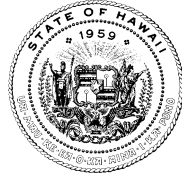


DAVID Y. IGE
GOVERNOR
STATE OF HAWAII

JOSH GREEN
LT. GOVERNOR
STATE OF HAWAII



WILLIAM J. AILA, JR.
CHAIRMAN
HAWAIIAN HOMES COMMISSION

TYLER I. GOMES
DEPUTY TO THE CHAIRMAN

**STATE OF HAWAII
DEPARTMENT OF HAWAIIAN HOME LANDS**

P. O. BOX 1879
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TESTIMONY OF WILLIAM J. AILA, JR, CHAIRMAN
HAWAIIAN HOMES COMMISSION
BEFORE THE SENATE COMMITTEE ON WAYS AND MEANS
DECISION MAKING ON MARCH 2, 2021 AT 9:30AM VIA VIDEOCONFERENCE

SB 717 RELATING TO THE HAWAIIAN HOMES COMMISSION ACT

March 2, 2021

Aloha Chair Dela Cruz, Vice Chair Keith-Agaran, and members of the Committee:

The Department of Hawaiian Home Lands (DHHL) submits comments on this bill that requires DHHL to digitize its applicant, beneficiary, and lessee records and create a usable digital database no later than 7/1/2022.

DHHL began implementing an electronic document imaging system in June 2013 that converted applicant and lessee records to digital media. Staff training began in 2019, and the neighbor island offices have access to DHHL's electronic record system. This significantly improved accessibility for DHHL's neighbor island offices. The primary purpose of the document management system is to easily store, access, track, and share documents from a secure and central location. The goal is to provide better customer service and create a more efficient use of staff time. It will also allow for the preservation of the original documents. This existing system can always be improved if additional resources are available as long as it doesn't affect the priorities identified in the Governor's Executive Budget request.

Thank you for your consideration of our testimony.