

DAVID Y. IGE
GOVERNOR



DOUGLAS MURDOCK
CHIEF INFORMATION
OFFICER

OFFICE OF ENTERPRISE TECHNOLOGY SERVICES

P.O. BOX 119, HONOLULU, HI 96810-0119
Ph: (808) 586-6000 | Fax: (808) 586-1922
ETS.HAWAII.GOV

Testimony of
DOUGLAS MURDOCK
Chief Information Officer
Enterprise Technology Services

Before the

SENATE COMMITTEE ON WAYS AND MEANS
Wednesday, April 3, 2019

HOUSE BILL NO. 531, HD1
RELATING TO ENTERPRISE TECHNOLOGY SERVICES

Dear Chair Dela Cruz, Vice Chair Keith-Agaran and members of the committee:

The Office of the Enterprise Technology Services (ETS) supports House Bill No. 531, HD1, Relating to Enterprise Technology Services, which requires the chief information officer, in conjunction with the information technology steering committee, to review, refresh, and submit to the state information technology strategic plan every four years.

Thank you for this opportunity to provide testimony on this bill.



STATE OF HAWAII
DEPARTMENT OF EDUCATION
P.O. BOX 2360
HONOLULU, HAWAII 96804

Date: 04/03/2019
Time: 10:20 AM
Location: 211
Committee: Senate Ways and Means

Department: Education

Person Testifying: Dr. Christina M. Kishimoto, Superintendent of Education

Title of Bill: HB 0531, HD1 RELATING TO ENTERPRISE TECHNOLOGY SERVICES.

Purpose of Bill: Requires the Office of Enterprise Technology Services Chief Information Officer to update the state information technology strategic plan every four years, with the first update to be completed in advance of the 2021 regular session. (HB531 HD1)

Department's Position:

The Department of Education (Department) supports HB 531, HD1 which recommends periodic refreshes of the state information technology strategic plan and offers the following as comments.

The Department suggests keeping the information technology steering committee involved in the strategic plan refresh process. The expertise and different viewpoints of the information technology steering committee provides assurances that any unique needs of other state departments are included and addressed as part of plan refreshes.

The Department has presented its own technology strategy to the Board of Education and is continuously adapting and updating it as we move forward with modernization and implementation efforts. The Department looks forward to the opportunity to collaborate with the Office of Enterprise Technology Services and find places where technology needs align, as well as provide input to ensure state technology strategies consider the opportunities, initiatives, issues, and concerns unique to K-12 education.

Thank you for the opportunity to provide testimony on this measure.

The Hawaii State Department of Education seeks to advance the goals of the Strategic Plan which is focused on student success, staff success, and successful systems of support. This is achieved through targeted work around three impact strategies: school design, student voice, and teacher collaboration. Detailed information is available at www.hawaiipublicschools.org.

April 3, 2019

Senator Donovan M. Dela Cruz, Chair
Senator Gilbert S.C. Keith-Agaran, Vice Chair
SENATE COMMITTEE ON WAYS AND MEANS
Conference Room 211
Hawai'i State Capitol
Honolulu, HI 96813

RE: Testimony in strong support of HB 531, HD1 Relating to Enterprise Technology Services

Dear Chair Dela Cruz, Vice Chair Keith-Agaran, and Committee Members:

My name is Christine Sakuda and I serve as the executive director of Transform Hawai'i Government (THG), a coalition of organizations and individuals who believe in improving government services and business practices through technology to ensure that policymakers, State employees, local residents and businesses have convenient and secure access to reliable information and data on demand.

THG strongly supports House Bill 531, HD1, Relating to Enterprise Technology Services, which requires the Office of Enterprise Technology Services Chief Information Officer to update the state information technology (IT) strategic plan every four years, with the first update to be completed in advance of the 2021 regular session.

Ever-evolving technology necessitates periodic updates to the IT strategic plan to ensure that our State is fully maximizing available modern resources in the delivery of services, information and data to public- and private-sector leaders, individual citizens and businesses. This measure builds on existing statutorily required duties around the development of the strategic plan (HRS section 27-43(a)) and maintaining and expanding government data availability and transparency (HRS sections 27-44 and 27-44.3). We agree that requiring the plan to be regularly refreshed will promote continuity of services, regardless of transitions from administration to administration.

The commitment of State government leadership to strategic business and IT transformation over the long term is essential to successfully harnessing the power of technology. Benefits include:

- increased service quality and satisfaction for Hawai'i's citizens and businesses across all islands;
- elevating the State's workforce so they are able to compete within a 21st Century economy with living wages;
- securing and protecting citizens' data and privacy in the modern era; and
- promoting cost-efficiency, effectiveness, and transparency in the use of taxpayer funds.

Thank you for the opportunity to provide testimony in support of this important bill.

Respectfully submitted,



Christine Sakuda
Executive Director
Transform Hawai'i Government
email: csakuda@TransformHawaiiGov.org | phone: (808) 321-2811
web: www.TransformHawaiiGov.org