modernization efforts.

My administration is committed to transforming the culture of government by embracing and accelerating change. I am confident that Curt Otaguro will support our employees in DAGS. Moving forward together, we can build a better home for our keiki, kupuna, and all the residents of Hawaii.

Mahalo for your consideration.

DAVID Y. IGE
GOVERNOR



CURT T. OTAGURO
COMPTROLLER
AUDREY HIDANO
DEPUTY COMPTROLLER

STATE OF HAWAII
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES
P. O. BOX 119, HONOLULU, HAWAII 96810-0119

TESTIMONY
OF
AUDREY HIDANO, DEPUTY COMPTROLLER
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES
TO THE
SENATE COMMITTEE ON GOVERNMENT OPERATIONS

THURSDAY, FEBRUARY 21, 2019, 2:45 PM
CONFERENCE ROOM 225, STATE CAPITOL

G.M. 579

SUBMITTING FOR CONSIDERATION AND CONFIRMATION AS THE COMPTROLLER OF THE DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES, GUBERNATORIAL NOMINEE, **CURT T. OTAGURO**, GUBERNATORIAL NOMINEE, FOR A TERM TO EXPIRE AT NOON ON 12-05-2022.

Chair Thielen, Vice Chair Inouye, and members of the Committee, thank you for the opportunity to submit testimony on G.M. 579. I strongly support the nomination of **MR. CURT T. OTAGURO** to the position of Comptroller of the Department of Accounting and General Services (DAGS).

I submit this testimony in **STRONG SUPPORT** of the confirmation of Curt Otaguro as Comptroller of the Department of Accounting and General Services (DAGS). In the short time I have worked with and have had the pleasure of knowing Mr. Otaguro, I am truly amazed at his grasp, his eagerness, his ability and his dedication to get to know DAGS and other facets of the State of Hawaii.

His breadth of knowledge probably comes from the 37 years of experience at First Hawaiian Bank. He truly brings a fresh pair of eyes to state government.

I am excited and honored to work with Mr. Otaguro. Curt shows he cares for our employees and he is always thinking of ways to improve productivity. I believe I can learn from him, especially with his vast knowledge in financing and IT.

I strongly support the confirmation of Mr. Otaguro as the Comptroller of the Department of Accounting and General Services.

Thank you for allowing me to testify in STRONGLY SUPPORT of Governors Message 579 and Curt Otaguro.

DAVID Y. IGE
GOVERNOR

JOSH GREEN
LIEUTENANT GOVERNOR



SCOTT T. MURAKAMI
DIRECTOR

LEONARD HOSHIJO
DEPUTY DIRECTOR

**STATE OF HAWAII
DEPARTMENT OF LABOR AND INDUSTRIAL RELATIONS**

830 PUNCHBOWL STREET, ROOM 321

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Email: dlir.director@hawaii.gov

February 19, 2019

To: The Honorable Laura H. Thielen, Chair,
The Honorable Lorraine R. Inouye, Vice Chair, and
Members of the Senate Committee on Government Operations

Date: Thursday, February 21, 2019
Time: 2:45 p.m.
Place: Conference Room 225, State Capitol

From: Scott T. Murakami, Director
Department of Labor and Industrial Relations (DLIR)

**Re: G.M. No. 579 Submitting for consideration and confirmation as the Comptroller
of the Department of Accounting and General Services, Gubernatorial Nominee,
CURT T. OTAGURO**

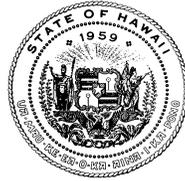
Chair Thielen, Vice Chair Inouye, and Members of the Committee,

My name is Scott T. Murakami, and I am the Director of the Department of Labor and Industrial Relations. I am testifying in support of Governor's Message 579, Gubernatorial Nominee, Curt T. Otaguro, as the Comptroller of the Department of Accounting and General Services (DAGS).

Mr. Otaguro has demonstrated that he has the leadership and experience to successfully lead DAGS. As the Executive President and Division Manager of First Hawaiian Bank, Mr. Otaguro managed the bank's online and mobile banking services as well oversaw the bank's customer service center and operational support unit for mobile banking. Mr. Otaguro has devoted almost forty years of his professional career to ensuring that First Hawaiian Bank's banking services and operations served its clients well.

I urge you to confirm Mr. Otaguro to serve as the Comptroller of DAGS.

Thank you very much for the opportunity to testify in support of Mr. Otaguro.



STATE OF HAWAII
DEPARTMENT OF HEALTH
P. O. Box 3378
Honolulu, HI 96801-3378
doh.testimony@doh.hawaii.gov

Testimony in SUPPORT of GM579
SUBMITTING FOR CONSIDERATION AND CONFIRMATION AS THE
COMPTROLLER OF THE DEPARTMENT OF ACCOUNTING AND GENERAL
SERVICES, GUBERNATORIAL NOMINEE, CURT T. OTAGURO, FOR A TERM TO
EXPIRE AT NOON ON 12-05-2022.

SENATOR LAURA H. THIELEN, CHAIR
SENATE COMMITTEE ON GOVERNMENT OPERATIONS

Hearing Date: February 21, 2019

Room Number: 225

1 **Fiscal Implications:** N/A.

2 **Department Testimony:** The Department of Health (DOH) supports the nomination of Curt
3 Otaguro for Comptroller of the Department of Accounting and General Services. Curt's private
4 sector experience in executive management and the banking sector may provide a fresh
5 perspective for business process improvement and efficiency that can help DOH effectuate more
6 timely and cost-effective public health services.

7 Thank you for the opportunity to testify in support of GM579.

8 **Offered Amendments:** N/A.

9

DAVID Y. IGE
GOVERNOR



RYKER WADA
DIRECTOR

JASON MINAMI
DEPUTY DIRECTOR

STATE OF HAWAII
DEPARTMENT OF HUMAN RESOURCES DEVELOPMENT
235 S. BERETANIA STREET
HONOLULU, HAWAII 96813-2437

February 21, 2018

TESTIMONY TO THE
SENATE COMMITTEE ON GOVERNMENT OPERATIONS
For Hearing on Thursday, February 21, 2019
2:45 p.m., Conference Room 225

By

RYKER WADA
DIRECTOR

Governor's Message 579
(WRITTEN TESTIMONY ONLY)

Dear Chair Thielen, Vice Chair Inouye and Members of the Committee on Government Operations

RE: Consideration and confirmation of Curt T. Otaguro, Comptroller of the Department of Accounting and General Services.

I submit this testimony in **Strong Support** of the confirmation of Curt Otaguro as Comptroller of the Department of Accounting and General Services. In the short time I have had the pleasure of knowing Mr. Otaguro in his capacity as Comptroller of the Department of Accounting and General Services, I have found him to be a dedicated, knowledgeable, measured and a well-prepared person who is well suited for the position of Comptroller of the Department of Accounting and General Services. In his current capacity I have experienced Mr. Otaguro as cooperative, helpful, and welcoming.

I support the confirmation of Mr. Otaguro as the Comptroller of the Department of Accounting and General Services.

Thank you for allowing me to testify in **SUPPORT** of Governors Message 579 and Curt Otaguro.



DAVID Y. IGE
GOVERNOR

MIKE MCCARTNEY
DIRECTOR

DEPARTMENT OF BUSINESS, ECONOMIC DEVELOPMENT & TOURISM

No. 1 Capitol District Building, 250 South Hotel Street, 5th Floor, Honolulu, Hawaii 96813
Mailing Address: P.O. Box 2359, Honolulu, Hawaii 96804
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Statement of
MIKE MCCARTNEY
Director

Department of Business, Economic Development, and Tourism
before the
SENATE COMMITTEE ON GOVERNMENT OPERATIONS

Thursday, February 21, 2019
2:45 PM
State Capitol, Conference Room 225

In consideration of
GM 579

**Submitting for consideration and confirmation as the
Comptroller for the Department of Accounting and General Services,
CURT T. OTAGURO, for a term to expire at noon on 12-05-2022.**

Chair Thielen, Vice Chair Inouye and Members of the Committee.

I am writing in support of the appointment of Curt T. Otaguro to serve as the Comptroller for the Department of Accounting and General Services. My name is Mike McCartney and I am the Director for the State Department of Business, Economic Development, and Tourism.

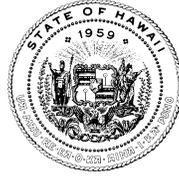
Mr. Otaguro has had over three decades of financial experience that will benefit the people of Hawaii and make him an ideal candidate for the position. His various leaderships roles in information technology and operational research, product development and digital banking have provided him with a firm foundation to lead the department. He will bring expertise, knowledge and strong leadership skills to the job and is highly qualified for the role.

For these reasons, I strongly urge his confirmation for Comptroller of the Department of Accounting and General Services.

Thank you for the opportunity to submit testimony.

DAVID Y. IGE
GOVERNOR
STATE OF HAWAII

JOSH GREEN
LT. GOVERNOR
STATE OF HAWAII



JOBIE M. K. MASAGATANI
CHAIRMAN
HAWAIIAN HOMES COMMISSION

WILLIAM J. AILA, JR.
DEPUTY TO THE CHAIRMAN

**STATE OF HAWAII
DEPARTMENT OF HAWAIIAN HOME LANDS**

P. O. BOX 1879
HONOLULU, HAWAII 96805

TESTIMONY OF JOBIE M. K. MASAGATANI, CHAIRMAN
HAWAIIAN HOMES COMMISSION
BEFORE THE SENATE COMMITTEE ON GOVERNMENT OPERATIONS
HEARING ON FEBRUARY 21, 2019 AT 2:45PM IN CR 225

IN SUPPORT OF

GM579

for consideration and confirmation as the Comptroller of the Department of Accounting
and General Services,
Gubernatorial Nominee, **CURT T. OTAGURO**,
for a term to expire 12-05-2022

February 19, 2019

Aloha Chair Thielen, Vice Chair Inouye, and members of the Committee:

It is an honor to provide this testimony in support of Governor Ige's nomination of Curt T. Otaguro as the Comptroller of the Department of Accounting and General Services (DAGS).

Mr. Otaguro's background and professional credentials and his extensive career at First Hawaiian Bank makes him well-qualified for this appointment. The Department of Hawaiian Home Lands works frequently with DAGS as the department responsible for managing and supervising a wide range of State programs and activities.

We respectfully ask your committee to advise and consent to this nomination, and we thank you for your consideration of our testimony.

DAVID Y. IGE
Governor

JOSH GREEN
Lt. Governor



PHYLLIS SHIMABUKURO-GEISER
Acting Chairperson
Board of Agriculture

State of Hawaii
DEPARTMENT OF AGRICULTURE
1428 South King Street
Honolulu, Hawaii 96814-2512
Phone: (808) 973-9600 FAX: (808) 973-9613

TESTIMONY OF THE DEPARTMENT OF AGRICULTURE
BEFORE THE SENATE COMMITTEE ON GOVERNMENT OPERATIONS

FEBRUARY 21, 2019
2:45 P.M.
CONFERENCE ROOM 225

GOVERNOR'S MESSAGE NO. 579
SUBMITTING FOR CONSIDERATION AND CONFIRMATION AS THE
COMPTROLLER OF THE DEPARTMENT OF ACCOUNTING AND GENERAL
SERVICES, GUBERNATORIAL NOMINEE, CURT T. OTAGURO, FOR A TERM TO
EXPIRE AT NOON ON 12-05-2022

Chairperson Thielen and Members of the Committee:

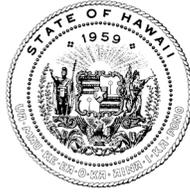
Thank you for the opportunity to testify on GM 579, submitting for consideration and confirmation as the Comptroller of the Department of Accounting and General Services, Gubernatorial Nominee, Curt T. Otaguro, for a term to expire at noon on 12-05-2022. The Department strongly supports this measure.

Mr. Otaguro has vast experience in in the private sector, particularly with his various roles with First Hawaiian Bank. His leadership and problem solving in his past roles will be vital for DAGS in supporting various State efforts.

Thank you for the opportunity to testify on this measure.



DAVID Y. IGE
GOVERNOR



DOUGLAS MURDOCK
CHIEF INFORMATION
OFFICER

OFFICE OF ENTERPRISE TECHNOLOGY SERVICES

P.O. BOX 119, HONOLULU, HI 96810-0119
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Testimony of
DOUGLAS MURDOCK
Chief Information Officer
Enterprise Technology Services

Before the

SENATE COMMITTEE ON GOVERNMENT OPERATIONS
Thursday, February 21, 2019

GOVERNOR'S MESSAGE No. 579
Gubernatorial Nominee Curt T. Otaguro

Dear Chair Thielen, Vice Chair Inouye and members of the committee:

I am in strong support in confirming the Governor's appointment of Curt T. Otaguro to serve as the State Comptroller, a position that concurrently serves as Director of the Department of Accounting and General Services (DAGS). Mr. Otaguro has a long record of proven leadership and management excellence throughout his long service in the financial services industry. Most recently, he was the executive vice president and division manager of the Digital Banking Division at First Hawaiian Bank, where he held many positions of increasing responsibility in personal and e-banking, retail and electronic banking, management and customer service during his 30+ year career there.

During the short time I have worked with Mr. Otaguro, he has demonstrated sound judgment when assessing complex new issues and situations and building key relationships within and among departments. He has quickly applied his leadership and fiscal knowledge to the wide range of programs, services, and activities within DAGS, and will be able to bring private sector practices to DAGS while respecting government requirements.

Thank you for this opportunity to testify in support of Curt Otaguro as State Comptroller, where he will be a great asset to DAGS and to state government.

STATE OF HAWAII
DEPARTMENT OF DEFENSE

TESTIMONY

GM 579 Submitting for consideration and confirmation

Gubernatorial Nominee, Curt Otaguro for a term to expire
12-05-2022

PRESENTATION TO THE

COMMITTEE ON GOVERNMENT OPERATIONS

BY

MR. RONALD P. HAN, JR.
DIRECTOR OF THE STATE OFFICE OF VETERANS' SERVICES

February 21, 2019
2:45 pm

Good afternoon Chair Thielen, Vice Chair Inouye and Committee members:

I'm Ron Han, Director of the State Office of Veterans' Services (OVS). I would like to take this opportunity to express my wholehearted **support** to the GM 579 confirmation of Curt Otaguro and his appointment as Comptroller of the Department of Accounting and General Services for a term to expire on December 5, 2022.

I have known Curt Otaguro since our high school days over 40 years ago and played organized sports with him. Curt always excelled in the classroom and on the field of play and carried this work ethic and "can-do" attitude over to his long-term career and successes in the banking industry. He is well-respected in the banking and finance world and will bring these tremendous skills sets and talents to the Comptroller position with a focus on State initiatives, programs and a multitude of projects. In the short time he has been in the position, Curt has already hit the ground running as we have worked on several important key capital improvement projects like the Second State Veterans Home slated for Oahu. I am confident he will continue his winning ways and be a tremendous catalyst and asset to the State!

Thank you for the opportunity to provide testimony in **support** of Curt Otaguro's confirmation and consideration.

DAVID Y. IGE
GOVERNOR



STATE OF HAWAII
DEPARTMENT OF PUBLIC SAFETY
919 Ala Moana Boulevard, 4th Floor
Honolulu, Hawaii 96814

NOLAN P. ESPINDA
DIRECTOR

Maria C. Cook
Deputy Director
Administration

Jodie F. Maesaka-Hirata
Deputy Director
Corrections

Renee R. Sonobe Hong
Deputy Director
Law Enforcement

No. _____

WRITTEN TESTIMONY ONLY

TESTIMONY ON GOVERNOR'S MESSAGE 579
SUBMITTING FOR CONSIDERATION AND CONFIRMATION AS
COMPTROLLER OF THE DEPARTMENT OF ACCOUNTING AND GENERAL
SERVICES, GUBERNATORIAL NOMINEE CURT T. OTAGURO.

by

Nolan P. Espinda, Director
Department of Public Safety

Senate Committee on Government Operations
Senator Laura H. Thielen, Chair
Senator Lorraine R. Inouye, Vice Chair

Thursday, February 21, 2019; 2:45 p.m.
State Capitol, Conference Room 225

Chair Thielen, Vice Chair Inouye and Members of the Committee:

The Department of Public Safety (PSD) supports the nomination of Curt T. Otaguro as the Comptroller for the Department of Accounting and General Services (DAGS).

The State and DAGS will be well served by Comptroller Otaguro's extensive experience in all aspects of banking and management. His management experience in the private sector is especially helpful in directing and coordinating the various activities of DAGS. Similarly, his knowledge of the banking and financial services industry will help ensure that the State has the highest standard of financial reporting and accounting operations.

Thank you for the opportunity to present this testimony.

DAVID Y. IGE
GOVERNOR

CURT T. OTAGURO
COMPTROLLER



An Agency of the State of Hawaii

ROSS I. YAMASAKI
CHAIRMAN, STADIUM AUTHORITY

SCOTT L. CHAN
MANAGER

RYAN G. ANDREWS
DEPUTY MANAGER

TESTIMONY
OF
SCOTT L. CHAN, STADIUM MANAGER
STADIUM AUTHORITY
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES
TO THE
SENATE COMMITTEE
ON
GOVERNMENT OPERATIONS
ON
February 21, 2019
G.M. 579

Chair Thielen, Vice Chair Inouye, and members of the Committee, thank you for the opportunity to provide this testimony in support of Mr. Curt T. Otaguro.

Mr. Otaguro's extensive financial background will be a tremendous asset in his role as the Comptroller of the Department of Accounting and General Services. Since his appointment in January 2019, I have had the pleasure of meeting with Mr. Otaguro numerous times in meetings, briefings, and on a one-to-one basis. Through these meetings, I was very impressed with his professionalism, knowledge, and understanding of the various components of state government, as well as being able to analyze situations by asking the right questions and collaboratively reaching sound resolutions. I have also found Mr. Otaguro to display a calm disposition while being clear and concise in his thinking and communication skills. All of Mr. Otaguro's qualities are essential to successfully steer the Department into the future.

I look forward to working closely with Mr. Otaguro in supporting his role as Comptroller for the Department of Accounting and General Services.

As such, I respectfully ask for the Committee's favorable consideration in confirming gubernatorial nominee, Mr. Curt T. Otaguro as Comptroller for the Department of Accounting and General Services for a present term to expire on December 5, 2022.

Thank you for the opportunity to testify in support of Mr. Otaguro.



TESTIMONY BY:

JADE T. BUTAY
DIRECTOR

Deputy Directors
LYNN A.S. ARAKI-REGAN
DEREK J. CHOW
ROSS M. HIGASHI
EDWIN H. SNIFFEN

STATE OF HAWAII
DEPARTMENT OF TRANSPORTATION
869 PUNCHBOWL STREET
HONOLULU, HAWAII 96813-5097

February 21, 2019
2:45 p.m.
State Capitol, Room 225

G.M. 579

Submitting for consideration and confirmation as the Comptroller of the Department of Accounting and General Services, Gubernatorial Nominee, CURT T. OTAGURO, for a term to expire at noon on 12-05-2022.

Senate Committee on Government Operations

The Department of Transportation (DOT) **supports** Curt Otaguro as Comptroller of the Department of Accounting General Services (DAGS).

Mr. Otaguro is a graduate of the University of Redlands where he earned a bachelor's degree in management. He joined First Hawaiian Bank in 1981 and distinguished himself, not only as a knowledgeable leader in retail and credit card banking adept at navigating the intricacies of credit card programs, but also at the same time as an agile leader with knack for operations and information management. He rose to become a Senior Vice President and Division Manager in 2002 and then in 2009 was promoted to Executive Vice President.

We are delighted to endorse Mr. Otaguro's nomination. We do so wholeheartedly and without any reservation. He is an accomplished public servant, renowned for his banking and finance acumen, managerial prowess, and his common-sense approach to solving tough problems. He is uniquely qualified as he has the right mix of qualifications, knowledge, and vision to serve as the State Comptroller.

Thank you for the opportunity to provide testimony.

DAVID Y. IGE
GOVERNOR OF HAWAII



**STATE OF HAWAII
DEPARTMENT OF LAND AND NATURAL RESOURCES**

POST OFFICE BOX 621
HONOLULU, HAWAII 96809

**Testimony of
SUZANNE D. CASE
Chairperson**

**Before the Senate Committee on
GOVERNMENT OPERATIONS**

**Thursday, February 21, 2019
2:45 PM
State Capitol, Conference Room 225**

**In consideration of
GOVERNOR'S MESSAGE 579
SUBMITTING FOR CONSIDERATION AND CONFIRMATION AS THE
COMPTROLLER, DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES
GUBERNATORIAL NOMINEE CURT T. OTAGURO
FOR A TERM TO EXPIRE AT NOON ON 12-05-2022**

The Department of Land and Natural Resources (Department) strongly supports Governor's Message 579 nominating Curt T. Otaguro to serve as the Comptroller of the Department of Accounting and General Services (DAGS) to expire at noon on December 5, 2022.

Mr. Otaguro is a graduate of Iolani School and Redlands University with a Bachelor of Science in Management. Mr. Otaguro has spent the last 37 years of his career with First Hawaiian Bank.

The Department is confident, given his background and experience, that Mr. Otaguro will provide the kind of leadership that is necessary to run DAGS effectively and efficiently. The Department looks forward to interacting with Mr. Otaguro.

Thank you for your consideration of the Department's strong support of Mr. Otaguro serving as the as the Comptroller of DAGS.

SUZANNE D. CASE
CHAIRPERSON
BOARD OF LAND AND NATURAL RESOURCES
COMMISSION ON WATER RESOURCE MANAGEMENT

ROBERT K. MASUDA
FIRST DEPUTY

M. KALEO MANUEL
DEPUTY DIRECTOR - WATER

AQUATIC RESOURCES
BOATING AND OCEAN RECREATION
BUREAU OF CONVEYANCES
COMMISSION ON WATER RESOURCE MANAGEMENT
CONSERVATION AND COASTAL LANDS
CONSERVATION AND RESOURCES ENFORCEMENT
ENGINEERING
FORESTRY AND WILDLIFE
HISTORIC PRESERVATION
KAHOOLAWE ISLAND RESERVE COMMISSION
LAND
STATE PARKS



OFFICE OF ENVIRONMENTAL QUALITY CONTROL

DEPARTMENT OF HEALTH | 235 South Beretania Street, Suite 702, Honolulu, HI 96813 | oeqchawaii@doh.hawaii.gov

DAVID Y. IGE
GOVERNOR

SCOTT GLENN
DIRECTOR

(808) 586-4185

Testimony of
SCOTT GLENN, Director

before the
SENATE COMMITTEE ON GOVERNMENT OPERATIONS

Thursday, February 21, 2019
2:45 PM, Room 225

in SUPPORT of
GOVERNOR'S MESSAGE 579, CURT OTAGURO
As the Comptroller of the Department of Accounting and General Services
(Written Testimony Only)

Chair Thielen, Vice Chair Inouye, and Members of the Senate Committee on Government Operations,

I am writing in support of the appointment of Curt Otaguro to serve as the Comptroller of the Department of Accounting and General Services.

Mr. Otaguro is a graduate of Iolani School and Redlands University with a Bachelor of Science in Management. Mr. Otaguro has spent the last 37 years of his career with the Bank of Hawai'i at the leading edge of banking technology.

OEQC looks forward to working with Mr. Otaguro to assist the Department with its environmental quality practices and incorporating climate change considerations into its operations.

Thank you for the opportunity to testify on this measure.



HAWAII LABORERS-EMPLOYERS COOPERATION AND EDUCATION TRUST
650 Iwilei Road, Suite 285 · Honolulu, HI 96817 · Phone: 808-845-3238 · Fax: 808-845-8300 · URL: hilecet.org

THE SENATE
THE THIRTIETH LEGISLATURE
REGULAR SESSION OF 2019

COMMITTEE ON GOVERNMENT OPERATIONS

Senator Laura H. Thielen, Chair
Senator Lorraine R. Inouye, Vice Chair

NOTICE OF HEARING

DATE: February, 21, 2019
TIME: 2:45pm
PLACE: Conference Room 225
State Capitol
415 South Beretania Street

TESTIMONY ON GM 579

TO THE HONORABLE LAURA H. THIELEN, CHAIR, LORRAINE R. INOUE, VICE CHAIR, AND MEMBERS OF THE COMMITTEE:

Hawaii LECET is a labor-management partnership between the Hawaii Laborers Union, its 5000+ members and its 250+ unionized contractors. The Laborers Union is the largest construction union in the Nation. Mahalo for the opportunity to testify in **STRONG SUPPORT** for GM 579, which submits for consideration and confirmation Gubernatorial Nominee, Curt Otaguro, as the Comptroller of the Hawaii State Department of Accounting and General Services, for a term to expire on 12-05-2022.

Mr. Otaguro has valuable experience and knowledge in the area of banking and business, having served as the Executive Vice President and Division Manager for First Hawaiian Bank Digital Banking Division. He has also held positions as the Executive Vice President and Division Manager for First Hawaiian Bank's Personal & e-banking Division, and Executive Vice President and Regional Manager for First Hawaiian Bank's Retail Banking Group. He has extensive managerial experience, as well as an in-depth understanding of marketing, business development and digital technology.

In addition, Mr. Otaguro volunteers his time as President for the non-profit Hands of Hope Foundation Hawaii Chapter. He is also the Finance Committee Vice Chairman for Wai'alae Country Club.

Mr. Otaguro's business and finance experience is invaluable and his willingness to serve the community is commendable. For these reason, Hawaii LECET respectfully requests your **STRONG SUPPORT** of Mr. Curt Otaguro as Comptroller of the Hawaii State Department of Accounting and General Services.

TESTIMONY BY
RODERICK K. BECKER
AND
ROBERT YU
TO THE
SENATE COMMITTEE ON GOVERNEMENT OPERATIONS

GOVERNOR'S MESSAGE NO. 579

Thursday, February 21, 2019
2:45 p.m.
Room 225

SUBMITTING FOR CONSIDERATION AND CONFIRMATION AS THE
COMPTROLLER OF THE DEPARTMENT OF ACCOUNTING AND GENERAL
SERVICES, GUBERNATORIAL NOMINEE, CURT T. OTAGURO, FOR A TERM TO
EXPIRE AT NOON ON 12-05-2022.

Chair Thielen, Vice Chair Inouye and Members of the Committee:

We strongly support Curt Otaguro's appointment to the position of Comptroller of the Department of Accounting and General Services (DAGS). We are working with Mr. Otaguro in our professional capacities as Director and Deputy Director of Finance, respectively.

Governor Ige's administration is committed to addressing the many issues facing our state in a direct and forthright manner. We strive to do the right thing, the right way to achieve our shared goal of a healthy, sustainable economy to support our keiki, our kupuna, and the disadvantaged.

Mr. Otaguro is an integral part of a team that is committed to achieving the goals of this administration in an honest, transparent, accountable, and responsive manner.

Mr. Otaguro has been in the banking industry in various positions for the past 37 years and has extensive managerial experience. His managerial experience will benefit DAGS; therefore, we support confirmation.

Thank you for the opportunity to provide testimony.

**Arthur K. Miho
700 Hueu Pl.
Hilo, HI 96720**

**TESTIMONY OF
ARTHUR K. MIHO
TO THE
COMMITTEE ON GOVERNMENT OPERATIONS (GVO)
ON
FEBRUARY 21, 2019
2:45 P.M.
CONFERENCE ROOM 225**

GM 579

SUBMITTING FOR CONSIDERATION AND CONFIRMATION TO THE STATE COMPTROLLER OF THE DEPARTMENT OF ACCOUNTING & GENERAL SERVICES, GUBERNATORIAL NOMINEE, CURT T. OTAGURO, FOR A TERM TO EXPIRE AT NOON ON 12-05-2022.

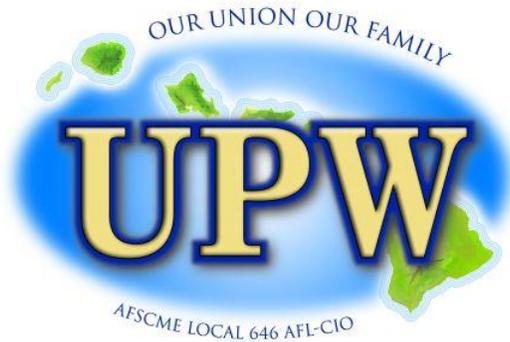
Chair Thielen, Vice Chair Inouye and members of the Committee.

My name is Arthur Miho and I am testifying in support Curt Otaguro's confirmation to the State Comptroller of the Department of Accounting and General Services. I believe the State is extremely fortunate to have an executive of Curt's caliber.

I am currently a manager for one of the largest financial institutions in Hilo. I've come to appreciate the unique leadership skillset required of our executives today. Banking has evolved in ways our mentors could never imagine, from internet banking to a myriad of governmental laws and regulations. Curt worked through these challenges as evidenced by his record of success. He started his banking career in 1981 as a management trainee - the days without smart phones, computers and 4G internet service. Prior to retiring as Executive Vice President and Senior Management Committee member, Curt played a vital role in the development and implementation of the bank's new products and systems.

Curt is also passionately involved with many of our community based organizations, from Hands of Hope Foundation, Rehabilitation Hospital of the Pacific, Hawaii United Okinawan Association, United Cerebral Palsy Association & Honolulu Japanese Chamber of Commerce. However, I know Curt best as a high school classmate and later alumnae coordinator. Our friendship spans close to a half century. Throughout this time, Curt remains humble, kind and caring.

I am confident that Curt will serve the State with distinction. Thank you for the opportunity to submit testimony.



THE HAWAII STATE SENATE

The Thirtieth Legislature
Regular Session of 2019

COMMITTEE ON GOVERNMENT OPERATIONS

Senator Laura H. Thielen, Chair
Senator Lorraine R. Inouye, Vice Chair

Date of Hearing: Thursday, February 21, 2019
Time of Hearing: 2:45 p.m.
Place of Hearing: Conference Room 225

TESTIMONY ON GM579 CURT T. OTAGURO

By DAYTON M. NAKANELUA,
State Director of the United Public Workers,
AFSCME Local 646, AFL-CIO ("UPW")

My name is Dayton M. Nakanelua, State Director of the United Public Workers, AFSCME, Local 646, AFL-CIO (UPW). The UPW is the exclusive representative for approximately 14,000 public employees, which include blue collar, non-supervisory employees in Bargaining Unit 01 and institutional, health and correctional employees in Bargaining Unit 10, in the State of Hawaii and four counties. The UPW also represents about 1,500 members of the private sector.

The UPW **supports** the nomination of Mr. Curt T. Otaguro as Comptroller of the Department of Accounting and General Services, State of Hawaii. Mr. Otaguro is highly qualified in the financial industry and brings to the DAGS a wealth of executive banking experience from 1981 to 2018. He was the Executive Vice President of First Hawaiian Bank and Division Manager for the Digital Banking Division responsible for over \$3 billion in digital transactions. He also served in various executive vice president leadership positions. He is experienced in personal and e-banking, retail and electronic banking, management and customer service.

Mr. Otaguro graduated from Iolani High School and received his Bachelor of Science degree from University of Redlands. He also graduated in specialized continuing education in School of Bank Marketing, National School of Bank Card Management and the American Institute of Banking. Thank you for the opportunity to submit this testimony.



February 21, 2019

Senator Laura Thielen, Chair
Senate Committee on Government Operations
Hawaii State Capitol, Room 225
415 S. Beretania Street
Honolulu, HI 96813

RE: GM579 Submitting for consideration and confirmation as the Comptroller of the Department of Accounting and General Services, Gubernatorial Nominee, CURT T. OTAGURO, for a term to expire at noon on 12-05-2022.

Dear Chair Thielen and Members of the Committee:

My name is Bruce Coppa, President of Capitol Consultants of Hawaii. It is my honor and privilege to testify in strong support of Mr. Curt Otaguro for the position of Comptroller for the Department of Accounting and General Services.

As a former Comptroller myself, I understand the unique traits and skills required to serve in this capacity. I can unequivocally say that Mr. Otaguro is an ideal candidate for this important post. His years of experience as an executive at First Hawaiian Bank and his extensive finance background give him the skills and experience necessary to serve as the chief financial manager for the state.

Furthermore, I consider Curt to be a personal friend whose character and integrity are beyond reproach. He tackles challenges head on and is a thoughtful yet action-oriented leader.

With his leadership, I am confident that DAGs will be poised to accomplish great things under his direction.

I strongly urge this committee to advise and consent to the nomination of Mr. Curt Otaguro for Comptroller of the State of Hawaii and director of the Department of Accounting and General Services.

Mahalo for your consideration.

TO: Senator Laura Thielen, Chair
Senator Breene Harimoto, Vice Chair
Senate Committee on Government Operations

From: Pankaj Bhanot (in my individual capacity)

Re: GM 579

Date: Thursday, February 21, 2019

Time: 2:45 p.m.

Place: Conference Room 225
State Capitol
415 South Beretania Street

Aloha Chair Thielen, Vice Chair Inouye, and members of the Senate Committee on Government Operations, my name is Pankaj Bhanot and I am the current Director of the Department of Human Services. However, I am submitting this testimony as an individual in strong support of GM 579 submitted by the Governor for consideration and confirmation of Mr. Curt T. Otaguro as the Comptroller of the Department of Account and General Services (DAGS), for a term to expire at noon on December 05, 2022.

Mr. Otaguro has a distinguished thirty-eight (38) year professional career in banking industry. Curt possesses professional experience, education, knowledge, skills, abilities, and the lived experience to honorably and competently serve as the Comptroller of DAGS.

Mr. Otaguro's experience in the banking industry, including e-banking, account management, financial services, customer relations, customer service, digital transactions, payroll services, risk management, vendor management, disaster management, project management, call center management, and IT development, will enable him to serve our Aloha State and the DAGS with great distinction and honor.

I request the Senate Committee on Government Operations to unanimously confirm Mr. Otaguro as the Comptroller of the DAGS.

Thank you for the opportunity to support GM 579.

TESTIMONY OF
KERRY K. YONESHIGE
TO THE
SENATE COMMITTEE ON
GOVERNMENT OPERATIONS
ON
FEBRUARY 21, 2019
2:45 P.M.
CONFERENCE ROOM 225

G.M. 579

RELAINING TO THE CONFIRMATION OF CURT T. OTAGURO AS COMPTROLLER

Chair Thielen, Vice Chair Inouye, and members of the Committee, thank you for the opportunity to testify on the confirmation of Mr. Curt T. Otaguro, G.M. 579.

I strongly support the confirmation of Mr. Otaguro as Comptroller of the State of Hawaii for the following reasons:

1. He has a long and distinguished history of executive management positions having served a number of progressively higher positions at First Hawaiian Bank retiring as an Executive Vice President. His leadership experience will help the State and the Department of Accounting and General Services (DAGS) formulate new visions and achieve new goals to improve the conditions for the citizens and employees .

2. Extensive customer service background which is crucial in determining and meeting customer expectations whether it be State departments, legislators, vendors, or citizens. The scope of DAGS operations is so wide that this is essential in building meaningful relationships both within and outside of the department.

3. Understands the significance of expense control and as Comptroller, this is crucial in the establishment and enforcement of statutes, administrative rules and administrative directives in this area.

4. Well versed in technology solutions including electronic payment channels (charge cards, automated clearing house or ACH transactions, etc.) which is important to move the State to electronic disbursement systems for improved operating efficiencies and reduced costs.

5. Has lead successful cross functional teams which included third party partners. DAGS is involved in a number of projects dealing with construction, automation, public private partnerships, etc and the ability to lead cross functional teams is critical in completing projects within specifications and on time and budget.

6. He has excellent communication skills being an excellent listener and taking genuine interest in his staff, colleagues, and the public.

In summary, the State is very fortunate that Mr. Otaguro is willing to serve as Comptroller with his talent, executive management experience, and abilities and I strongly urge this Committee to confirm his appointment.

Thank you for the opportunity to testify on G.M. 579.



**TESTIMONY TO THE SENATE COMMITTEE ON GOVERNMENT OPERATIONS
State Capitol, Conference Room 225
415 South Beretania Street
2:45 PM**

February 21, 2019

RE: GOVERNOR'S MESSAGE 579 SUBMITTING FOR CONSIDERATION AND CONFIRMATION AS THE COMPTROLLER OF THE DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES, GUBERNATORIAL NOMINEE, CURT OTAGURO

Chair Thielen, Vice Chair Inouye, and members of the committee:

My name is Gladys Quinto Marrone, CEO of the Building Industry Association of Hawaii (BIA-Hawaii). Chartered in 1955, the Building Industry Association of Hawaii is a professional trade organization affiliated with the National Association of Home Builders, representing the building industry and its associates. BIA-Hawaii takes a leadership role in unifying and promoting the interests of the industry to enhance the quality of life for the people of Hawaii. Our members build the communities we all call home.

BIA-Hawaii is in **strong support** of the nomination of Mr. Curt Otaguro to the position of Director of the Department of Accounting and General Services (DAGS).

We understand that Mr. Otaguro brings a wealth of financial and management experience to DAGS. His experience as an Executive Vice President and Division Manager of the digital banking division at First Hawaiian Bank would be beneficial, in overseeing the professional staff and programs that manage capital improvement projects and programs for a multitude of state agencies.

Having a private sector perspective on the government procurement process allows for the Department to focus on outcomes, together with the process. We would strongly encourage the Senate to confirm Mr. Otaguro's nomination as Comptroller for the Department of Accounting and General Services.

We appreciate the opportunity to express our support of Mr. Otaguro's nomination.

Ken K. Hayashida
1262 Nehoa Street
Honolulu, Hawaii 96822

TESTIMONY OF
Ken K. Hayashida

TO COMMITTEE ON GOVERNMENT OPERATIONS (GVO)

FEBRUARY 19, 2019

CONFERENCE ROOM

GM 579

RELATING TO CONSIDERATION AND CONFIRMATION TO THE STATE COMPTROLLER OF DEPARTMENT OF
ACCOUNTING AND GENERAL SERVICES – Curt T. Otaguro

Chair Thielen, Vice Chair Inouye, and Members of the Committee:

I am testifying in STRONG SUPPORT of Curt T. Otaguro to be the State Comptroller of the Department of Accounting and General Services. I have known Mr. Otaguro for over forty years as a friend, business manager and non-profit director. He is a great leader and has successfully managed various businesses divisions of a major Bank. He has strong ethical standards. Thank you.

Mr. Cliff H. Tamura
86-032 Farrington Hwy.
Waianae, HI 96792

**Testimony of
Cliff H. Tamura
To The
Committee on Government Operations (GVO)
on
February 19, 2019
2:30 pm
GM#579**

Submitting for consideration and confirmation to the state comptroller of the department of accounting & general services, gubernatorial nominee, Curt T. Otaguro, for a term to expire on 12-3-2020.

Chair Thielen, Vice Chair Inouye and members of the Committee:

I am testifying as an individual and I am 100% in support of Mr. Curt T. Otaguro's confirmation as the State Comptroller of the Department of Accounting & General Services. I met Curt over 25 years ago through First Hawaiian Bank. We have since become close personal friends. Curt has proven to me time and time again that his character is strong, and his integrity is non-wavering. He has been involved in many community projects which shows me how big his heart is, and also his commitment to the growth of our state. He has always treated me with absolute respect and kindness.

I believe that Mr. Curt T. Otaguro is the best man for this position. He would definitely be an asset to the Department of Accounting & General Services.

Thank you for accepting my testimony on behalf of Mr. Curt T. Otaguro.



RALPH S. INOUE CO LTD
GENERAL CONTRACTOR

500 Alakawa St., #220E
Honolulu, Hawaii 96817

T: 808.839.9002
F: 808.833.5971

License No. ABC-457
Founded in 1962

February 14, 2019

To: The Honorable Laura H Thielen, Chair, Lorraine R Inouye, Vice Chair and Members of the Senate Committee on Government Operations

Subject: Governors Message **GM 579: Strong Support** of the Nomination of **Curt T. Otaguro** as Comptroller of the Department of Accounting and General Services

NOTICE OF HEARING

DATE: Thursday, February 21, 2019

TIME: 2:45 PM

PLACE: Conference Room 225

The Honorable Chair Thielen, Vice Chair Inouye and Members of the Senate Committee on Government Operations,

I am Lance Inouye, President of Ralph S. Inouye Co., Ltd. (RSI), a local general contractor. I am writing in **strong support** of the confirmation of **Curt T. Otaguro**, as Comptroller of the Department of Accounting and General Services (DAGS). Though I've gotten to know **Mr. Otaguro** only recently, I have been impressed with his breadth of knowledge particularly in financing and IT for First Hawaiian Bank (FHB). He has made himself readily available to several groups in the construction industry, including our General Contractors Association of Hawaii and our multi-trade construction working group and strikes me as personable, forthright and a good listener with an infectious smile and a good heart. His extensive banking background with FHB will serve to steer the state's public procurement system well to fiscal prudence. It is exciting that a person of his education, experience and stature has volunteered to serve the State as Comptroller of DAGS.

DAGS plays an important role in fair and transparent procurement in the State of Hawaii as well as handling the guts of the computer system for the State of Hawaii. I cannot think of too many people who would fit the position better than **Curt**.

RSI and I personally **strongly support** the appointment of **Curt T. Otaguro** as Deputy Director of DAGS and urge the Committee to confirm his appointment. Thank you for the opportunity to express my opinion of **Curt**.

Sidney Fukayama
2270 Kalakaua Ave., #1101
Honolulu, Hawaii 96815

TESTIMONY OF
SIDNEY FUKAYAMA
TO THE
COMMITTEE ON GOVERNMENT OPERATIONS (GVO)
ON
19TH, FEBURARY, 2019
2:30 PM

GM 579

SUBMITTING FOR CONSIDERATION AND CONFIRMATION TO THE STATE COMPTROLLER OF THE DEPARTMENT OF ACCOUNTING & GENERAL SERVICES, GUBERNATORIAL NOMINEE, **MR. CURT T. OTAGURO**, FOR A TERM TO EXPIRE ON 12-3-2020.

Chair Thielen, Vice Chair Inouye and members of the Committee.

I am testifying as an individual and I am in support of Mr. Curt T Otaguro's confirmation as the State Comptroller of the Department of Accounting & General Services. I have known Mr. Otaguro for over 11 years, having the opportunity to work with him previously in different capacities. In my dealing with Mr. Otaguro, I have found him to be extremely courteous and helpful. Mr. Otaguro demonstrates sound judgement and dedication to his work.

I strongly believe Mr. Otaguro will be an asset to the Department of Accounting & General Services.

Thank you for the opportunity to submit testimony.

From: [Mike Nekoba](#)
To: [GVO Testimony](#)
Subject: TESTIMONY - GM# 579 CURT T OTAGURO, Hearing Date: 02/19/2019, SUPPORT
Date: Friday, February 8, 2019 12:29:56 PM

Dear Honorable Senators:

I have known Curt Otaguro very well for over 10 years.

Curt's 37 years career with First Hawaiian Bank in various areas of the bank provided him with invaluable management, operations and technology experience.

Over the years, Curt has spent countless hours serving as President, Chairman, Director of numerous charitable and cultural organizations.

He is person of impeccable character. I support Curt's appointment to State Comptroller and know he will do a good job.

Please contact me if you have any questions.

Aloha,

Mike Nekoba

PO Box 25160
Honolulu, Hawaii 96825-0160

Direct Line: (808) 282-8808
E-mail: mike@tmghi.com

From: [Norman M. Noguchi](#)
To: [GVO Testimony](#)
Subject: TESTIMONY – GM# 579 CURT T OTAGURO, Hearing Date: 02/19/2019, SUPPORT State Comptroller and Director of the Department of Accounting and General Services.
Date: Friday, February 8, 2019 2:57:23 PM

Testimony

I am testifying in strong support of Mr. Curt Otaguro a gubernatorial nominee for the office State Comptroller and Director of the Department of Accounting and General Services.

I have known Mr. Otaguro for over 20 years both socially and in business. I can personally attest to his character, outstanding work ethic, selfless service, his fairness and respect and his integrity. Over the past 20 years, I have worked with Mr. Otaguro on real estate matters in my capacity as President of Marcus & Associates, Inc., a full service real estate firm and in his capacity as Executive Vice President of First Hawaiian Bank. He has represented First Hawaiian Bank with integrity and distinction. His dealings with our firm and other associates in the industry have always been fair and forthright and I am sure he will bring those qualities to this position.

Socially I have had the pleasure of socializing with he and his family, playing golf, and traveling together. Mr. Otaguro has always struck me as an intelligent, kind and humble human being. Considerate of other people and caring for those that need help or assistance.

I thank you for this opportunity to testify on his behalf and encourage everyone to confirm his nomination for this position.

Yours truly,

Norman Noguchi

Principal Broker
Marcus Property Management, LLC
President and COO
Marcus & Associates, Inc.
Marcus Construction Services LLC
Marcus Plumbing Services LLC

1045 Mapunapuna Street
Honolulu, Hawaii 96819
Main Office: (808) 839-7446
Direct Line: (808) 203-6892
FAX: (808) 839-1007
Website: www.marcusrealty.com

From: [Richard E. Tanaka](#)
To: [GVO Testimony](#)
Subject: Testimony Re: Mr. Curt T. Otaguro
Date: Friday, February 8, 2019 4:44:17 PM

Chair Thielen, Vice Chair Inouye and members of the Committee,

I have worked with Curt Otaguro for close to three decades in his various capacities at the First Hawaiian Bank. Curt deserves much of the credit for our company's success and our inclusion in Hawaii Business Magazine's annual Top 250 List of Hawaii's largest companies ranked by annual sales. His wise advice and continuous assistance to our company over many years has been an invaluable asset and we are deeply in his debt for his efforts on our behalf as well as his unwavering goodwill and friendship.

Curt has my utmost respect and admiration; he is the embodiment of integrity and dedication. He is also a great husband, father, and friend. Several years ago, my son in law expressed an interest in the banking industry and I reached out to Curt who subsequently provided him with wonderful advice and continuous mentoring.

I recommend Curt highly and it gives me great comfort personally to know that people of Curt's intelligence, experience, and dedication are participating in Hawaii's government.

Sincerely Yours,

Richard Tanaka

Richard E. Tanaka
Chairman & CEO
Tanaka of Tokyo Restaurants Ltd.
Corporate Offices
Waikiki Shopping Plaza
2250 Kalakaua Avenue, 3rd Floor
Honolulu, Hawaii 96815
Tel. 808 - 922 - 4702
Fax 808 - 922 - 5495
E-mail RET@tanakarestaurants.com
Website www.tanakaoftokyo.com

From: [Jacob Fergus](#)
To: [GVO Testimony](#)
Subject: TESTIMONY – GM# 579 CURT T OTAGURO, Hearing Date: 02/19/2019, SUPPORT
Date: Friday, February 8, 2019 6:39:48 PM

Senate President Kouchi and Members of the Senate:

I am testifying as an individual in support of Mr. Curt T. Otaguro's confirmation as Comptroller and Director of the Department of Accounting and General Services. Having known Mr. Otaguro for over 20 years through different capacities, I have complete confidence that Governor Ige has appointed the right person for this position.

Mr. Otaguro's 37+ years of banking, managerial, and technological experience at First Hawaiian Bank shall serve as a tremendous asset for the wide range of programs and activities managed and supervised by the Department of Accounting and General Services.

Just as important, Mr. Otaguro is a kind person who is dedicated to servicing the community in many different ways. He volunteers his free time to many great causes, and has served as a mentor to me and countless other young professionals.

Thank you for the opportunity to submit testimony,

Jake Fergus
125 Merchant Street, Suite 200
Honolulu, HI 96813

From: [Franklin T. Kudo](#)
To: [GVO Testimony](#)
Subject: TESTIMONY – GM# 579 CURT T OTAGURO, Hearing Date: 02/19/2019, SUPPORT
Date: Saturday, February 9, 2019 10:30:50 AM

Gentlemen:

I am writing to support Mr. Curt Otaguro for the position of State of Hawaii Comptroller of the Department of Accounting and General Services. I have been acquainted with Curt for over thirty years and have known him to be a person of high integrity. He is a trustworthy and loyal individual who is honest in his business dealings and personal relationships. That is one reason he has worked for First Hawaiian Bank (FHB) for over 37 years and has been promoted to many leadership positions. His commitment to the organizations people and mission is exemplary. His work experience from regional manager of branch operations to being in-charge of FHB's e-banking in the digital age shows his adaptability to change and his broad range of competencies. Curt has a good understanding of information and operational processes and systems. He understands controls mechanisms that will prevent misuse of assets and provide timely and reliable information. In addition, his experience in the finance arena provides him with the working knowledge to make credible risk assessments.

There is no question that Curt will be an outstanding Comptroller for the State of Hawaii. The State will be well served by Curt's dedication and commitment to this position. Should you have any questions please feel free to contact me at 808-341-3480 or email me at fkudo@hawaii.edu or dooter1910@aol.com.

Sincerely,

Franklin T. Kudo

Dr. Franklin Ty Kudo, DM, CPA (not in public practice)/ABV/CFF
Professor of Accounting
University of Hawaii - West O`ahu
Business Division
Room D-124
Kapolei, HI 96707

Chairman and CEO
New City Nissan/Rosebridge LLC
2295 N. King Street
Honolulu, Hi 96819

From: [Mark Maruyama](#)
To: [GVO Testimony](#)
Subject: Testimony-GM# 579 Curt T. Otaguro, Hearing Date: 02/19/2019, Support
Date: Saturday, February 9, 2019 2:10:16 PM

Chair Thielen, Vice Chair Inouye and members of the Committee:

I am testifying as an individual and I am in support of Curt T. Otaguro's confirmation as the State Comptroller of the Department of Accounting & General Services. I have known Mr. Otaguro for the past 5 years on a social basis and found him to be very nice, courteous and civic minded as I know he serves for various causes in Hawaii to improve our State. Mr. Otaguro is committed to the State of Hawaii and I believe he will be an asset to the Dept. of Accounting & General Services.

Thank you for the opportunity to submit testimony.

Mark M. Maruyama

Mark M. Maruyama
MMM Insurance Services, Inc.
Atlas Insurance Agency, Inc.
1132 Bishop St., Suite 1500
Hon. HI 96813

Ph: 808 533-8624
Fax: 808 550-1091
Cell: 808 741-8624

The information in this email is confidential and may be legally privileged. It is intended solely for the addressee. If you have received this communication in error, please contact the sender immediately, return the original message to the sender, and delete the material from your computer. Thank you. [AIA]

DR. KATHLEEN KAGAWA

3215 Kaohinani Drive

Honolulu, Hawaii 96817

TESTIMONY OF

DR. KATHLEEN KAGAWA

TO THE

COMMITTEE ON GOVERNMENT OPERATIONS (GVO)

ON

FEBRUARY 19, 2019

RE: CURT T. OTAGURO

GM 579

SUBMITTING FOR CONSIDERATION AND CONFIRMATION TO THE STATE COMPTROLLER OF THE DEPARTMENT OF ACCOUNTING & GENERAL SERVICES, GUBERNATORIAL NOMINEE, CURT T. OTAGURO, FOR A TERM TO EXPIRE ON December 3, 2020.

Chair Thielen, Vice Chair Inouye and members of the Committee:

I am testifying as an individual and I am in support of Curt T Otaguro's confirmation as the State Comptroller of the Department of Accounting & General Services. I've known Mr. Otaguro for over 15 years, having the opportunity to work with him previously through First Hawaiian Bank and through a lasting personal friendship with Curt and his family. On a professional level, I have found him to be very courteous and helpful, and on a personal level, a caring and compassionate friend. I believe Mr. Otaguro will be an asset to the Department of Accounting & General Services.

Thank you for the opportunity to submit testimony.

From: [Mike Hirai](#)
To: [GVO Testimony](#)
Subject: Curt T. Otaguro (GM#579)
Date: Saturday, February 9, 2019 5:00:16 PM

To whom it may concern:

I am writing in support of Mr. Curt Otaguro, who has been nominated to fill an important position in Governor David Ige's Administration as State Comptroller and Director of the Department of Accounting and General Services.

I have had the pleasure of working directly with Mr. Otaguro over a thirteen-year period while at First Hawaiian Bank and during that time, I found him to be an outstanding leader and an expert in the many areas that he was asked to lead. His personal style was well received by those who worked directly with him and he was effective in accomplishing the goals and objectives that were assigned. Perhaps most importantly, Mr. Otaguro was able to make the tough business decisions often required to meet targeted budgets and cost controls.

As such, I believe that Mr. Otaguro will be well suited to lead DAGS during this critical time in our State's history and believe that he is an excellent choice to fill this position.

Respectfully submitted,

Michael K. Hirai

--

Mike Hirai
Email: mkhirai@gmail.com
Mobile: (808) 777-0117Curt

From: [Ray Ono](#)
To: [GVO Testimony](#)
Subject: TESTIMONY - GM#579 CURT T. OTAGURO, Hearing Date: 02/19/2019, SUPPORT
Date: Sunday, February 10, 2019 1:41:40 PM

SUBMITTING FOR CONSIDERATION AND CONFIRMATION TO THE STATE COMPTROLLER OF THE DEPARTMENT OF ACCOUNTING & GENERAL SERVICES, GUBERNATORIAL NOMINEE, CURT T. OTAGURO, FOR A TERM TO EXPIRE ON 12-3-2020.

Chair Thielen, Vice Chair Inouye and members of the Committee,

I am Raymond Ono, retired vice-chairman of First Hawaiian Bank. I am testifying as an individual and I am in support of Curt T. Otaguro's confirmation as the State Comptroller of the Department of Accounting & General Services.

Mr. Otaguro and I worked together for over 35 years at First Hawaiian Bank and I have come to know him quite well. Mr. Otaguro is an outstanding leader and manager. In my opinion, one the best leaders in the bank. He is smart, extremely hard working, very dedicated, and a team player. His background and experience from the bank is quite diverse and well rounded and he will bring much to this position. Mr. Otaguro was well respected and well liked at the bank not only because he was so capable but because of his caring and collaborative core values.

I know Mr. Otaguro will be an asset to the Department of Accounting & General Services and to the State of Hawaii.

Please contact me should you have any questions or would like to discuss further.

Thank you for the opportunity to submit this testimony.

Sincerely, Raymond Ono

February 10, 2019

To: Senator Laura H. Thielen, Chair
Senator Lorraine R. Inouye, Vice Chair
and Members of the Committee on Government Operations

From: Jason Y. Ito

RE: GM 579 – Submitting for consideration and confirmation to the State Comptroller of the Department of Accounting & General Services, Gubernatorial Nominee, Curt T. Otaguro, for a term to expire on December 3, 2020

POSITION: Strong Support

Aloha Chair Thielen, Vice Chair Inouye and members of the Committee on Government Operations.

My name is Jason Ito, testifying as an individual in strong support of Curt T. Otaguro's confirmation as the State Comptroller of the Department of Accounting & General Services. I am also the Dir of Administration, Labor and Community Relations for Kyo-ya Management Co., Ltd.

Over the last 10+ years, I have had the honor of knowing and working collaboratively with Mr. Otaguro on numerous work initiatives, as well as community-oriented projects. Mr. Otaguro has always shown his willingness to be a leader and for being responsible for those tasks that he has undertaken. He holds himself to the highest degree of accountability while leading his teams with empathy and compassion. Mr. Otaguro has demonstrated his approach to people development through his work at the Honolulu Japanese Chamber of Commerce by mentoring those new to the organization and by sharing his broad range of experiences. I recognize how critically important these leadership traits are for accomplishing beneficial results for the State of Hawaii. For this, I have a tremendous amount of trust and respect in him as a leader.

I respectfully urge you to confirm Mr. Otaguro as the State Comptroller of the Department of Accounting & General Services. Thank you for the opportunity to provide testimony in strong support of Mr. Otaguro as I am confident that he will be a valuable asset to Government Operations.

Sincerely,

Jason Y. Ito
Director, Administration, Labor and Community Relations
Kyo-ya Management Co., Ltd.

Jon F. Yamaguchi
1127 Ala Liliko'i Place
Honolulu HI 96818

Testimony of: Jon F. Yamaguchi

To the Committee on Governmental Operations (GVO)

On February 19, 2019 GM #579

IN SUPPORT

SUBMITTING FOR CONSIDERATION AND CONFIRMATION TO THE STATE
COMPTROLLER OF THE DEPARTMENT OF ACCOUNTING & GENERAL SERVICES,
GUBERNATORIAL NOMINEE, CURT T. OTAGURO, FOR A TERM TO EXPIRE ON
12-3-2020.

Chair Thielen, Vice Chair Inouye and members of the Committee,

I am testifying as an individual in support of Mr. Curt T. Otaguro's confirmation as the State Comptroller of the Department of Accounting & General Services. I have known Mr. Otaguro for more than 30 years, personally, as a peer, as a high school coach and as a businessman in Hawaii. I have always found him to be totally honest, level headed, conscientious and mission minded when handling a project. Because of his integrity and rational approach, I have never hesitated in referring clients to him.

Mr. Otaguro is well respected in the community and is always willing to lend a helping hand. His financing background has helped him in developing an insightful, common sense, problem-solving perspective that will help the State of Hawaii move forward.

I believe Mr. Otaguro will be a great asset to the Department of Accounting & General Services.

Respectfully,

A handwritten signature in black ink, appearing to be 'JF Yamaguchi', with a long horizontal stroke extending to the right.

Jon F. Yamaguchi

From: [Vivian Shiroma](#)
To: [GVO Testimony](#)
Subject: TESTIMONY - GM #579 CURT T OTAGURO, Hearing Date: 02/19/2019, SUPPORT
Date: Monday, February 11, 2019 10:47:10 AM

Laura Thielen, Chair
Lorraine Inouye, Vice Chair
Senate Committee on Government Operations

Chair Thielen, Vice Chair Inouye, and Members of the Committee:

I am testifying as an individual in support of Curt T. Otaguro's confirmation as State Comptroller of the Department of Accounting & General Services. DAGS has a long standing reputation of being inefficient and underproductive. But it is my hope that someone with extensive business experience and a record of success, like Mr. Otaguro, can begin to turn that around. The State will be fortunate to have someone of his caliber applying his talents to public service.

I urge your confirmation of this appointment. Thank you.

Vivian Shiroma
125 Merchant Street, #200
Honolulu, HI 96813
(808) 545-1700

From: janj.lau
To: [GVO Testimony](#)
Subject: TESTIMONY – GM# 579 CURT T OTAGURO, Hearing Date: 02/19/2019, SUPPORT
Date: Monday, February 11, 2019 10:52:53 AM

TESTIMONY OF Janice Lau
TO THE COMMITTEE ON GOVERNMENT OPERATIONS (GVO)
ON Tuesday 2/19/2019
GM 579

SUBMITTING FOR CONSIDERATION AND CONFIRMATION TO THE STATE
COMPTROLLER OF THE DEPARTMENT OF ACCOUNTING & GENERAL SERVICES,
GUBERNATORIAL NOMINEE, CURT T. OTAGURO, FOR A TERM TO EXPIRE ON
12-3-2020.

Chair Thielen, Vice Chair Inouye and members of the Committee:

I am testifying as an individual and I am in support of Curt T Otaguro's confirmation as the State Comptroller of the Department of Accounting & General Services. I've known Mr. Otaguro for over 25 years, having the opportunity to work with him previously in business and volunteer activities. In my dealing with Mr. Otaguro. I have found him to be knowledgeable, courteous and helpful. Mr. Otaguro demonstrates sound judgement and dedication to his work. I believe Mr. Otaguro will be an asset to the Department of Accounting & General Services.

Thank you for the opportunity to submit testimony.

Janice Lau
janjlau@gmail.com

From: [Tyler Tokioka](#)
To: [GVO Testimony](#)
Subject: TESTIMONY - GM#579 CURT T OTAGURO, Hearing Date: 02/19/2019 SUPPORT
Date: Monday, February 11, 2019 11:52:46 AM

I am writing in to support for the appointment of Curt T Otaguro to serve as State Comptroller and Director of the Department of Accounting and General Services. I believe that Curt's extensive work career with First Hawaiian Bank will translate well to the duties and responsibilities in the role of State Comptroller and Director of the Department of Accounting and General Services. Beyond his work experience as I consider Curt a good friend I feel strongly that he brings the right values and solid foundational strength of character that will serve him well in this role and in his exercise of the duty of the office for the benefit of our community and its citizens.

I fully endorse and support Curt Otaguro and should you require additional information please do not hesitate to reach out to me.

Thanks,

Tyler M. Tokioka
Vice President External Affairs
Agency Relations and Development
Underwriting Services Division
Ph 808-564-8454
Fax 808-275-8454
Email ttokioka@islandinsurance.com

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Gordon Kagawa
555 Ahakea Street
Honolulu, HI 96816

TESTIMONY OF
CURT T. OTAGURO
TO THE
COMMITTEE ON GOVERNMENT OPERATIONS (GVO)
ON
FEBRUARY 19, 2019
2:30 pm
Conference Room

GM 579

SUBMITTING FOR CONSIDERATION AND CONFIRMATION TO THE STATE
COMPTROLLER OF THE DEPARTMENT OF ACCOUNTING & GENERAL
SERVICES,
GUBERNATORIAL NOMINEE, **CURT T. OTAGURO**, FOR A TERM TO EXPIRE ON
12-05-2022.

Chair Thielen, Vice Chair Inouye and members of the Committee:

I am testifying as an individual and I am in support of Curt T. Otaguro's confirmation as the State Comptroller of the Department of Accounting & General Services. I've know Mr. Otaguro since 2007, having the opportunity to work with him previously at the Japanese Cultural Center of Hawaii as a Board of Director. A couple years later I was able to enjoy getting to know Mr. Otaguro through a New Year's cast play for the Honolulu Japanese Chamber of Commerce. Finally, he was instrumental in supporting my business and personal banking needs. In my dealings with Mr. Otaguro I have found him to always be courteous and helpful demonstrating sound judgement and dedication to his work.

I believe Mr. Otaguro will be an asset to the Department of Accounting & General Services. I wholeheartedly support his nomination and thank you for the opportunity to submit testimony.

Sincerely,



Gordon Kagawa

T0: GVOtestimony@capital.hawaii.gov
Subject Curt T Otuguro Hearing

Aloha,

My name is Anthony R. Guerrero Jr. I am a retired Vice Chairman of First Hawaiian Bank and I am testifying on behalf of Curt Otuguro appointment to State of Hawaii Comptroller. I have known Curt professionally and personally for over twenty five years and am very proud to say that he is a very talented and responsible young man of high integrity. Many times in the bank Curt was the leader of a team developing new banking products for our customer, he is also the founder of FHB call center which is a very intricate operation. During his career at FHB he managed not only the call center but also a group of branches in our Retail Group. He is an excellent manager and a great person. I know he will do a great job for our State and highly recommend him. Appreciate your consideration.

Tony Guerrero jr
Chairman
Waianae Coast Comprehensive Health Center

From: [Jon Tsukamoto](#)
To: [GVO Testimony](#)
Subject: TESTIMONY – GM# 579 CURT T OTAGURO, Hearing Date: 02/19/2019, SUPPORT
Date: Monday, February 11, 2019 4:26:58 PM

I would like to submit my testimony for Mr. Curt Otaguro for the appointment as the State Comptroller of the Department of Accounting and General Services. I had the opportunity to work with Mr. Otaguro on the Chopsticks and Wine event in 2014 as tri-chairs. Chopsticks and Wine is the premier fundraising event for the Honolulu Japanese Chamber of Commerce. Mr. Otaguro's leadership skills and dedication helped to ensure the success of the fundraising event. He held committee members accountable to take action enabling us to continue to move forward. His communication skills and ability to work with his fellow peers would be a valuable asset to the State.

Thank you for allowing me the opportunity to submit my recommendation

Jon Y. Tsukamoto
Chair Elect 2018-2019
Honolulu Japanese Chamber of Commerce

February 11, 2019

To: Senator Laura H. Thielen, Chair

Senator Lorraine R. Inouye, Vice Chair

And Members of the Committee on Government Operations

From: Sidney Hamada

RE: GM579 – SUBMITTING FOR CONSIDERATION AND CONFIRMATION TO THE STATE COMPTROLLER OF THE DEPARTMENT OF ACCOUNTING & GENERAL SERVICES, GUBERNATORIAL NOMINEE, CURT T. OTAGUO, FOR A TERM TO EXPIRE ON 12-3-2020.

My name is Sidney Hamada and I am submitting my testimony in support of Curt T. Otaguro's confirmation as the State Comptroller of the Department of Accounting & General Services. I've known Curt for a number of years as a bank representative and a fellow member of the Honolulu Japanese Chamber of Commerce. In our business dealings, he was always quick to respond to our problems and was always instrumental in helping to find solutions. At the Honolulu Japanese Chamber of Commerce, I worked closely with Curt on our Chopsticks & Wine Committee. Curt worked and helped lead to keep Chopsticks and Wine the leading fund raising activity for the Chamber. I also know Curt, as a strong leader in the Hands of Hope Foundation. An organization that supports children's literacy within Hawaii's public school system.

In all my encounters with Curt, he has been dedicated in his work and projects. I have a tremendous amount of respect for him and I urge you to confirm Mr. Otaguro as the State Comptroller of the Department of Accounting & General Services. I am confident that he will be a valuable asset to our State. Thank you for the opportunity to provide testimony.

Aloha

Sidney Hamada

President

Flora-Dec Sales, Inc.

GM-579

Submitted on: 2/14/2019 4:20:55 PM

Testimony for GVO on 2/21/2019 2:45:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Kelvin Shigemura	Individual	Support	No

Comments:

My testimony in support of Curt Otaguro to the position of Comptroller for the State of Hawaii, Department of Accounting and General Services comes both on a professional and personal level. He is eminently qualified to serve in the capacity as his work experience proves.

I have know Curt for 18 years. He has served in management positions in new and challenging divisions at First Hawaiian Bank. He first oversaw system development of 24/7 customer service center, online banking, branch automation, bank mergers and aquisitons in Hawaii, Guam and on the mainland. He then managed the card operations along with airline co-branded programs. More recently, he served in a newly formed personal and e-banking division where he was responsible for the bank's digital channels, including FHB Online and Mobile banking and, social media and website.

Besides an impressive career, Curt has also made time to give back to the community via the Hands of Hope Foundation, an organization that supports children's literacy in Hawaii's public school system. He has also been involved or chaired in Specail Olympics Hawaii, Rehabilitation Hospital of the Pacific, Japanese Chamber of Commerce, Hawaii United Okinawan Association, and United Cerebral Palsy Association of Hawaii.

He is respected, talented, trustworthy, compassionate and will bring a wealth of valuble experience and knowledge to this job. I ask that you confirm Curt Otaguro to the position of State Comptroller.

Thank you,

Kelvin K.
Shigemura
Vice
President
Armstrong Produce, Ltd.

From: [Dale K. Nishikawa](#)
To: [GVO Testimony](#)
Subject: TESTIMONY-GM#579 CURT T OTAGURO, Hearing date 02/21/2019, SUPPORT
Date: Tuesday, February 12, 2019 9:22:14 AM

I write this letter in support of Curt T. Otaguro's appointment to Controller of DAGS.

I have known Curt for over 25 years, and have known his family even longer. Over the last 25 years, I have worked with Curt on fundraising events, e.g., Iolani Fair, as well as on transactions involving First Hawaiian Bank and my company, Marcus and Associates, Inc. During all of my interactions with Curt, he has shown an extreme attention to detail while focusing on the "big picture" of whatever specific situation we were involved in at the time. I would expect that these traits will prove valuable in his new position. I have also had the opportunity to get to know many of the people who have worked for Curt, and they describe him as a "great leader" who knows how to motivate them and get the best out of them. Most importantly to his staff, Curt takes responsibility for his team and never blames others for any mistakes that are made (as few as they may be). These traits, will I believe, bring out the best in the staff that he will inherit. I strongly urge the Committee to approve the appointment of Curt T. Otaguro to Controller of DAGS.

Respectfully submitted,

Dale K. Nishikawa
Chairman and Chief Executive Officer
Marcus and Associates, Inc.

From: [Sharon Brown](#)
To: [GVO Testimony](#)
Cc: [Sharon Brown](#)
Subject: TESTIMONY – GM# 579 CURT T OTAGURO, Hearing Date: 02/19/2019, SUPPORT
Date: Tuesday, February 12, 2019 4:53:59 PM

SUBMITTING FOR CONSIDERATION AND CONFIRMATION TO THE STATE COMPTROLLER OF THE DEPARTMENT OF ACCOUNTING & GENERAL SERVICES, GUBERNATORIAL NOMINEE, **CURT T. OTAGURO**, FOR A TERM TO EXPIRE ON 12-3-2020.

Chair Thielen, Vice Chair Inouye and members of the Committee.

I am testifying as an individual and I am in complete support of Curt T. Otaguro's confirmation as the State Comptroller of the Department of Accounting and General Services. I've known Mr. Otaguro for 38 years as we both started working at First Hawaiian Bank in 1981. He is a strong leader, extremely intelligent, innovative and adaptable as evidenced by the numerous leadership positions he held at First Hawaiian Bank. He is also trustworthy, charismatic and his emotional IQ is strong so leading and building a team comes easily to him. He demonstrates sound judgement and his work ethic is above reproach.

I believe Mr. Otaguro will definitely be an asset to the Department of Accounting and General Services.

Thank for the opportunity to submit testimony.

Sharon Shiroma Brown
Senior Vice President, First Hawaiian Bank
President, First Hawaiian Bank Foundation
(808)525-7777

Home address:
2330 Kaola Way #4
Honolulu, Hawaii 96813

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From: [Arnold Hirotsu](#)
To: [GVO Testimony](#)
Subject: Tewstimony for Curt Otaguro GM 579
Date: Tuesday, February 12, 2019 5:23:19 PM

Good afternoon,

It is with pleasure that I submit this letter of recommendation for Curt Otaguro to serve as State Comptroller and Director of the Department of Accounting and General Services, State of Hawaii.

I first met Curt Otaguro through our membership in the Honolulu Japanese Chamber of Commerce (HJCC) 15 years ago. I've worked closely with Curt on numerous projects, activities and in leadership roles with the HJCC. He has brought tremendous benefit to the HJCC with his broad business experience and business and personal relationships/friendships. We continue to support the HJCC and together currently serve on a special committee to perpetuate a signature major event which is in its 18th year.

Curt has well rounded business experience in management, organization and technology. This, together with his education, community relations and banking experience makes him a very qualified candidate for this position.

During my acquaintance with Curt, he has been efficient, professional, organized and a team leader. He has my highest recommendation for the position of State Comptroller and Director of Accounting and General Services.

As a personal friend, I would also share that he is a person of loyalty, honesty and integrity!



Arnold S. Hirotsu
President
PSH Insurance, Inc.
737 Bishop Street, Suite 2120
Honolulu, HI 96813
Phone: 808-531-6211
Toll Free: 866-531-6222
Fax: 808-531-6216
Email: a.hirotsu@pshinsurance.com

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www.pshinsurance.com

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Keith Nagata
98-808 Ainanui Loop
Aiea, HI 96701

TESTIMONY OF
KEITH NAGATA
TO THE
COMMITTEE ON GOVERNMENT OPERATIONS (GVO)
ON
FEBRUARY 19, 2019
GM 579

SUBMITTING FOR CONSIDERATION AND CONFIRMATION TO THE STATE COMPTROLLER OF THE DEPARTMENT OF ACCOUNTING & GENERAL SERVICES, GUBERNATORIAL NOMINEE, **CURT T. OTAGURO**, FOR A TERM TO EXPIRE ON 12-3-2020.

Chair Thielen, Vice Chair Inouye and members of the Committee.

Aloha,

I am testifying as an individual and I am in support of Curt T. Otaguro's confirmation as the State Comptroller of the Department of Accounting & General Service.

My name is Keith Nagata. I have had the pleasure of knowing Mr. Otaguro for over 20 years.

During the period of 1997 to 2003, I was the Vice President – Sales for GTE Hawaiian Tel/Verizon Hawaii. I interacted frequently with Mr. Otaguro since First Hawaiian Bank was a major customer of the Telephone Company, subscribing to our telephone, internet and data networking services. After retiring from the Telephone Company, I joined First Hawaiian Bank as their Senior Vice President & Division Manager - Business Services Division and worked for 12 years until my retirement in 2016. During my employment with First Hawaiian Bank, I worked for several years with Mr. Otaguro as a peer and as a direct report to him. I have had the unique opportunity of knowing Mr. Otaguro as my customer, my peer, my boss and my friend.

During the entire time I've know Mr. Otaguro, he has been consistent to his core values of Honesty, Dedication to his Employer & Employees, and Achieving Results.

HONESTY: Mr. Otaguro has always been very honest. He tells you when he doesn't understand and is never afraid to admit his mistakes. He will ask questions to make sure he understands information critical to his areas of responsibilities. He will provide constructive feedback and recommendations to enhance the achievement of success.

DEDICATION TO EMPLOYER & EMPLOYEES: Mr. Otaguro is a team-player and is steadfast in meeting his commitments to his Employer. He is also very dedicated in supporting his employees. He provides encouragement for professional development and career counseling. He maintains a positive attitude and looks for ways to foster pride & teamwork among his employees. He celebrates success with his employees. He is an excellent communicator.

ACHIEVING RESULTS: Mr. Otaguro measures his success by the results achieved by his team. He communicates his expectations and makes sure his managers clearly understand their roles in supporting the overall team objectives. He follows-up on critical projects to make sure they are on budget and meets commitments.

I believe Mr. Otaguro will be an asset to the Department of Accounting & General Services and the State of Hawaii.

Thank you for the opportunity to submit this testimony.

Fergus & Company
A LIMITED LIABILITY COMPANY

125 MERCHANT STREET, SUITE 200
HONOLULU, HAWAII 96813
TELEPHONE (808) 545-1700
FAX (808) 545-1788

February 13, 2019

Senator Laura Thielen, Chair
Senator Lorraine R. Inouye, Vice Chair
Senate Committee on Government Operations

RE: Testimony in Support of Curt T Otaguro, GM 579

Chair Thielen, Vice Chair Inouye, and Members of the Committee:

I have known Curt Otaguro for over 20 years. He coached my son on a baseball team and we did business together while he was with First Hawaiian Bank. I have seen the personal and business side of Curt, and he has the integrity and intelligence to be an excellent comptroller for the State of Hawaii.

Very truly yours,

FERGUS & COMPANY
A Limited Liability Company



Michael J. Fergus

Wade H. Wakayama
862 Kealahou Street
Honolulu, Hawaii 96825-2966

(Revised Due to Date and Time Corrections)

TESTIMONY OF
WADE H. WAKAYAMA
TO THE
COMMITTEE ON GOVERNMENT OPERATIONS (GVO)
ON
THURSDAY, FEBRUARY 21, 2019
02:45 P.M.

GM #579

SUBMITTING FOR CONSIDERATION AND CONFIRMATION AS THE STATE COMPTROLLER OF THE DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES, GUBERNATORIAL NOMINEE, **CURT T. OTAGURO**, FOR A TERM TO EXPIRE ON 12/05/2022.

Chair Thielen, Vice Chair Inouye and Members of the Committee.

I am testifying as an individual and I am in full support of Curt T. Otaguro's confirmation as the State Comptroller of the Department of Accounting and General Services. I've known Mr. Otaguro for over twenty years, personally and professionally. I've had opportunities to work with him in different capacities. In my dealing with Mr. Otaguro, I have found him to be courteous, helpful, and inciteful. Mr. Otaguro demonstrates sound judgement and dedication to his work.

I believe Mr. Otaguro will be an asset to the Department of Accounting and General Services.

Thank you for the opportunity to submit testimony.

Wade H. Wakayama

**Glenn S. Nakamura
1446 Ala Hahanui Street
Honolulu, Hawaii 96818**

**TESTIMONY OF
GLENN S. NAKAMURA
TO THE
COMMITTEE ON GOVERNMENT OPERATIONS (GV0)
ON
FEBRUARY 19, 2019
2:30PM**

GM# 579

SUBMITTING FOR CONSIDERATION AND CONFIRMATION TO THE STATE COMPTROLLER OF THE DEPARTMENT OF ACCOUNTING & GENERAL SERVICES, GUBERNATORIAL NOMINEE, CURT T. OTAGURO, FOR A TERM TO EXPIRE ON 12-3-2020.

Chair Thielen, Vice Chair Inouye and members of the Committee.

I am testifying as an individual in support of Curt T. Otaguro's confirmation as State Comptroller of the Department of Accounting & General Services. I have known Mr. Otaguro for over 25+ years through his professional career as well as through various community organizations and he has always portrayed himself professionally and culturally sensitive no matter whom or what he is dealing with at hand.

I believe that his leadership skills and open personality will definitely be an asset to the Department of Accounting & General Services in dealing with fiscal management challenges of our State and while bringing people together for the common good!

Thank you for this opportunity to submit my testimony in support of Curt T. Otaguro to the position of State Comptroller.

Respectfully submitted,



February 13, 2019

Chair Cynthia Thielen
Committee on Government Operations
The Senate of the 13th Legislature
Regular Session of 2019
State Capitol
Honolulu, Hawaii 96813

RE: Governor's Message No. 579
SUBMITTING FOR CONSIDERATION AND CONFIRMATION TO THE STATE
COMPTROLLER OF THE DEPARTMENT OF ACCOUNTING & GENERAL
SERVICES, GUBERNATORIAL NOMINEE, CURT T. OTAGURO, FOR A TERM
TO EXPIRE ON 12-5-2022

Chair Thielen, Vice Chair Inouye and Members of the Committee:

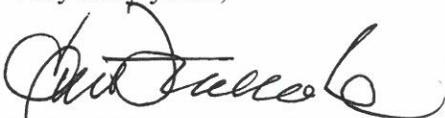
This is to communicate my strong support of Curt T. Otaguro's confirmation as the State Comptroller of the Department of Accounting & General Services.

I've known Curt for many years, on both the professional and personal level and can confidently say that he is intelligent, thoughtful, dedicated, possesses sound judgment, and has the utmost integrity and character. Additionally, Curt has an extensive background of providing community service and involvement with various community organizations that has won him recognition for his leadership and civic mindedness. Curt works well with people and treats persons with whom he interacts with respect and dignity, even if they don't agree with him. That is why Curt is uniformly liked and sought out to provide leadership in various projects.

I have no doubt that Curt is an excellent choice for State Comptroller and will serve the State of Hawaii and its people well if confirmed.

Thank you very much for the opportunity to submit testimony on Curt's behalf.

Very truly yours,



Colbert Matsumoto
Chairman

From: [Okazaki Melanie](#)
To: [GVO Testimony](#)
Subject: TESTIMONY – GM# 579 CURT T OTAGURO, Hearing Date: 02/19/2019, SUPPORT
Date: Thursday, February 14, 2019 11:47:45 AM

Thank you for the opportunity to provide testimony for Curt Otaguro. I have worked with Curt for over thirty years in the community service arena. He has provided great leadership and support to the Hawaii Jaycees as well as the Honolulu Japanese Chamber of Commerce. I have personally appreciated Curt's many contributions – serving as a mentor and champion for his up-and-coming First Hawaiian Bank employees, giving his time to spearhead major community events and fundraisers, developing valuable relationships with other community leaders – the list goes on. I have also followed his career at First Hawaiian Bank and his accomplishments there are also admirable.

I hope this testimony has provided insight as to Curt's high ability and willingness to share his talents with the community.

Melanie Okazaki | Field Marketing Manager | McDonald's USA, LLC |
1132 Bishop Street, Suite 2000 | Honolulu, HI 96813 |
Office: 808-585-7148 | Mobile: 808-375-0784 | Melanie.Okazaki@us.mcd.com

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GM-579

Submitted on: 2/14/2019 5:52:05 PM

Testimony for GVO on 2/21/2019 2:45:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Patrick D Ching	Individual	Support	No

Comments:

February 14, 2019

To Whom It May Concern:

I am writing to strongly support the confirmation of Mr. Curt T. Otaguro for the position of Comptroller of the Department of Accounting and General Services. I have know Mr. Otaguro for many years, and have always found him to act with the highest of integrity and moral standards. I also believe that with his strong banking/finance background and experience, as well as general business acumen, he is well suited for the Comptroller position. In addition, Mr. Otaguro has been active in serving our community in a number different capacities for non-profit organizations. Confirmation of Mr. Otaguro to the Comptroller position would add another very capable professional to the ranks of our public servants.

Sincerely,

Patrick D. Ching

Glenn K. Inouye
1628 Hoaaiana Place
Honolulu, HI 96821

TESTIMONY OF
CURT T. OTAGURO
TO THE
COMMITTEE ON GOVERNMENT OPERATIONS (GVO)
ON FEBRUARY 19, 2019
GM #579

SUBMITTING FOR CONSIDERATION AND CONFIRMATION TO THE STATE
COMPTROLLER OF THE DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES,
GUBERNATORIAL NOMINEE, CURT T. OTAGURO, FOR A TERM TO EXPIRE ON 12-3-2020.

Chair Thielan, Vice Chair Inouye and members of the Committee,

I am testifying as an individual and I am in support of Curt T. Otaguro's confirmation as the State Comptroller of the Department of Accounting and General Services. I have known Mr. Otaguro for a number of years, having the opportunity to work with him previously in different capacities. In my dealings with Mr. Otaguro, both professionally and personally, I have found him to be sincere, fair and honest. He has demonstrated sound judgement and has good core values.

I believe that Mr. Otaguro will be an asset to the Department of Accounting and General Services.

Thank you for this opportunity to submit testimony.

A handwritten signature in black ink, appearing to read "Glenn K. Inouye". The signature is stylized with large loops and a long horizontal stroke at the end.

TESTIMONY OF
JOHN T. KOMEIJI
TO THE
COMMITTEE ON GOVERNMENT OPERATIONS (GVO)
ON
FEBRUARY 21, 2019
2:45 P.M.
CONFERENCE ROOM 225
GM# 579

SUBMITTING FOR CONSIDERATION AND CONFIRMATION TO THE STATE COMPTROLLER OF THE DEPARTMENT OF ACCOUNTING & GENERAL SERVICES, GUBERNATORIAL NOMINEE, **CURT T. OTAGURO**, FOR A TERM TO EXPIRE ON 12-3-2020.

Dear Chair Thielen, Vice Chair Inouye and members of the Committee:

It is my pleasure to give my highest recommendation for the confirmation of Curt Otaguro to the position of State Comptroller and Director of the Department of Budget and Finance.

I have known Curt for over thirty years. He is intelligent, analytical and possesses a good dose of common sense. As your review of his resume will indicate, these characteristics have resulted in his continuous promotion within First Hawaiian Bank. More importantly, he is a leader. Throughout his career with First Hawaiian, he has been viewed as a leader of important facets of the Bank. Clearly, these are the attributes and experience which will lead to his successful tenure as the Director of Budget and Finance.

Curt also gives back to our community. For many years he has chaired a major fundraising golf event for the Rehabilitation Hospital of the Pacific. His leadership and efforts have resulted in the event being the most successful fundraiser for the Hospital. I have witnessed his leadership and passion for the Hospital as he dedicated many hours to its success.

There is no question that he will be a responsible, intelligent and practical leader of the Department. Thank you for allowing me to express my wholehearted support for his confirmation.

Very truly yours,



John T. Komeiji

TESTIMONY OF LINDA CHU TAKAYAMA

TO THE
SENATE COMMITTEE ON
GOVERNMENT OPERATIONS

February 21, 2019
2:45 PM

MEASURE: G.M. 579

POSITION: Support

Honorable Chair, Vice Chair and Members of the Committee, my name is Linda Chu Takayama, Director of Taxation, and I am offering this testimony in strong support of Curt Otaguro for the position of Comptroller of the Department of Accounting and General Services.

Although I have only recently met Curt, I have already been impressed with his openness and willingness to listen to all views and to carefully consider the various options before rendering a final decision. Because DAGS is such a key partner in so many activities that DOTAX undertakes, it is important to have a colleague who can find solutions that are not always locked into the ways of the past.

I look forward to working with him and urge your favorable consideration of his nomination.

TESTIMONY OF
BRIAN Y. SAITO
TO THE
COMMITTEE ON GOVERNMENT OPERATIONS,
ON

FEBRUARY 21, 2019

GM 503

RELATING TO THE CONFIRMATION OF CURT T. OTAGURO AS COMPTROLLER OF
THE DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES.

Chair Thielen and members of the Committee, thank you for the
opportunity to testify on the confirmation of Curt T. Otaguro as the state comptroller.

I've been employed with the State of Hawaii for a total of 25 years plus, at DAGS for 15
years.

Working with Curt I find him to be a caring individual with character who wants to do the
right thing. He's a people person who entrusts his front-line managers to make correct decisions.
He will take all matters into consideration and will make an informed decision.

In closing I believe the appointment of Curt T. Otaguro, as the State Comptroller
would be a prudent decision, which would benefit the State of Hawaii.

GM-579

Submitted on: 2/16/2019 5:23:52 PM

Testimony for GVO on 2/21/2019 2:45:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Norman Nakasone	Individual	Support	No

Comments:

Dear Chair Thielen, Vice Chair Inouye, and Members of the Committee,

I am testifying as an individual and am in support of Curt T. Otaguro's confirmation as the State Comptroller of the Department of Accounting and General Services. While I have known of Mr. Otaguro for 30 over years, I got to know him personally about 15 years ago as a banking colleague and through our work with various non-profit organizations.

As I got to know Mr. Otaguro over those years, it became clear to me that his willingness to learn different things, his aptitude to pick things up very quickly, his work ethic and leadership skills all played a part in his quick ascent to the executive level at First Hawaiian Bank. I've also learned that he is an individual of very high character and great integrity who works well with others in order get things done in a very collaborative manner.

Given Mr. Otaguro's vast experiences at First Hawaiian along with the attributes mentioned above, I strongly believe he will be a very valuable asset to the State of Hawaii as Comptroller of the Department of Accounting and General Services.

Sincerely,

Norman M. Nakasone

**Robert S. Harrison
999 Bishop Street
Honolulu, HI 96813**

TESTIMONY OF
Robert S. Harrison
TO THE
COMMITTEE ON GOVERNMENT OPERATIONS (GVO)
ON
FEBRUARY 19, 2019

GM 579

SUBMITTING FOR CONSIDERATION AND CONFIRMATION TO THE STATE COMPTROLLER OF THE DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES, GUBERNATORIAL NOMINEE, **CURT T. OTAGURO**, FOR A TERM TO EXPIRE ON 12-3-20.

Chair Thielen, Vice Chair Inouye and members of the Committee.

I am testifying as an individual in support of the confirmation of Curt T. Otaguro as the State Comptroller of the Department of Accounting and General Services. Curt worked at First Hawaiian Bank (“FHB”) for over 35 years and I had the privilege of working alongside him for a number of those years. During that period, Curt worked his way up from a management trainee to eventually assuming various leadership positions in information technology, retail banking and digital banking. At every juncture, Curt demonstrated strong leadership skills in addition to epitomizing FHB’s core values of “caring, character and collaboration.” I have no doubt he will bring those same leadership qualities to the Department of Accounting and General Services.

Thank you for the opportunity to submit testimony.

GM-579

Submitted on: 2/19/2019 6:54:14 AM

Testimony for GVO on 2/21/2019 2:45:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Denise Yamaguchi	Individual	Support	No

Comments:

Aloha Chair Thielen, Vice Chair Inouye and Members of the Senate Committee on Government Operations,

Thank you for the opportunity to submit testimony in favor of the nomination of Mr. Curt T. Otaguro for the position of Comptroller of the Department of Accounting and General Services (DAGS).

My name is Denise Hayashi Yamaguchi and have known Mr. Otaguro for more than 20 years. I have interacted with him in both professional and social settings. I've worked with him on many occasions as a customer of First Hawaiian Bank in my capacity as CEO for Hawaii Food & Wine Festival and Executive Director of Hawaii Agricultural Foundation. We have also interacted socially as we are alumni of the same high school and have spent time together volunteering to support our alumni association and other school activities.

I am confident that Mr. Otaguro will be an outstanding public servant who will dedicate himself to serving the people of our State. He has more than 37 years of banking experience in a diverse number of areas, including credit and lending which are so important to the functions of DAGS. His private sector experience will bring new perspectives and will be invaluable to helping him oversee one of the most important departments in the administration.

I have been a customer of First Hawaiian Bank for many years and know that they believe that the heart of their business is people and relationships. Coming from that background, Mr. Otaguro will work tirelessly to ensure a strong team that is focused on outcomes. While he is results-oriented, he is also people-oriented and can balance both to achieve the best possible solutions for our State.

Within applicable rules, I wholeheartedly support Mr. Otaguro's nomination for the position of Comptroller of the Department of Accounting and General Services and ask that you vote in favor of his nomination.

Thank you for your consideration.

Denise Hayashi Yamaguchi

TESTIMONY OF
LYNN A.S. ARAKI-REGAN

TO THE SENATE COMMITTEE ON GOVERNMENT OPERATIONS
FEBRUARY 21, 2019
CONFERENCE ROOM 225
2:45 P.M.

TESTIMONY ON GOVERNOR'S MESSAGE 579 RELATING TO
GUBERNATORIAL NOMINEE CURT OTAGURO
FOR COMPTROLLER OF DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES

Chair Thielen, Vice Chair Inouye, and members of the committee:

I wholeheartedly support the confirmation of Curt Otaguro to the position of Comptroller of the Department of Accounting and General Services.

I have had the privilege of meeting and getting to know Curt through the Japanese Cultural Center of Hawaii and have gained a deep respect and admiration for him. He possesses outstanding leadership qualities, a good work ethic, and administrative experience critical for department such as DAGS. His heart is in the right place; he is in the job for the right reasons, and is fair, even-tempered, and a good team builder.

As Governor Ige's administration is committed to addressing the many issues facing our state in a direct and forthright manner, Curt is an integral part of the team that is committed to achieving the goals of this administration in an honest, transparent, accountable, and responsive manner.

Thank you for the opportunity to provide testimony.

From: [Charlie Gustafson](#)
To: [GVO Testimony](#)
Subject: Testimony-GM# 579 CURT T OTAGURO, Hearing date: 02/19/2019, SUPPORT
Date: Friday, February 15, 2019 1:44:11 PM
Importance: High

I would like to endorse Curt Otaguro as State Comptroller and Director of the Department of Accounting and General Services. I met Curt when I came aboard with Tamura Super Market over five years ago and he has been a valued partner to us while he was with FHB.

I know him to be a straight shooter in business and personally Curt is an outstanding person of character. He has been involved with charity work and is a go getter in making things happen. Curt has always been a great communicator would provide great leadership in his new role. I can't think of a better fit other than Curt for the position.

Thank you,

Charlie Gustafson

VP Store Operations
General Manager

Tamura Super Market
86-032 Farrington HWY
Waiane, HI 96792
Cell: (808) 673-8441 // Store: (808) 696-8330

CAROL Y. ASAI-SATO

Attorney-at-law

627 Kahiau Loop

Honolulu, Hawaii 96821

February 16, 2019

RE: TESTIMONY: GM# 579 CURT OTAGURO,

Hearing Date: 2/19/2019 LETTER OF SUPPORT

Dear Sirs or Mesdames:

It is with great honor and pleasure to write to you to inform you that I fully support the appointment of MR. CURT OTAGURO to serve as State Comptroller and Director of the Department of Accounting and General Services .

I have known Mr. Otaguro for 28 years, and have always held him in highest regard—not only for his hard working style, but for his integrity, trustworthiness and honesty. He has proven himself to be an innovative and devoted employee of First Hawaiian Bank, having started his career there from 1981, and eventually working his way up to be appointed as an Executive Vice President and Division Manager of First Hawaiian Bank’s Digital Banking Division.

He presently desires to serve the State of Hawaii as State Comptroller and Director of the Department of Accounting and General Services. His background and experience with First Hawaiian Bank will, I am sure, be invaluable to the State of Hawaii. Mr. Otaguro is an extremely capable individual who can be trusted with any task in such capacity, and I am 100% in support of his appointment.

Sincerely,

CAROL Y. ASAI-SATO



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TESTIMONY OF
AMY WATABAYSHI
COMMITTEE ON GOVERNMENT OPERATIONS (GVO)
ON
19TH, FEBURARY, 2019
GM 579

SUBMITTING FOR CONSIDERATION AND CONFIRMATION TO THE STATE
COMPTROLLER OF THE DEPARTMENT OF ACCOUNTING & GENERAL SERVICES,
GUBERNATORIAL NOMINEE, CURT T. OTAGURO, FOR A TERM TO EXPIRE ON
12/03/2020.

Chair Thielen, Vice Chair Inouye and member of the Committee

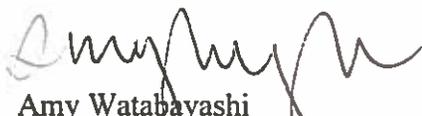
I am writing to recommend the appointment of Mr. Curt T. Otaguro for the State Comptroller of The Department of Accounting and General Services.

I have served on the Board of Directors of the Honolulu Japanese Chamber of Commerce with Mr. Otaguro for a number of years. During our time on the Board Mr. Otaguro and I have worked on a number of committees together.

Mr. Otaguro has impressed me with his strong leadership skills, work ethic and his professionalism. He has the natural ability to express complicated and technical information clearly and concisely.

I strongly believe that Mr. Otaguro will fulfill his duties with integrity.

Sincerely,



Amy Watabayashi
AVP Employee Benefits Sales

Susan Eichor
3808 Monterey Drive
Honolulu, HI 96816

Testimony of Susan Eichor
to the Committee on Government Operations (GVO)
on Tuesday, February 19, 2019

GM #579, Curt T. Otaguro

Submitting for consideration and confirmation to the State Comptroller of the Department of Accounting & General Services, gubernatorial nominee, **CURT T. OTAGURO**, for a term to expire on 12-3-2020.

Aloha Chair Thielen, Vice Chair Inouye and members of the Committee.

I am testifying as an individual and I am in support of Curt T. Otaguro's confirmation as the State Comptroller of the Department of Accounting & General Services. I have known Mr. Otaguro for over 10 years, both in his role at First Hawaiian Bank as well as a volunteer board member with various community non-profit organizations. Mr. Otaguro brings a wealth of experience and sound judgement in all that he does. He is highly respected in the business community and will be an asset to the Department of Accounting & General Services.

Thank you for the opportunity to provide this testimony.

From: [rae uyehara](#)
To: [GVO Testimony](#)
Subject: Testimony - GM# 579 Curt T Otaguro, Hearing date: 02/19/2019, Support
Date: Monday, February 18, 2019 7:21:12 PM

I am testifying as an individual and I am in support of Curt T. Otaguro's confirmation as the State Comptroller of the Department of Accounting & General Services. I have known Mr. Otaguro for about ten years, and in all the years that I have known him, he has always displayed a high degree of integrity, trustworthiness, is loyal and helpful. He has exceptional leadership skills, mentoring and supporting those around him and encouraging them to grow. He is a very thoughtful and generous individual.

I believe that Mr. Otaguro would be a positive and beneficial addition to our State and would serve well as the Comptroller of the Department of Accounting & General Services.

It has been an honor to be asked to provide this testimony for the confirmation of Mr. Otaguro.

Raenette Uyehara

From: keith4003@aol.com
To: [GVO Testimony](#)
Subject: Curt Otaguro Confirmation-GM #579
Date: Tuesday, February 19, 2019 5:51:59 AM

Aloha Committee on Government Operations,

I am testifying in support of Curt T. Otaguro's confirmation as the State of Hawaii's Comptroller of the Department of Accounting and General Services.

I've known Curt since the 4th grade at Iolani, almost 51 years and have had the opportunity to work with him from 2010 until his retirement at First Hawaiian Bank. Curt was instrumental in assisting our business, Paradise Cove Luau, utilize the various services FHB had to offer.

It is my professional and personal belief Curt will be an asset as the State's Comptroller.

Mahalo,

Keith Horita
President and CEO
PC Services, Inc. dba Paradise Cove Luau
92-1089 Alli Nui Drive
Kapolei, Hawaii 96707
808-842-7911

From: [Wendell Pang](#)
To: [GVO Testimony](#)
Subject: TESTIMONY - GM# 579 CURT T OTAGURO, Hearing Date 02/19/2019, SUPPORT
Date: Tuesday, February 19, 2019 6:07:15 AM

I would like to offer testimony in support of the appointment of Curt T. Otaguro to the position of Comptroller for the State of Hawaii and director of the Department of Accounting and General Services. In support of my testimony, I offer the following:

1. Mr. Otaguro has recently completed a 37-year career at First Hawaiian Bank, Hawaii's largest bank, and in that time rose to the position of Executive vice President and Division Manager. His career has given him significant responsibilities in all major areas of retail banking, including marketing research, product design and development, and consumer and charge card marketing and sales. Much of Mr. Otaguro's involvement centered on metrics, and that involvement seemed to reflect a comfort level in dealing with and deriving meaning from vast arrays of numbers. On the operational side Mr. Otaguro also assumed chief responsibilities in the areas of retail bank branch management and digital electronic banking, all of which required significant systems and procedures workflow design..
2. Mr. Otaguro's line responsibilities have also allowed him to develop supervisory, management and leadership skills. One of Mr. Otaguro's earlier management responsibilities saw him managing nine staff employees. In his later career he managed 140 FHB personal bankers, 7,500 retail merchant banking relationships, and 75,000 relationship customers. These responsibilities are an attestation of Mr. Otaguro's management and leadership skills.
3. As I understand the function of DAGS, the Department functions best when led by someone who (i) is capable of understanding workflow, and can recommend meaningful policies, procedures, routines and controls, (ii) has proven leadership and management skills when working with department staff, and also possesses the right customer-service orientation, to drive program improvements which will result in better service and service levels, (iii) possesses strong quantitative skills required to ensure development of accurate department and program budgets that can be relied upon by stakeholders who rely upon such accuracy, such as department heads and other members of the executive branch, the Governor, other government officials, the legislature, and the public at large, and (iv) possesses good communication skills and the right customer-service orientation needed to maintain a good working relationship between the Department and that same stakeholder group.

Let me summarize by saying that I do believe the skills Mr. Otaguro has demonstrated he possesses based on his successful banking career are aligned quite closely with what I believe DAGS would most benefit from having in its new director. For this reason I strongly support Mr. Otaguro's appointment as State Comptroller. Should there be any question or a need for any further information on my testimony, please do not hesitate to contact me. Thank you for this opportunity to register my support of Mr. Otaguro's appointment.

--

Wendell K. Pang
1425 Liliha Street, Suite 14
Honolulu, HI 96822

Tel : (808) 782-7599

Email: wkkpang@gmail.com

GM-579

Submitted on: 2/19/2019 2:29:56 PM

Testimony for GVO on 2/21/2019 2:45:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Grace S. Ichikawa	Individual	Support	No

Comments:

SENATE COMMITTEE ON GOVERNMENT OPERATIONS

Testimony In Support
of the Confirmation of Curt Otaguro
February 21, 2019
2:45 pm , Conference Room 225

RE: GM# 579 CURT T OTAGURO

Aloha Chair Thielen, Vice Chair Inouye and Members of the Committee

My name is Bennette Misalucha, an active member of the business community in Hawai'i and I would like to add my voice in support of Curt Otaguro as the Governor's nominee to the post of State Comptroller and Director of the Department of Accounting and General Services.

I have known Mr. Otaguro on a professional basis for more than fifteen years when we were associated as colleagues in the banking industry. We became first acquainted when we worked together on several banking projects.

In my dealings with him, I have found Mr. Otaguro as dependable, trustworthy, and equipped with both technical and leadership skills that allowed the projects to move forward efficiently.

Over the years, I have watched him grow as a leader and get promoted to the highest echelons in banking. He is well respected and brings to the table, a broad knowledge of financial tools that would bode well for the State and its aspirations.

With his solid credentials and background, as well as his past community service, I strongly believe that Mr. Otaguro will be an exemplary controller and director.

Thank you for the opportunity to provide my testimony.

Bennette Misalucha
Bennette.misalucha808@gmail.com

TESTIMONY OF DAMIEN ELEFANTE
TO THE COMMITTEE ON GOVERNMENT OPERATIONS
THURSDAY, FEBRUARY 21, 2019 2:45 PM
CONFERENCE ROOM 225

GOV. MSG NO. 579

SUBMITTING FOR CONSIDERATION AND CONFIRMATION AS THE
COMPTROLLER OF THE DEPARTMENT OF ACCOUNTING AND GENERAL
SERVICES, GUBERNATORIAL NOMINEE, CURT T. OTAGURO, FOR A TERM TO
EXPIRE AT NOON ON 12-05-2022.

Chair Thielen, Vice Chair Inouye and members of the Committee. I am testifying as an individual and I am in strong support of Curt T. Otaguro's confirmation as the Comptroller of the Department of Accounting and General Services (DAGS).

In working with Mr. Otaguro, I have witnessed his professionalism in leading DAGS. From the day he was appointed, he has demonstrated his willingness to learn and lead DAGS in a positive direction. His overall background and experiences in working in the private sector is an asset and resource to achieving the goals of DAGS.

I urge you to confirm Curt T. Otaguro to serve as the Comptroller of DAGS

Thank you for the opportunity to provide testimony.

GM 579

808-388-7854

Recipient Name

Committee on Government Operations
State Capitol, Room 225
415 South Beretania Street
Honolulu, HI 96813

Dear **Recipient Name**,

I write in strong support of Curt T. Otaguro's nomination as Comptroller of the Department of Accounting and General Services.

Government needs change to happen now, Curt is someone that can do that. His competence, compassion, organizational skills, and tenacity makes him the best candidate for the job.

Warm regards,



Todd Nacapuy

TODD NACAPUY



SanHi

GOVERNMENT STRATEGIES

A LIMITED LIABILITY LAW PARTNERSHIP

DATE: February 20, 2019

TO: Senator Laura Thielen
Chair, Committee on Government Operations
Submitted Via Capitol Website

FROM: R. Brian Tsujimura

RE: **GM 579 – Submitting for consideration and confirmation as the Comptroller of the Department of Accounting and General Services, Gubernatorial Nominee, CURT T. OTAGURO, for a term to expire at noon on 12-05-2022.**

**Hearing Date: Thursday, February 21, 2019 at 2:45 p.m.
Conference Room: 225**

Dear Chair Thielen and Members of the Committee on Government Operations:

I support Kurt's appointment wholeheartedly and without any reservation whatsoever. I have known Kurt for many years. He has been an exemplary manager, leader and community member.

That he retired from the bank and decided to embark on a job in the public sector is an opportunity for all of us to embrace his expertise as a leader and to bring a pair of fresh eyes and thought processes to the state. There is no doubt in my mind that Kurt will be a breath of fresh air. I am excited that he decided to take up this mantle, and I urge the legislature to give him your full support.



GOODSILL

Calvin E. Young
cyoung@goodsill.com | (808) 547-5814

February 20, 2019

Senator Laura H. Thielen, Chair
Senator Lorraine R. Inouye, Vice Chair
Senate Committee on Government Operations
415 South Beretania Street
Honolulu, Hawaii 96813

Re: GM 579 – Nomination of Curt T. Otaguro
Comptroller of the Department of Accounting and
General Services

Hearing: Thursday February 21, 2019 @ 2:45 p.m.
Conference Room 225
State Capitol

Dear Chair Thielen, Vice Chair Inouye and members of the Senate Committee on
Government Operations,

Thank you for the opportunity to submit testimony on GM 579. I am writing to
strongly support the nomination of Curt T. Otaguro for Comptroller of the Department of
Accounting and General Services.

I am an attorney licensed to practice law in Hawaii since 1982 and am writing this
letter in my individual capacity.

Curt has been a close friend of mine for almost 30 years. I know him to be an
honest person, not afraid of hard work, a loyal acquaintance and a man of high integrity.
I believe Curt is very qualified for this position based on his more than 30 years of
experience at First Hawaiian Bank where he started as a management trainee and after
years of managing critically important departments at the bank, retired last year.

I urge you to find Curt extremely qualified to be Comptroller and ask that you
vote in favor of this nomination.

Very truly yours,

Calvin E. Young



AMERICAN COUNCIL OF ENGINEERING COMPANIES
of Hawaii

2018 - 2019

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1253 S Beretania Street, #1609
Honolulu, Hawaii 96814
Ph: (808) 741-4772
Email: gwright@acechawaii.org
Website: www.acechawaii.org

February 20, 2019

Senate Committee on Government Operations

Hearing Date: Thursday, February 21, 2:45 p.m., Conference Room 255

Subject: SUPPORT - GM 579 Gubernatorial Nominee Curt T. Otaguro as Comptroller of the Department of Accounting and General Services

Dear Chair Thielen, Vice-Chair Inouye, and Members of the Committee:

The American Council of Engineering Companies of Hawaii (ACECH) represents 70 engineering consulting firms with over 1,500 employees throughout Hawaii. Our members regularly interact with and do work for the Department of Accounting and General Services ("DAGS").

Recently, our President and several of our members had the opportunity to meet with Mr. Otaguro to discuss his vision for DAGS. They were impressed with Mr Otaguro's fresh perspective because of his many years working in the private sector. Most importantly, they were encouraged by Mr. Otaguro's willingness to listen and to work with our members.

Thank you for the opportunity to submit testimony in support of Mr. Otaguro's nomination.

Testimony to the Senate Committee on
Government Operations

The Thirtieth Legislature
Regular Session of 2019

Thursday, February 21, 2019
2:45 p.m.

Testimony on **Governor's Message No. 579**, Submitting for Consideration and Confirmation as the **Director of the Department of Accounting and General Services**, Gubernatorial Nominee, **Curt T. Otaguro**, for a Term to Expire on December 5, 2022.

To the Honorable Laura H. Thielen, Chair, the Honorable Lorraine R. Inouye, Vice Chair, and Members of the Committee:

My name is Catherine Awakuni Colón, and I am writing in **support** of the appointment of Curt T. Otaguro to serve as the Director of the Department of Accounting and General Services, for a term to expire on December 5, 2022.

Mr. Otaguro's more than 37 years of experience in the private sector will prove to be an asset for the department and the state more generally. In the short time that Mr. Otaguro has been on the job, I have already observed him to be very responsive to our requests for assistance, and willing to provide the support our department needs.

I firmly believe Mr. Otaguro will be a valued and highly productive member of Governor Ige's cabinet, and respectfully request that you recommend approval of his nomination as Director of the Department of Accounting and General Services.

Thank you for the opportunity to support GM No. 579. I would be pleased to respond to any questions that you may have.



ASHFORD + WRISTON
A LIMITED LIABILITY LAW PARTNERSHIP LLP

BENJAMIN A. KUDO
Telephone: (808) 539-0400
Fax: (808) 533-4945
bkudo@awlaw.com

February 20, 2019

To: The Honorable Laura H. Thielen, Chair
The Honorable Lorraine R. Inouye, Vice Chair
Members of the Senate Committee on Government Operations

From: Benjamin A. Kudo
Ashford & Wriston
999 Bishop Street, Suite 1400
Honolulu, Hawaii 96813

RE: GM-579 – Consideration and confirmation as the Comptroller of the Department of Accounting and General Services, Gubernatorial Nominee, CURT T. OTAGURO - **SUPPORT**.
Hearing date: Thursday, February 21, 2019
Hearing time: 2:45 p.m.
Conference Room 225

Dear Chair Thielen, Vice Chair Inouye and Members of the Committee:

I respectfully ask for your favorable consideration and the support of your Committee members on the appointment of Mr. Curt T. Otaguro as Comptroller of the Department of Accounting and General Services. I have known Curt for over fifteen years. His 30+ years at First Hawaiian Bank at the executive management level has given him the ability and experience to be an excellent administrator and manager of the Department. He is a person of high integrity, compassion and intelligence and has the capability to meet the challenges of this position. Mr. Otaguro will faithfully carry out his responsibilities as Comptroller for the State of Hawaii.

Based on the foregoing, I recommend with no reservation your favorable consideration of Mr. Curt T. Otaguro for the aforementioned position. He is a person who will prove to be worthy of your support.

Thank you for your consideration and I respectfully urge your Committee's support to confirm his nomination.

Very truly yours,

ASHFORD & WRISTON


Benjamin A. Kudo

MAILING ADDRESS
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STREET ADDRESS
First Hawaiian Center / 999 Bishop Street, Suite 1400 / Honolulu, HI 96813
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1065 Ahua Street
Honolulu, HI 96819
Phone: 808-833-1681 FAX: 839-4167
Email: info@gcahawaii.org
Website: www.gcahawaii.org



GCA of Hawaii

GENERAL CONTRACTORS ASSOCIATION OF HAWAII

Quality People. Quality Projects.

Uploaded via Capitol Website

February 21, 2019

TO: HONORABLE LAURA THIELEN, CHAIR, HONORABLE LORRAINE INOUE,
VICE CHAIR, SENATE COMMITTEE ON GOVERNMENT OPERATIONS

SUBJECT: **SUPPORT OF GM 579: For consideration and confirmation as the Director of
the Department of Accounting and General Services, Gubernatorial
Nominee, CURT OTAGURO, for a term to expire 12-5-2022**

Hearing

DATE: Thursday, February 21, 2019
TIME: 2:4 p.m.
PLACE: Conference Room 225

Dear Chair Thielen, Vice Chair Inouye, and Members of the Committee,

The General Contractors Association of Hawaii (GCA) is an organization comprised of over hundred five hundred eighty (580) general contractors, subcontractors, and construction related firms. The GCA was established in 1932 and is the largest construction association in the State of Hawaii. The mission is to represent its members in all matters related to the construction industry, while improving the quality of construction and protecting the public interest.

GCA supports Governor's Message 579 and nomination of Curt Otaguro to serve as the Director of the Department of Accounting and General Services ("DAGS"). Mr. Otaguro's background, knowledge of public administration, construction contracts and past management experience all qualify him for the position. Mr. Otaguro is a diligent professional with a broad range of private sector experience that we believe will be beneficial to the Department.

DAGS mission is to help agencies better serve the public by providing, at best value and with integrity: superior public facilities, expert technology solutions and services, operational support, fiscal guidance, oversight of administrative services and preservation and promotion of cultural heritage. Mr. Otaguro will bring value and much needed understanding of the intricacies of such an important department like DAGS.

GCA supports Governor's Message 579 and requests the consent of this Committee. Thank you for the opportunity to share our support.

GM-579

Submitted on: 2/20/2019 8:50:48 PM

Testimony for GVO on 2/21/2019 2:45:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Neil M Takekawa	Individual	Support	No

Comments:



HAWAI'I LODGING & TOURISM
A S S O C I A T I O N

Testimony of

Mufi Hannemann

President & CEO

Hawai'i Lodging & Tourism Association

Senate Committee on Government Operations

GM 579: Submitting for consideration and confirmation as the Comptroller of the Department of Accounting and General Services, Gubernatorial Nominee, CURT T. OTAGURO, for a term to expire at noon on 12-05-2022.

Dear Chair Thielen and members of the Committee on Government Operations:

On behalf of the members of the Hawaii Lodging & Tourism Association, the State's largest private sector visitor industry organization, it is a pleasure to support the confirmation of Curt T. Otaguro as the Comptroller for the Department of Accounting and General Services.

Mr. Otaguro comes fully prepared for the tremendous responsibility of overseeing the state's Department of Accounting and General Services, bringing with him 37 years of diversified banking experience. His nearly 4 decades with First Hawaiian Bank has gained him knowledge in the realm of traditional banking operations, research and product development, information management, retail banking branch management, and most recently digital banking, having served as the Executive Vice President and Digital Banking Division Manager.

I have personally known Curt for many years, having gone to Iolani High School with him. I can attest to his passion, commitment, and leadership not only in his job but to the community. He has been heavily involved with many non-profit organizations such as the Special Olympics of Hawaii, United Cerebral Palsy Association, and Honolulu Japanese Chamber of Commerce, to name a few, in the capacity of President, Chairman, and board member. He comes from a company that has been a stalwart member of our association (FHB), and it is our belief that he will bring a fresh pair of eyes and new perspective to his role as the State Comptroller.

For these reasons and many more, I urge you to give Mr. Otaguro's nomination your favorable consideration.

Mahalo.

February 21, 2019

Senator Laura H. Thielen, Chair
Senator Lorraine R. Inouye, Vice Chair
Senate Committee on Government Operations
Hawaii State Capitol
415 South Beretania Street
Honolulu, Hawaii 96813

RE: GM 579 Consideration and Confirmation of Curt T. Otaguro as the Comptroller of the Department of Accounting and General Services

Dear Chair Thielen, Vice Chair Inouye and Committee Members:

It is with great pleasure that I respectfully submit testimony in support of Mr. Curt T. Otaguro and his nomination to the Comptroller of the Department of Accounting and General Services.

Mr. Otaguro has many years of professional experience in Hawaii's business community. Significant to this appointment is his management experience while in his capacity at First Hawaiian Bank.

He also has many years of personal service in the community with organizations such as the Special Olympics, Hands of Hope Foundation, Japanese Chamber of Commerce and Japanese Cultural Center of Hawaii.

I feel Mr. Otaguro is qualified and his service in this capacity. Both his professional and personal perspective will add value to the Department of Accounting and General Services as it addresses its present challenges and responsibilities.

Very truly yours,

A handwritten signature in black ink that reads "Ross I. Yamasaki". The signature is written in a cursive, flowing style.

Ross I. Yamasaki

Testimony of Milton Y. Higa

Committee on Government Operations (GVO)

February 21, 2019

GM#579

Submitting for consideration and confirmation to the State Comptroller of the Department of Accounting and General Services, Gubernatorial Nominee, Curt T. Otaguro, for a term to expire on 12-3-2020.

Chair Thielen,, Vice Chair Inouye and members of the Committee:

I am offering testimony, as an individual, in support of Curt T. Otaguro's confirmation as State Comptroller of the Department of Accounting and General Services. I have known Mr. Otaguro for over 25 years as a friend and colleague. His academic and professional credentials are well documented by many. In my humble opinion, it is his people skills that sets him apart from others who have served as the State Comptroller. His decision to serve in the public sector is admirable. He has served on many community organizations and has much experience dealing with a variety of people and points of view. These experiences are what differentiate him from all others who might aspire to lead the department. He will listen, assess then take action.

I believe that his leadership skills and effervescent personality will definitely be an asset for the department. He is approachable and well grounded. He may not have all of the answers at this time but he will always give an honest one to the best of his knowledge.

Thank you for this opportunity to submit my testimony in support of Curt T. Otaguro to the position of State Comptroller.

Respectfully Submitted,

Milton Y. Higa

**TESTIMONY BEFORE SENATE COMMITTEE ON
GOVERNMENT OPERATIONS**

Governor's Message 579

**Submitting for consideration and confirmation as the Comptroller of the
Department of Accounting and General Services, Gubernatorial Nominee, CURT
T. OTAGURO, for a term to expire at noon on 12-05-2022.**

Thursday, February 21, 2019
2:45 p.m.
Conference Room 225

Brennon Morioka
Director, Electrification of Transportation
Hawaiian Electric Company, Inc.

Aloha Chair Thielen, Vice Chair Inouye and members of the committee.

My name is Brennon Morioka and I am testifying in support of GM 579 for the confirmation of Curt Otaguro as the Comptroller of the State of Hawaii, Department of Accounting & General Services (DAGS).

I have had the opportunity to work and develop a friendship with Mr. Otaguro over a number of years and can testify to his integrity, strong work ethic, and fundamental desire to give unselfishly of himself. His leadership experience while working at First Hawaiian bank has provided him with the skills to lead an agency such as DAGS with vision as well as collaboration. But his selfless giving of his time for non-profit volunteerism is what I believe is a driver for Mr. Otaguro to enter into public service such as this and the dedication to his work in this important position.

Thank you for this opportunity to share my strong support for Mr. Curt Otaguro.