

# GM583

Measure Title: Submitting for consideration and confirmation to the Board of Pharmacy, Gubernatorial Nominee, ALANNA ISOBE, for a term to expire 06-30-2022.

Report Title: Board of Pharmacy

Current Referral: CPH

Alanna S Isobe  
Response to Questionnaire

(1) Why do you want to be a member of the Board?

**I was born and raised in Hawaii and moved back to Hawaii to raise my children. I would like to be a member of the State Board of Pharmacy to give back to the public and our profession. Public service helps to protect all of the residents of Hawaii.**

(2) What do you perceive are the roles and responsibilities of a member of the Board?

- 1. Public health and safety- this is the foremost responsibility of the Board. All decisions should be focused on keeping the public safe through rules and regulations.**
- 2. Understanding statutes, regulations, FDA, Controlled Substances Act.**
- 3. Granting licensure and understanding the examination process and development.**
- 4. Prepare for, attend, and participate in monthly meetings.**
- 5. Legislative support- provide legislature feedback from the Board on any bills that could affect pharmacy and public safety.**

(3) In what ways do you feel that you can help protect the consumer?

- 1. Using my 21 years of experience providing care to the patients, I have an understanding of the needs to improve their health. I strive to keep up with the most progressive practices in pharmacy and can adapt this knowledge. As the scope of pharmacy changes, I can help make sure that appropriate rules are in place to ensure patient safety.**
- 2. I can provide information and look at what other states have done in similar situations and help write evidence-based rules that work for pharmacists while ensuring safety for the patients.**

(4) Given your understanding of the roles and responsibilities of a Board member, why do you believe that you are qualified for the position? Please include a brief statement of your skills, expertise and knowledge that would aid you as a member of the Board.

- 1. I consistently attend Board meetings and understand the roles and responsibilities of Board members, as well as the meeting procedures.**
- 2. I graduated from pharmacy school in 1997 and have worked in many different capacities as a community pharmacist including pharmacy manager, pharmacy recruiter, and district pharmacy manager. These different roles have given me different skills, knowledge, and experiences that can help advise the Board in various situations.**
- 3. I currently work as a pharmacy manager in the community pharmacy setting. As a front line pharmacist, I am directly affected by the changes and rules and can provide first-hand experience to Board discussions.**
- 4. I worked with the Narcotics Enforcement Division on many issues and have an understanding of their role and working relationship with the Board and pharmacies.**
- 5. I worked with the Department of Health on various vaccination programs. I am the recipient of the American Pharmacist Association national Immunization Champion award in 2017 for my efforts with our Hepatitis A outbreak.**

(5) What do you hope to accomplish during your term of service?

**I hope to help the Board in any way I can and offer insight from the community pharmacist perspective.**

(6) Name three qualities that best describe you and how these qualities will benefit the Board.

- 1. Leadership experience- I have many different experiences and enjoy the challenges in leadership roles.**
- 2. Detail-oriented- as most pharmacists, I appreciate details and strive for consistency and quality in all the work that I produce.**
- 3. Compassionate- I build relationships with my patients and truly care about their well-being. My priority is patients' care and the patients' needs.**

- (7) Name a previous experience you've had that will be beneficial as a Board member.
- 1. Communication- I have participated in, and led meetings, given countless presentations, and am comfortable speaking to different audiences as necessary. As pharmacists we are charged with communication between providers, patients, colleagues, management, and even law enforcement.**
  - 2. I have attended board meetings and am familiar with the process and expectations.**
  - 3. Volunteerism- from a very young age, I have always donated my time to community service, whether it be key club projects in high school to various events with my children's school.**
- (8) Can you foresee any possible conflicts of interest that could arise during your service on the Board? How would you overcome conflicts of interest?

**I foresee how a possible conflict could arise if an issue comes from or against my employer, myself, or someone I know. In this case, or any case that there may be perceived conflict, I would disclose the conflict right away and ask to be excused if it is perceived or if I feel that I could not remain unbiased. I feel that I can remain neutral and hear both sides but also understand that it may not always be appropriate, should be disclosed, and can be perceived by the public as biased and in situations, I should ask to be excused.**



DAVID Y. IGE  
GOVERNOR

DOUGLAS S. CHIN  
LT. GOVERNOR

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TO THE SENATE COMMITTEE ON  
COMMERCE, CONSUMER PROTECTION, AND HEALTH

TWENTY-NINTH LEGISLATURE  
Regular Session of 2018

Wednesday, March 7, 2018  
10:00 A.M.

**TESTIMONY ON GOVERNOR'S MESSAGE NO. 583, SUBMITTING FOR  
CONSIDERATION AND CONFIRMATION TO THE BOARD OF PHARMACY,  
GUBERNATORIAL NOMINEE, ALANNA ISOBE, FOR A TERM TO EXPIRE 6-30-2020.**

TO THE HONORABLE ROSALYN H. BAKER, CHAIR, AND MEMBERS OF THE  
COMMITTEE:

My name is Catherine Awakuni Colón, Director of the Department of Commerce and Consumer Affairs ("Department"). The Department appreciates the opportunity to provide testimony in support of Governor's Message No. 583, which nominates Ms. Alanna Isobe for membership on the Board of Pharmacy ("Board") for a term to expire June 30, 2020.

Ms. Isobe has over twenty years of work experience in pharmacy both on the mainland and in Hawaii, including serving as the Hawaii District Manager for Safeway, Inc. Ms. Isobe previously attended Board meetings as an observer to stay apprised of legislation and issues in Hawaii. She understands the commitment involved and her responsibility to attend and prepare for the Board's monthly meetings.

Given Ms. Isobe's experience, dedication, and leadership in pharmacy, the Department believes she is in a good position to positively contribute to the Board.

Thank you for the opportunity to testify in support of Ms. Isobe's nomination to the Board of Pharmacy.

**GM-583**

Submitted on: 3/6/2018 9:56:23 AM

Testimony for CPH on 3/7/2018 10:00:00 AM

<b>Submitted By</b>	<b>Organization</b>	<b>Testifier Position</b>	<b>Present at Hearing</b>
Melodie Aduja	Testifying on behalf of OCC Legislative Priorities Committee, Democratic Party of Hawai'i	Support	No

Comments:



Hawaii State Legislature  
415 South Beretania St.  
Honolulu, HI 96813

To whom it may concern,

The purpose of this letter is to illustrate my support and endorsement for Alanna Isobe as a member of the Board of Pharmacy in the state of Hawaii.

In my former capacity as a Regional Pharmacy Manager with Safeway, I was able to work with Alanna extensively. During the four-year period that Alanna and I worked together, I was able to witness the passion that she holds for her customers as well as her leadership skills with the individual team members that she supervised.

I appreciated working with Alanna to bring our company to its goals. Today, I see Alanna's commitment to creating a healthcare infrastructure in her community. Her influenza immunization strategy has been truly valued and rewarded by both her company, and the American Pharmacists Association.

Alanna Isobe would be a valued member of your Board of Pharmacy.

Yours Sincerely,

Jeff Harnsberger, RPh  
Director of Operations, Genoa Healthcare  
1197 Berea Drive, Suite A  
Boulder, CO 80305  
(720) 483-1819

**GM-583**

Submitted on: 3/3/2018 12:00:42 PM

Testimony for CPH on 3/7/2018 10:00:00 AM

<b>Submitted By</b>	<b>Organization</b>	<b>Testifier Position</b>	<b>Present at Hearing</b>
Ronald Taniguchi, Pharm.D.	Individual	Support	No

Comments:



February 23, 2018

The Honorable Rosalyn H. Baker  
415 S Beretania St #231  
Honolulu, HI 96813

**RE: Support for Alanna Isobe's Appointment to the Hawaii State Board of Pharmacy**

Dear Senator Baker,

I am writing to endorse Alanna Isobe for appointment to the Hawaii State Board of Pharmacy. I have known Alanna since 2005 when, in her role as a pharmacy recruiter, she initiated the patient care services program in the Denver division.

Alanna Isobe has demonstrated her commitment to the protection and promotion of public health for Hawaii residents throughout her career with Albertsons Companies. Alanna has led the company every year since 2007 in protecting her patients against vaccine preventable diseases. Alanna's drive to provide immunizations and make sure her patients are protected has been recognized company-wide by the past CEO of Safeway, and on a national level by the American Pharmacists Association (APhA). In 2017 Alanna was awarded the national Immunization Champion award by APhA, the highest honor in the profession for immunization practice excellence. Throughout her various roles in the organization, Alanna has promoted complete execution in regards to compliance and patient safety within our company.

Alanna's devotion to serving the residents of Hawaii is further demonstrated through her volunteer work. She serves the students of UH-Hilo by mentoring and training new graduates from the College of Pharmacy as well as assisting UH-Hilo staff with school functions and career fairs.

I am confident that Alanna is well equipped and prepared to serve the public of the state of Hawaii as a member of the Hawaii State Board of Pharmacy. Thank you for your time and consideration. Please feel free to contact me if you have any questions at: 925-580-7023.

Sincerely,



**Brian Hille**  
Vice President Patient, Specialty and Wellness Services  
Albertsons Companies

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Please accept my highest recommendation for Alanna Isobe for the Hawaii State Board of Pharmacy.

I have been trained by Alanna in 2 different settings in Colorado. Both in a retail setting and in a HMO setting. I have been in pharmacy for 23 years and Alanna's level of excellence is unparalleled.

She possesses both the tenacity to achieve the highest standards in all her employees and the desire to see the end goal achieved by getting her own hands dirty in the process. She is the only supervisor that I've ever worked with who does not believe that she is exempt from working weekends or evenings. Her philosophy has always been to help wherever needed. She is right there with her employees, no matter what needs to be done.

Alanna has an innate ability to inspire others to perform to the height of their ability, simply by working next to them. It is an anomaly to work with a supervisor who is both brilliant and dedicated to greatness, leading by example.

Perhaps the most distinguishing characteristic about Alanna, however, is that you would be hard pressed to find an employee of hers, past or present, who doesn't speak of her in the highest regard. She achieves greatness without undermining others.

Alanna is a delight to work with, for, or around. You will find her abilities in leadership, ingenuity, and work ethic to be unparalleled.

I could not recommend anyone higher for this position than Alanna Isobe.

Thank you for your time,

Heather Caryofilles, PharmD.

Kaiser Permanente, Colorado

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720-260-9405