



UNIVERSITY OF HAWAII SYSTEM

Legislative Testimony

Testimony Presented Before the
House Committee on Finance
February 28, 2018 at 1:00 p.m.

By
John Morton
Vice President for Community Colleges
University of Hawai'i System

HB 1638 HD2 – RELATING TO APPRENTICESHIPS

Chair Luke, Vice Chair Cullen, and members of the committee:

The University of Hawai'i is in concurrence with the intent of HB 1638. This measure would provide funding to continue and expand health care apprenticeship programs at the University of Hawai'i community colleges.

In February 2017, Kapi'olani Community College (KapCC) entered into a contract with the State Department of Labor and Industrial Relations for \$1,167,291 for the purpose of establishing apprenticeship programs for culinary and healthcare. Of this amount, \$510,609 was for the area of healthcare for Community Health Workers, Pharmacy Technicians, and Optometry Assistants. This contract runs through the end of April 2018, and given the projected balances, the College will be requesting a no-cost extension to continue these programs.

In terms of our progress on partnering with the industry, since September 2017, KapCC has fostered eleven instructional apprenticeship partnerships with nine employers including Queen's Medical Center, Hawai'i Pacific Health, Hawai'i Primary Care Association, Hawai'i Optometric Association, Retina Institute of Hawai'i, Partners in Care Hawai'i, ALEA, and Hawai'i Independent Physicians Association.

The College is also looking to expand apprenticeship programs to Nursing Assistants and Medical Laboratory Technicians, Phlebotomists, and Sonographers; funding for these additional fields was not included as part of the original contract.

Thank you for the opportunity to provide testimony in support of the intent of this bill.



STATE OF HAWAII
DEPARTMENT OF HEALTH
P. O. Box 3378
Honolulu, HI 96801-3378
doh.testimony@doh.hawaii.gov

**WRITTEN
TESTIMONY
ONLY**

**Testimony in SUPPORT of HB1638 HD2
RELATING TO APPRENTICESHIPS.**

REP. SYLVIA LUKE, CHAIR
HOUSE COMMITTEE ON FINANCE

Hearing Date: February 28, 2018

Room Number: 308

- 1 **Fiscal Implications:** None for Department of Health.
- 2 **Department Testimony:** The Department of Health supports the intent of HB1638 HD1, which
- 3 is to Appropriate funds to continue and expand health care apprenticeship programs at University
- 4 of Hawaii community colleges, but defers to the Governor's Supplemental Budget Request for
- 5 appropriations priorities.
- 6 Provider supply is a determinant of health care access, and research suggests that community
- 7 health workers (CHW) can complement a thinly stretched health workforce, as well as bring a
- 8 unique local perspective and level of trust other health professions are unable to match.
- 9
- 10 **Offered Amendments:** N/A.

HB-1638-HD-2

Submitted on: 2/27/2018 1:23:07 PM

Testimony for FIN on 2/28/2018 1:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Jacqui Hoover	Hawaii Island Economic Development Board	Support	No

Comments:

Health care professionals at all levels are needed especially on neighbor islands and the Hawaii Island Economic Development Board (HIEDB) supports all efforts to expand programs and increase the number of qualified workforce to address Hawaii Island (and state) health needs.



**Testimony to the House Committee on Finance
Wednesday, February 28, 2018; 1:00 p.m.
State Capitol, Conference Room 308**

RE: SUPPORTING HOUSE BILL NO. 1638, HOUSE DRAFT 2, RELATING TO APPRENTICESHIPS.

Chair Luke, Vice Chair Cullen, and Members of the Committee:

The Hawaii Primary Care Association (HPCA) is a 501(c)(3) organization established to advocate for, expand access to, and sustain high quality care through the statewide network of Community Health Centers throughout the State of Hawaii. The HPCA **SUPPORTS** House Bill No. 1638, HOUSE DRAFT 2, RELATING TO APPRENTICESHIPS.

The bill, as received by your Committee, would appropriate an unspecified amount of General Funds for Fiscal Year 2018-2019 to the University of Hawaii for health care apprenticeship programs, and take effect on July 1, 3000.

Federally Qualified Health Centers (FQHCs) provide desperately needed medical services at the frontlines in rural communities. Long considered champions for creating a more sustainable, integrated, and wellness-oriented system of health by creating a more efficient, more effective and more comprehensive system of health, FQHCs experience even greater challenges in recruiting and retaining qualified health care professionals to service the ever-growing volume of patients.

The State of Hawaii is experiencing a severe shortage of health care professionals in the workforce, especially in rural areas. Recent studies note that the current shortage of physicians is at 20% of the total full-time equivalent positions throughout the State. The shortage is especially severe in the fields of primary care, infectious diseases, colorectal surgery, pathology, general surgery, pulmonology, neurology, neurosurgery, orthopedic surgery, family medicine, cardiothoracic surgery, rheumatology, cardiology, hematology/oncology, and pediatric subspecialties of endocrinology, cardiology, neurology, hematology/oncology, and gastroenterology.

This bill would provide additional State resources to enhance the the quality and stock of Hawaii's future healthcare workforce. **Accordingly, the HPCA strongly support this important measure.**

In advance, thank you for your consideration of our testimony.

Wednesday, February 28, 2018 at 1:00pm
Conference Room 308

House Committee on Finance

To: Representative Sylvia Luke, Chair
Representative Ty J.K. Cullen, Vice Chair

From: Carl Hinson
Director, Workforce Development

Re: Testimony in Support of HB1638, Relating to Apprenticeships

My name is Carl Hinson, Director of Workforce Development at Hawai'i Pacific Health. Hawai'i Pacific Health is a not-for-profit health care system with over 70 locations statewide including medical centers, clinics, physicians and other caregivers serving Hawai'i and the Pacific Region with high quality, compassionate care. Its four medical centers – Kapi'olani, Pali Momi, Straub and Wilcox – specialize in innovative programs in women's health, pediatric care, cardiovascular services, cancer care, bone and joint services and more. Hawai'i Pacific Health is recognized nationally for its excellence in patient care and the use of electronic health records to improve quality and patient safety.

I write in support of HB 1638 HD 2 which provides funding to continue and expand health care apprenticeship programs at the University of Hawai'i community colleges.

With the increasing shortage of Medical Assistants (M.A.s), we have had to explore alternative staffing strategies to meet the operational needs of our clinics and hospitals. Hawai'i Pacific Health (HPH) and Kapi'olani Community College (KCC) are currently partnered in the coordination of apprenticeships for Community Health Workers. These individuals work as "Care Coordinators" through Hawai'i Health Partners (HHP) to visit our patients in their home setting and to provide assistance with medication, treatment compliance, and other essential primary health care services.

While the Apprenticeship Program trains workers to provide primary health care services, it also equips them with skills required to play important leadership roles in our health care systems, which previously required formal M.A. training. For example, one such apprentice is currently working in HPH Human Resources and upon graduation will assume the role of our New Hire Health Clearance Coordinator.

The Apprenticeship Program helps to fill our industry's need for qualified medical professionals. We are hopeful that you will consider continuing and expanding the Apprenticeship program which provides great value to our industry and health care workforce.

Thank you for your consideration of this testimony in support of HB 1638 HD 2.

HB-1638-HD-2

Submitted on: 2/27/2018 12:47:17 PM

Testimony for FIN on 2/28/2018 1:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Melodie Aduja	OCC Legislative Priorities Committee, Democratic Party of Hawai'i	Support	No

Comments:

Wednesday, February 28, 2018 at 1:00pm
Conference Room 308

House Committee on Finance

To: Representative Sylvia Luke, Chair
Representative Ty J.K. Cullen, Vice Chair

From: Liana Peiler, MD, MHCDS
Director of Quality and Clinical Project Management – Hawai'i Health Partners

Re: Testimony in Support of HB 1638 HD 2, Relating to Apprenticeships

My name is Liana Peiler, MD, MHCDS, and I am the Director of Quality and Clinical Project Management for Hawai'i Health Partners. Hawai'i Health Partners is a physician-led Accountable Care Organization (ACO) with the goal of providing high-quality care, increased efficiency, and optimal patient health.

I write in support of HB 1638 HD 2 which provides funding to continue and expand health care apprenticeship programs at the University of Hawai'i community colleges.

With the increasing shortage of Medical Assistants (M.A.s), we have had to explore alternative staffing strategies to meet the operational needs of our clinics and hospitals. Hawai'i Pacific Health (HPH) and Kapi'olani Community College (KCC) are currently partnered in the coordination of apprenticeships for Community Health Workers. These individuals work as "Care Coordinators" through Hawai'i Health Partners (HHP) to visit our patients in their home setting and to provide assistance with medication, treatment compliance, and other essential primary health care services.

While the Apprenticeship Program trains workers to provide primary health care services, it also equips them with skills required to play important leadership roles in our health care systems, which previously required formal M.A. training. For example, one such apprentice is currently working in HPH Human Resources and upon graduation will assume the role of our New Hire Health Clearance Coordinator.

The Apprenticeship Program helps to fill our industry's need for qualified medical professionals. We are hopeful that you will consider continuing and expanding the Apprenticeship program which provides great value to our industry and health care workforce.

Thank you for your consideration of this testimony in support of HB 1638 HD 2.

HB-1638-HD-2

Submitted on: 2/27/2018 12:50:37 PM

Testimony for FIN on 2/28/2018 1:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Melinda Buck	Individual	Support	No

Comments:

Aloha

I support HB1638. The Community Health Worker apprenticeship program in healthcare is part of the health care system.. Community Health Worker serve the community which greatly needed in Hawaii.

Thank you,

Melinda Buck

HB-1638-HD-2

Submitted on: 2/27/2018 12:58:43 PM

Testimony for FIN on 2/28/2018 1:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Dana Hazelton	Individual	Support	No

Comments:

I am writing in strong support of HB1638 HD2, which appropriates funds to continue and expand health care apprenticeship programs at UH community colleges.

As a nurse and educator I personally see the importance of adding value driven models of health care to our workforce here in Hawaii. The Health care market in Hawaii, and especially the outer islands is in dire need of a workforce that is educated and motivated to advance professionally in our state. The Community Health Worker and Certified Nurse Assistant programs that have been designed and implemented at the UH Community Colleges has proven that there is a demand for health care apprenticeships in our communities.

By appropriating funding and expanding the apprenticeship programs at the UH community college level, you are truly supporting a sustainable and value added workforce development plan that is a Win-Win for Hawaii residents and health care businesses.

I strongly support HB1638 HD2 and respectfully ask you to pass this measure out of committee.

Sincerely,

Dana Hazelton BS, RN

Health Program/Campus Grant Coordinator, Kauai Community College

LATE

HB-1638-HD-2

Submitted on: 2/27/2018 2:31:26 PM

Testimony for FIN on 2/28/2018 1:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Maria Teresa Belardo	Individual	Support	No

Comments:

Aloha,

I am writing in strong support of this bill, HB 1638. Community Health Workers (CHWs) are an important resource in the community. CHWs create connections between our community's vulnerable populations and also help navigate our not-so-easy to understand healthcare system. Please support the increase in funding to healthcare apprenticeship and expand its programs.

Mahalo for your consideration!

Maria Belardo

CHW student at Kauai Community College

LATE

HB-1638-HD-2

Submitted on: 2/27/2018 2:44:07 PM

Testimony for FIN on 2/28/2018 1:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Susan Oshiro-Taogoshi	Individual	Support	No

Comments:

I am writing in strong support of HB1638 HD2, which appropriates funds to continue and expand health care apprenticeship programs at UH community colleges.

As a Community Outreach Worker and student enrolled in the Community Health Worker class at Kauai Community College, I personally see the added value of our contribution to the workforce here in Hawaii. We help bridge gaps between our communities and the health and humans services systems, help alleviate the negative effects of social determinates of health, advocating for our vulnerable population and building community capacity.

By appropriating funding and expanding the apprenticeship programs at the UH community college level, you are truly supporting a sustainable workforce development plan that will improve the health and well-being of our communities.

I strongly support HB1638 HD2 and respectfully ask you to pass this measure out of committee.

Sincerely,

Susan Oshiro-Taogoshi



STATE OF HAWAII
DEPARTMENT OF LABOR AND INDUSTRIAL RELATIONS
830 PUNCHBOWL STREET, ROOM 321
HONOLULU, HAWAII 96813
www.labor.hawaii.gov
Phone: (808) 586-8844 / Fax: (808) 586-9099
Email: dlir.director@hawaii.gov

LATE

February 28, 2018

To: The Honorable Sylvia Luke, Chair;
The Honorable Ty J.K. Cullen, Vice Chair; and
Members of the House Committee on Finance

Date: Wednesday, February 28, 2018
Time: 1:00 p.m.
Place: Conference Room 308, State Capitol

From: Leonard Hoshijo, Director
Department of Labor and Industrial Relations (DLIR)

Re: H.B. No. 1638 HD 2 Relating to Apprenticeships

HB1638 HD 2 proposes to appropriate funds to continue and expand health care apprenticeship programs at UH community colleges. Hawaii Revised Statutes Chapter 372 identifies the department as the State Apprenticeship Agency, responsible for administering and monitoring Registered Apprenticeship Programs. Only about \$100,000 in state funds are available to support this function for over 7,000 apprentices.

However, because Apprenticeship Programs are very effective strategies in developing a skilled workforce, the federal government competitively awarded grants to expand Apprenticeship Programs into occupations and industries outside of construction, such as health care and information technology. International studies, confirmed by more recent national studies, have shown a return on investment of about \$1.40 for every dollar invested, lower turnover rates, and higher productivity as a result of Apprenticeship Programs.

A year ago, the department was awarded a federal State Expansion Grant of \$1.5 million, of which \$1.1 million was contracted to Kapiolani Community College to develop and implement apprenticeship programs in healthcare and culinary occupations. They have been successful in creating new apprenticeship programs among industry associations and individual employers, and in shifting the paradigm of apprenticeship programs from construction to other areas.

LATE

HB-1638-HD-2

Submitted on: 2/27/2018 3:06:44 PM

Testimony for FIN on 2/28/2018 1:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
June Munoz	Individual	Support	No

Comments:

I strongly support Bill HB1638 and am currently a Community Outreach Worker for a non-profit Health Organization on Kaua'i and am also enrolled in a Community Health Worker certification course at Kauai Community College. This is an extremely valuable work that is done in the community as Workers support individuals and families one-on-one, helping to bridge gaps and barriers that many of them face when accessing much needed health and social services. Many individuals are falling between the cracks due to lack of accessing available resources, communication challenges, and homelessness, to name a few. The Community Outreach Worker plays the all important role as an advocate (voice) for the individual/ family and is a much needed support for those in need. Supporting this bill is supporting our community on Kaua'i!

LATE

HB-1638-HD-2

Submitted on: 2/27/2018 7:11:40 PM

Testimony for FIN on 2/28/2018 1:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Crystal Caday Bargayo	Individual	Support	No

Comments:

I am writing in strong support of HB1638 HD2, which appropriates funds to continue and expand health care apprenticeship programs at UH community colleges.

As a community health worker, I personally see the importance of adding value driven models of health care to our workforce here in Hawaii. The Health care market in Hawaii, and especially the outer islands is in dire need of a workforce that is educated and motivated to advance professionally in our state. The Community Health Worker program that have been implemented at Kauai Community College has proven that there is a demand for health care apprenticeships in our communities.

By appropriating funding and expanding the apprenticeship programs at the UH community college level, you are truly supporting a sustainable and value added workforce development plan that is a Win-Win for Hawaii residents and health care businesses.

I strongly support HB1638 HD2 and respectfully ask you to pass this measure out of committee.

Sincerely,

Crystal Caday-Bargayo

Student at Kauai Community College

Housing Specialist/Community Health Worker

LATE

HB-1638-HD-2

Submitted on: 2/27/2018 7:25:02 PM

Testimony for FIN on 2/28/2018 1:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Kimi Ramos Valdovinos	Individual	Support	No

Comments:

I am writing in strong support of HB1638 HD2, which appropriates funds to continue and expand health care apprenticeship programs at UH community colleges.

As a Community Health Worker, I personally see the importance of adding value driven models of health care to our workforce here in Hawaii. The Health care market in Hawaii, and especially the outer islands is in dire need of a workforce that is educated and motivated to advance professionally in our state. The Community Health Worker program that have been designed and implemented at the Kauai Community College has proven that there is a demand for health care apprenticeships in our communities.

By appropriating funding and expanding the apprenticeship programs at the UH community college level, you are truly supporting a sustainable and value added workforce development plan that is a Win-Win for Hawaii residents and health care businesses.

I strongly support HB1638 HD2 and respectfully ask you to pass this measure out of committee.

Sincerely,

Kimi Ramos-Valdovinos

Community Health Worker

State Of Hawaii Department Of Education School Health Assistant II

HB-1638-HD-2

Submitted on: 2/27/2018 7:40:37 PM

Testimony for FIN on 2/28/2018 1:00:00 PM

LATE

Submitted By	Organization	Testifier Position	Present at Hearing
Karlyse Hesly	Individual	Support	No

Comments:

I am writing in strong support of HB1638 HD2, which appropriates funds to continue and expand health care apprenticeship programs at UH community colleges.

As a Community Health Worker, and a Marshallese interpreter for the Kauai Department of Health, I see the importance of adding value driven models of health care to our workforce here in Hawaii. The Health care market in Hawaii, and especially the outer islands is in dire need of a workforce that is educated and motivated to advance professionally in our state. The Community Health Worker program at Kauai CC has proven that there is a demand for health care apprenticeships in our communities.

By appropriating funding and expanding the apprenticeship programs at the UH community college level, you are truly supporting a sustainable and value added workforce development plan that is a Win-Win for Hawaii residents and health care businesses.

I strongly support HB1638 HD2 and respectfully ask you to pass this measure out of committee.

Sincerely,

Karlyse F. Hesly

Community Health Worker/State of Hawaii Department of Health Marshallese Interpreter

HB-1638-HD-2

Submitted on: 2/27/2018 8:03:34 PM

Testimony for FIN on 2/28/2018 1:00:00 PM



Submitted By	Organization	Testifier Position	Present at Hearing
Pualei Kaohelaulii	Individual	Support	No

Comments:

I am writing in strong support of HB1638 HD2, which appropriates funds to continue and expand health care apprenticeship programs at UH community colleges.

As Community health worker and native hawaiian interpreter I see the importance of adding value driven models of health care to our workforce here in Hawaii. The Health care market in Hawaii, and especially the outer islands is in dire need of a workforce that is educated and motivated to advance professionally in our state. The Community Health Worker program that have been designed and implemented at Kauai Community College, and other UH CC campuses has proven that there is a demand for health care apprenticeships in our communities.

By appropriating funding and expanding the apprenticeship programs at the UH community college level, you are truly supporting a sustainable and value added workforce development plan that is a Win-Win for Hawaii residents and health care businesses.

I strongly support HB1638 HD2.

Sincerely,

Pualei Kaohelaulii

Community Health Worker/Paramedical Assistant/Native Hawaiian Interpreter at State of Hawaii Department of Health

HB-1638-HD-2

Submitted on: 2/27/2018 11:16:54 PM

Testimony for FIN on 2/28/2018 1:00:00 PM

LATE

Submitted By	Organization	Testifier Position	Present at Hearing
Augustus Acosta	ALEA Bridge	Support	No

Comments: