

MAR 08 2012

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# SENATE RESOLUTION

ENCOURAGING THE DEPARTMENT OF HUMAN SERVICES TO IMPLEMENT  
MANDATORY TRAINING AND OTHER IMPROVEMENTS TO STRENGTHEN  
COMMUNITY CARE FOSTER FAMILY HOMES.

1           WHEREAS, the Department of Human Services certifies  
2 Community Care Foster Family Homes to enable individuals needing  
3 care in an intermediate care facility or in a skilled nursing  
4 facility to remain in a home setting as part of a family; and  
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6           WHEREAS, utilizing Community Care Foster Family Homes  
7 allows individuals to avoid institutionalization and the higher  
8 costs associated with intermediate care and skilled nursing  
9 facilities; and  
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11           WHEREAS, the Department of Human Services currently  
12 provides orientation for a person, agency, or organization that  
13 wants to be certified as a community care foster family home;  
14 however this orientation is not mandatory; and  
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16           WHEREAS, mandatory training prior to certification as a  
17 community care foster family home would strengthen the community  
18 care foster family home program and ensure that newly certified  
19 caregivers are fully prepared to offer the best possible care to  
20 their clients; and  
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22           WHEREAS, every Medicaid-eligible individual and private-pay  
23 individual entering a Community Care Foster Family Home must  
24 have a Case Management Agency licensed by the Department of  
25 Human Services to coordinate health care requirements; and  
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27           WHEREAS, the role of a Case Management Agency includes  
28 promoting continuity of client care, appropriate integration,  
29 and utilization of services; and  
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31           WHEREAS, Case Management Agencies are responsible for the  
32 clients placed into Community Care Foster Family Homes and  
33 therefore need greater authority to hold these homes  
34 accountable; now, therefore,  
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1 BE IT RESOLVED by the Senate of the Twenty-sixth  
2 Legislature of the State of Hawaii, Regular Session of 2012,  
3 that the Department of Human Services is encouraged to implement  
4 mandatory training requirements prior to certifying any person,  
5 agency, or organization as a Community Care Foster Family Home;  
6 and  
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8 BE IT FURTHER RESOLVED that the Department of Human  
9 Services is encouraged to adopt administrative rules that will  
10 provide Case Management Agencies with greater authority and the  
11 ability to hold caregivers in Community Care Foster Family Homes  
12 accountable; and  
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14 BE IT FURTHER RESOLVED that the Department of Human  
15 Services is encouraged to consider the following improvements  
16 for Case Management Agencies and Community Care Foster Family  
17 Homes:  
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- 19 (1) Limiting the number of Case Management Agencies that  
20 are licensed to operate, thereby allowing Case  
21 Management Agencies to choose not to use Community  
22 Care Foster Family Homes that do not meet appropriate  
23 standards of care;  
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- 25 (2) Establishing a predefined infraction list with  
26 penalties and consequences;  
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- 28 (3) Allowing Case Management Agencies to place Community  
29 Care Foster Family Homes on probation and provide the  
30 homes with a corrective plan of action;  
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- 32 (4) Implementing cost saving measures relating to patient  
33 medication, the creation of a centralized pharmacy,  
34 and mandatory caregiver compliance with dietary  
35 requirements;  
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- 37 (5) Expanding the treatment team to include meetings with  
38 a nurse care manager, primary caregiver, and primary  
39 care physician;  
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- 41 (6) Measuring quality outcomes through the use of  
42 satisfaction surveys; and  
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1 (7) Improving financial outcomes of the Community Care  
2 Foster Family Home program; and  
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4 BE IT FURTHER RESOLVED that certified copies of this  
5 Resolution be transmitted to the Department of Human Services  
6 and Case Management, Inc.  
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8  
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OFFERED BY: Erzanne Chun Cleland

*Amid y Ig*      *Amel Zubizarra*  
*John Chan*      *[Signature]*  
*Rosey De Bob*      *[Signature]*  
                          *Math*  
                          *Melanie [Signature]*  
                          *Will [Signature]*

