

MAR 09 2018

SENATE RESOLUTION

REQUESTING THE DEPARTMENT OF LABOR AND INDUSTRIAL RELATIONS AND
THE UNIVERSITY OF HAWAII CENTER ON AGING TO CONVENE A
WORKING GROUP TO REVIEW IN-HOME CARE SERVICES AND MAKE
RECOMMENDATIONS TO IMPROVE THE QUALITY OF CARE.

1 WHEREAS, by 2020, nearly three hundred thousand people will
2 be age sixty-five or older in Hawaii; and

3
4 WHEREAS, a significant percentage of these individuals will
5 need life sustaining assistance with the necessary activities of
6 their daily lives, such as bathing, moving, eating, toileting,
7 preparing food, cleaning, and essential shopping, among others
8 to support their continued quality of life; and

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10 WHEREAS, when given the choice, most individuals prefer to
11 receive care at home; and

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13 WHEREAS, home care is less expensive than facility based
14 care; and

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16 WHEREAS, families regularly report an inability to access
17 home care as a result of a shortage of available care workers;
18 and

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20 WHEREAS, home care worker is the fastest growing job in the
21 United States, and home care workers comprise a majority of the
22 total direct care workforce; and

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24 WHEREAS, more than ninety percent of home care workers are
25 women; and

26
27 WHEREAS, home care workers in Hawaii are increasingly
28 caring for highly complex client needs, including conditions
29 such as dementia, severe and persistent mental illness,
30 paraplegia, post-traumatic stress disorder, and multiple and
31 complex chronic diseases which may require specialized training
32 or certification to treat properly; and
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1 WHEREAS, there is a need to understand the correlation
2 between caregiver pay, benefits, and training, and the quality
3 of care provided; and
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5 WHEREAS, there is a need to study the provision of home
6 health care in Hawaii and make recommendations to improve the
7 system; now, therefore,
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9 BE IT RESOLVED by the Senate of the Twenty-ninth
10 Legislature of the State of Hawaii, Regular Session of 2018,
11 that the Department of Labor and Industrial Relations (DLIR) and
12 the University of Hawaii (UH) Center on Aging are requested to
13 convene a working group to:
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- 15 (1) Review the provision of in-home care services in
16 Hawaii;
- 17 (2) Make recommendations that will improve the quality of
18 care; and
19
- 20 (3) Include its review and recommendations in a report to
21 the Legislature no later than twenty days prior to the
22 Regular Session of 2019; and
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24
25 BE IT FURTHER RESOLVED that the DLIR and UH Center on Aging
26 are requested to convene the in-home care services working group
27 no later than July 1, 2018; and
28

29 BE IT FURTHER RESOLVED that the in-home care services
30 working group's review of the provision of home care in Hawaii
31 and report include:
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- 33 (1) A description of the various ways in which people in
34 Hawaii receive home care;
- 35 (2) A description of the home care workforce, including
36 the relationship of home care workers to the people
37 they are caring for;
- 38 (3) A description of the continuum of work being
39 performed;
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- 1 (4) A description of the skills that home care workers
2 need, the current percentage of Hawaii's home care
3 workers with training or certification, and the nature
4 of that training or certification;
5
- 6 (5) Data regarding how current and expected workforce
7 supply meets demand, including:
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 - 9 (A) Retention rates of caregivers employed by care
10 agencies;
 - 11
 - 12 (B) Ability of families to access home care; and
13
 - 14 (C) Projected workforce shortage, if any, over the
15 next ten years;
16
- 17 (6) Data regarding the current wages and benefits paid to
18 home care workers and by whom;
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- 20 (7) Data regarding home care worker and client injuries,
21 including abuse and neglect;
22
- 23 (8) The relationship between the quality of care provided
24 and the wages, benefits and training and certification
25 standards of home care workers;
26
- 27 (9) Evaluation of experiences in other states between
28 increased wages, benefits and training and
29 certification standards and the quality of care
30 provided;
31
- 32 (10) Recommendations on how to improve the quality of care
33 for people receiving home care services in Hawaii;
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- 35 (11) Recommendations on how to finance home care services
36 in Hawaii; and
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- 38 (12) Recommendations on how to improve wages and benefits,
39 training and certification requirements and training
40 delivery for home care workers in Hawaii; and
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1 BE IT FURTHER RESOLVED that the working group should be
2 composed of the following individuals and organizational
3 representatives:

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- 5 (1) A representative of the DLIR, to co-chair the
6 committee;
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- 8 (2) A representative of the UH Center on Aging, to co-
9 chair the committee;
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- 11 (3) An appointee of the Governor;
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- 13 (4) An appointee of the Senate President;
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- 15 (5) An appointee of the Speaker of the House of
16 Representatives;
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- 18 (6) An appointee of the Director of Human Services;
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- 20 (7) An appointee of the Director of Health;
- 21
- 22 (8) A representative of a not-for-profit provider of home
23 care services to be designated by the Senate
24 President;
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- 26 (9) A representative of a for-profit provider of homecare
27 services to be designated by the Speaker of the House
28 of Representatives;
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- 30 (10) A representative of a community advocacy group working
31 for and with home care workers in Hawaii to be
32 designated by the Governor; and
- 33
- 34 (11) Additional members, at the discretion of the co-
35 chairs; and
- 36
- 37

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1 BE IT FURTHER RESOLVED that certified copies of this
 2 Resolution be transmitted to the Governor, Senate President,
 3 Speaker of the House of Representatives, Director of Health,
 4 Director of Human Services, Director of Labor and Industrial
 5 Relations, and Director of the University of Hawaii Center on
 6 Aging.

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OFFERED BY:

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AC [Handwritten signature]

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