

## OFFICE OF ENTERPRISE TECHNOLOGY SERVICES

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Written Testimony of  
DOUGLAS MURDOCK  
Chief Information Officer  
Enterprise Technology Services

Before the

SENATE COMMITTEE ON GOVERNMENT OPERATIONS  
THURSDAY, FEBRUARY 11, 2021

SENATE BILL 1307  
RELATING TO INFORMATION TECHNOLOGY PROJECTS

Dear Chair Moriwaki, Vice Chair Dela Cruz, and members of the committee:

The Office of Enterprise Technology Services (ETS) supports this bill, which establishes an information technology modernization program management office to provide guidance and support to major public information technology projects, as long as it doesn't affect the priorities identified in the Governor's Executive Budget request.

ETS is currently using its existing project management office, Hawaii Modernization Initiative, also known as HiMod, to successfully implement the state Enterprise Resource Planning (ERP) project. The HiMod office is not large enough to support other state modernization efforts.

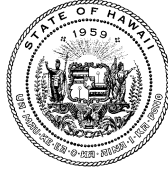
HiMod would serve as a model for the proposed technology modernization program management office. HiMod has been successful in updated our Human Resources Management System, and implementing the HawaiiPay Project, which brought the State's payroll system into the twenty-first century with a modern, efficient platform and covered all employees with the inclusion of the Department of Education, University of Hawaii, Judiciary, Legislature and Office of Hawaiian Affairs.

Currently, the HiMod team is working on the Time and Leave project, which will allow participating state departments, agencies, and jurisdictions to process electronic timesheets and leave requests in Hawaii Information Portal, replacing many manual forms. Additionally, the team is beginning to transition to support the Financial Management System Modernization project, which will replace the State's thirty-year old financial management and accounting system.

As the state continues to modernize and transform government by replacing legacy systems other than the ERP, a technology modernization program management office based on HiMod is needed to ensure ETS can effectively support state departments and agencies to successfully design, development, and implement modern systems.

Thank you for the opportunity to provide testimony on this measure.

DAVID Y. IGE  
GOVERNOR



CURT T. OTAGURO  
COMPTROLLER  
AUDREY HIDANO  
DEPUTY COMPTROLLER

**STATE OF HAWAII**  
**DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES**

P.O. BOX 119, HONOLULU, HAWAII 96810-0119

WRITTEN TESTIMONY  
OF  
CURT T. OTAGURO, COMPTROLLER  
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES  
TO THE  
SENATE COMMITTEE ON  
GOVERNMENT OPERATIONS

THURSDAY, FEBRUARY 11, 2021, 3:00 P.M.  
CONFERENCE ROOM 430, STATE CAPITOL

S.B. 1307

RELATING TO INFORMATION TECHNOLOGY PROJECTS.

Chair Moriwaki, Vice Chair Dela Cruz, and members of the Committee, thank you for the opportunity to submit testimony in support of this bill.

The Department of Accounting and General Services (DAGS) supports the Office of Enterprise Technology Services (ETS) in its efforts to move the Hawaii Modernization Initiative (HiMOD) forward. An example of success that resulted from HiMOD is the HawaiiPay Project which collaborated with DAGS Accounting division to create an efficient and modern statewide payroll system. Since the HiMOD office is not large enough to support other state modernization efforts, the DAGS supports the proposed technology modernization program management office. The DAGs will continue to support efforts that allow the State to continue on the path of modernization and transformation.

Thank you for the opportunity to submit testimony on this matter.

**TRANSFORM**  
**HAWAI'I GOVERNMENT**  
Every Citizen • Every Service • Every Island

February 11, 2021

Senator Sharon Moriwaki, Chair  
Senator Donovan Dela Cruz, Vice Chair  
SENATE COMMITTEE ON GOVERNMENT OPERATIONS  
VIA TELECONFERENCE  
Hawai'i State Capitol  
Honolulu, HI 96813

RE: Testimony supporting SB 1307, Relating to Information Technology Projects

Chair Moriwaki, Vice Chair Dela Cruz, and Committee Members:

My name is Christine Sakuda and I serve as the executive director of Transform Hawai'i Government (THG), a coalition of organizations and individuals who advocate for an accessible, accountable and responsive state government that leverages technology to help citizens, communities, and businesses throughout Hawai'i to thrive. We provide a consistent and persistent voice to keep modernization a top priority of state government.

THG supports SB 1307, Relating to Information Technology projects establishes an information technology modernization program management office to provide guidance and support to major public information technology projects.

THG has made long-term investments in promoting efficient and effective digital government in Hawai'i. Establishing an information technology modernization program management office will provide state departments and agencies a central resource to guide, offer best practices, and potentially help resource their modernization efforts, and is consistent with our own efforts to help fulfill the Hawai'i Information Technology Strategic Plan, which we played a role in helping to initiate. We believe that the bill is an important step toward meeting the objectives of the plan.

The COVID-19 pandemic has made it abundantly clear that improvements can be made in the way government serves its citizens and that technology is an important part of improving access to government services. We believe that now is the time to commit to developing long-term vision, goals, and objectives to fast forward the economic and social recovery in a way that creates new opportunities well beyond the challenges we face today. Please favorably consider Senate Bill 1307.

Thank you for the opportunity to provide testimony supporting this important bill.

Respectfully submitted,



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