
SENATE CONCURRENT RESOLUTION

REQUESTING THE EXECUTIVE OFFICE ON AGING AND THE UNIVERSITY OF HAWAII CENTER ON AGING TO CONVENE A WORKING GROUP TO REVIEW IN-HOME CARE SERVICES AND MAKE RECOMMENDATIONS TO IMPROVE THE QUALITY OF CARE.

1 WHEREAS, by 2020, nearly three hundred thousand people will
2 be age sixty-five or older in Hawaii; and

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4 WHEREAS, a significant percentage of these individuals will
5 need life sustaining assistance with the necessary activities of
6 their daily lives, such as bathing, moving, eating, toileting,
7 preparing food, cleaning, and essential shopping, among others
8 to support their continued quality of life; and

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10 WHEREAS, when given the choice, most individuals prefer to
11 receive care at home; and

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13 WHEREAS, home care is less expensive than facility based
14 care; and

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16 WHEREAS, families regularly report an inability to access
17 home care as a result of a shortage of available care workers;
18 and

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20 WHEREAS, home care worker is the fastest growing job in the
21 United States, and home care workers comprise a majority of the
22 total direct care workforce; and

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24 WHEREAS, more than ninety percent of home care workers are
25 women; and

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27 WHEREAS, home care workers in Hawaii are increasingly
28 caring for highly complex client needs, including conditions
29 such as dementia, severe and persistent mental illness,
30 paraplegia, post-traumatic stress disorder, and multiple and



1 complex chronic diseases which may require specialized training
2 or certification to treat properly; and

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4 WHEREAS, there is a need to understand the correlation
5 between caregiver pay, benefits, and training, and the quality
6 of care provided; and

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8 WHEREAS, there is a need to study the provision of home
9 health care in Hawaii and make recommendations to improve the
10 system; now, therefore,

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12 BE IT RESOLVED by the Senate of the Twenty-ninth
13 Legislature of the State of Hawaii, Regular Session of 2018, the
14 House of Representatives concurring, that the Executive Office
15 on Aging and the University of Hawaii (UH) Center on Aging are
16 requested to convene a working group to:

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18 (1) Review the provision of in-home care services in
19 Hawaii;
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21 (2) Make recommendations that will improve the quality of
22 care; and
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24 (3) Include its review and recommendations in a report to
25 the Legislature no later than twenty days prior to the
26 Regular Session of 2019; and

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28 BE IT FURTHER RESOLVED that the Executive Office on Aging
29 and UH Center on Aging are requested to convene the in-home care
30 services working group no later than July 1, 2018; and

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32 BE IT FURTHER RESOLVED that the in-home care services
33 working group's review of the provision of home care in Hawaii
34 and report include:

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36 (1) A description of the various ways in which people in
37 Hawaii receive home care;
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39 (2) A description of the home care workforce, including
40 the relationship of home care workers to the people
41 they are caring for;
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- 1 (3) A description of the continuum of work being
2 performed;
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- 4 (4) A description of the skills that home care workers
5 need, the current percentage of Hawaii's home care
6 workers with training or certification, and the nature
7 of that training or certification;
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- 9 (5) Data regarding how current and expected workforce
10 supply meets demand, including:
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 - 12 (A) Retention rates of caregivers employed by care
13 agencies;
 - 14 (B) Ability of families to access home care; and
 - 15 (C) Projected workforce shortage, if any, over the
16 next ten years;
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- 18 (6) Data regarding the current wages and benefits paid to
19 home care workers and by whom;
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- 21 (7) Data regarding home care worker and client injuries,
22 including abuse and neglect;
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- 24 (8) The relationship between the quality of care provided
25 and the wages, benefits, and training and
26 certification standards of home care workers;
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- 28 (9) Evaluation of experiences in other states between
29 increased wages, benefits, and training and
30 certification standards and the quality of care
31 provided;
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- 33 (10) Recommendations on how to improve the quality of care
34 for people receiving home care services in Hawaii;
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- 36 (11) Recommendations on how to finance home care services
37 in Hawaii; and
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- 1 (12) Recommendations on how to improve wages, benefits,
2 training and certification requirements, and training
3 delivery for home care workers in Hawaii; and
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5 BE IT FURTHER RESOLVED that the working group should be
6 composed of the following individuals and organizational
7 representatives:
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- 9 (1) A representative of the Executive Office on Aging, to
10 co-chair the committee;
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- 12 (2) A representative of the UH Center on Aging, to co-
13 chair the committee;
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- 15 (3) An appointee of the Governor;
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- 17 (4) An appointee of the Senate President;
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- 19 (5) An appointee of the Speaker of the House of
20 Representatives;
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- 22 (6) An appointee of the Director of Human Services;
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- 24 (7) An appointee of the Director of Health;
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- 26 (8) A representative of a not-for-profit provider of home
27 care services to be designated by the Senate
28 President;
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- 30 (9) A representative of a for-profit provider of homecare
31 services to be designated by the Speaker of the House
32 of Representatives;
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- 34 (10) A representative of a community advocacy group working
35 for and with home care workers in Hawaii to be
36 designated by the Governor;
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- 38 (11) A representative of the Department of Labor and
39 Industrial Relations;
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- 41 (12) A representative of the Department of Business,
42 Economic Development, and Tourism; and



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2 (13) Additional members, at the discretion of the co-
3 chairs; and
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5 BE IT FURTHER RESOLVED that certified copies of this
6 Concurrent Resolution be transmitted to the Governor; Senate
7 President; Speaker of the House of Representatives; Director of
8 Health; Director of Human Services; Director of Labor and
9 Industrial Relations; Director of Business, Economic
10 Development, and Tourism; Director of the Executive Office on
11 Aging; and Director of the University of Hawaii Center on Aging.

