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In reply, please refer to:

January 20, 2011

DEPARTMENTAL COMMUNICATION

No. 40

Honorable Shan S. Tsutsui
President of the Senate
State Capitol, Room 409
Honolulu, HI 96813

Honorable Calvin K.Y. Say
Speaker of the House of Representatives
State Capitol, Room 431
Honolulu, HI 96813

Pursuant to Section 96-16, Hawaii Revised Statutes, I am transmitting a copy of "Office of the Ombudsman, Report Number 41".

In accordance with Section 93-16, Hawaii Revised Statutes, we have also transmitted a copy of this report to the Legislative Reference Bureau Library.

The public may view an electronic copy of this report on our agency's website at the following link: www.ombudsman.hawaii.gov.

Should you have any questions about this report, please do not hesitate to contact Carol K. Nitta at 587-0770, or via e-mail at complaints@ombudsman.hawaii.gov.

Sincerely yours,

ROBIN K. MATSUNAGA
Ombudsman

RKM:evd
Enclosure
c: Legislative Reference Bureau Library