



EXECUTIVE CHAMBERS  
HONOLULU

DAVID Y. IGE  
GOVERNOR

July 2, 2019

**GOV. MSG. NO. 1296**

The Honorable Ronald D. Kouchi,  
President  
and Members of the Senate  
Thirtieth State Legislature  
State Capitol, Room 409  
Honolulu, Hawai'i 96813

The Honorable Scott K. Saiki,  
Speaker and Members of the  
House of Representatives  
Thirtieth State Legislature  
State Capitol, Room 431  
Honolulu, Hawai'i 96813

Dear President Kouchi, Speaker Saiki, and Members of the Legislature:

This is to inform you that on July 2, 2019, the following bill was signed into law:

HB68 HD1 SD1

RELATING TO CONSUMER PROTECTION.  
**ACT 194 (19)**

Sincerely,

DAVID Y. IGE  
Governor, State of Hawai'i

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# A BILL FOR AN ACT

RELATING TO CONSUMER PROTECTION.

**BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:**

1 SECTION 1. Section 481B-5.5, Hawaii Revised Statutes, is  
2 amended by amending subsection (1) to read as follows:

3 "(1) Any return policies adopted by the merchant pursuant  
4 to this section that limits the purchaser's ability to obtain a  
5 refund shall not apply if the goods were damaged or defective  
6 prior to the time of sale, unless the merchant was aware of the  
7 damage or defect and notified the purchaser of the damage or  
8 defect in writing prior to the time of sale. No warranty policy  
9 adopted by a merchant in the State shall require a purchaser to  
10 pay an additional fee to obtain a repair, replacement, or refund  
11 for goods returned pursuant to the warranty.

12 As used in this subsection, "merchant in the State" means a  
13 merchant that:

14 (1) Is created under the laws of the State, including but  
15 not limited to chapters 414, 414D, 415A, 425, 425E, or  
16 428;

17 (2) Is authorized to transact business in the State; and



1        (3) Possesses a current, unexpired State of Hawaii general  
2                    excise tax license."

3            SECTION 2. This Act does not affect rights and duties that  
4 matured, penalties that were incurred, and proceedings that were  
5 begun before its effective date.

6            SECTION 3. New statutory material is underscored.

7            SECTION 4. This Act shall take effect on July 1, 2019.

APPROVED this 02 day of JUL , 2019



GOVERNOR OF THE STATE OF HAWAII



HB No. 68, HD 1, SD 1

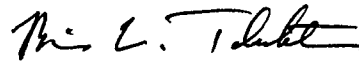
THE HOUSE OF REPRESENTATIVES OF THE STATE OF HAWAII

Date: April 30, 2019  
Honolulu, Hawaii

We hereby certify that the above-referenced Bill on this day passed Final Reading in the House of Representatives of the Thirtieth Legislature of the State of Hawaii, Regular Session of 2019.



Scott K. Saiki  
Speaker  
House of Representatives

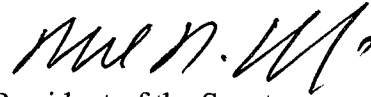


Brian L. Takeshita  
Chief Clerk  
House of Representatives

**THE SENATE OF THE STATE OF HAWAI'I**

Date: March 27, 2019  
Honolulu, Hawai'i 96813

We hereby certify that the foregoing Bill this day passed Third Reading in the Senate of the Thirtieth Legislature of the State of Hawai'i, Regular Session of 2019.



President of the Senate



Clerk of the Senate