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## Background

In 1988, the Hawaii State Legislature passed a law that directed the Department of Budget and Finance (B&F) to establish an "information network" (Act 1, 1st SpSLH 1988). It was envisioned that the information network would enable Hawaii residents, visitors, and others to access information services provided by both the public sector (i.e. government, education, judiciary, legislature) and the private sector in Hawaii. This law also created the Hawaii Information Network Corporation (HAWAII INC) to assist private companies to develop information services and directed the Department of Budget and Finance (B&F) to coordinate the development of public information services.

In 1989, the Legislature implemented the "ACCESS" system that enabled users to obtain information about the legislative process, bills under consideration, and bills signed into law by the Governor of Hawaii. Also in the same year, the Legislature funded the provisioning of public access terminals in the public and school libraries throughout the State.

This year the State of Hawaii is implementing HAWAII FYI, an information network that will bring online services to the public.

## What is HAWAII FYI?

HAWAII FYI is an information network that will allow users with personal computers (with appropriate software and modems) and/or terminals to access easy to use public and private computer information services on a statewide basis. If a user does not have a personal computer or modem, a terminal will be available for public use at public libraries.

The HAWAII FYI technology is a complex communication and computer network that automatically "switches" users to different computers that are set up to provide easy-to-use "videotex" information services.

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## What is Videotex?

"Videotex" refers to easy-to-use, interactive electronic services. Easy-to-use means that videotex is intended to be used by all sorts of people, not just trained computer experts. Interactive means that every user is a participant. Users can select the services they want and communicate with others in groups of common interest. Unlike many other media, videotex is not passive. Electronic means that videotex is based on telecommunications networks that are available everywhere.

## What will HAWAII FYI do?

HAWAII FYI will allow users to access free and fee-based information services via a single telephone number. When a user is connected to HAWAII FYI, the system will present a menu of information services. Once a user has selected the service, HAWAII FYI will automatically connect the user to the computer which "hosts" the information service.

## When will HAWAII FYI be available?

HAWAII FYI will be presented in three phases.

### Phase I: Demonstration

HAWAII FYI will be available on a demonstration basis for limited public access from October through November 1990. The purpose of the HAWAII FYI demonstration is for the Department of Budget and Finance and its Information and Communication Services Division (ICSD) to preliminarily test the communication concepts and network connectivity. HAWAII INC will use the Phase I and II system to acquaint the potential consumer and private information providers with the capabilities of the information network system. HAWAII INC will also assist in testing the system and analyzing user responses to the system.

During the demonstration, the availability of HAWAII FYI will be limited since internal testing of the system and its communications network will be occurring.

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### Phase II: User Registration

Beginning December 1990, the HAWAII FYI will continue to be demonstrated, however, a new logon procedure and additional public information services will be added to the system. ICSD will perform additional system performance and stress testing during this period.

### Phase III: HAWAII FYI Information Network Operational

In 1991, HAWAII FYI will be presented as a fully operational information network system that enables users to access both public and private free and fee information services.

## What will HAWAII FYI cost?

During Phase I and Phase II, there will be no charge or fee for the use of HAWAII FYI.

During Phase III, some information services (especially those provided through private companies) will be fee-based, others will remain free.

## What terminals can be used with HAWAII FYI?

Hawaii FYI will support the following:

- VT100 and Compatible Terminals
- Northern Telecom Videotex Terminals
- Microcomputers with VT100 Emulation Software
- Microcomputers with Videotex Emulation Software

VT100 terminals and VT100 emulation software will be able to access text services.

Videotex terminals and videotex emulation software will be able to access both text and graphic services.

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## What telephone numbers do I call to access HAWAII FYI?

In order to access HAWAII FYI, you will need to dial the local telephone number for your island.

The numbers are:

Oahu	536-7133
Hawaii	935-7133
Maui	242-7133
Kauai	245-7133
Molokai	1-800-243-7133
Lanai	1-800-243-7133

## Who should I call if I have questions or problems?

The HAWAII FYI Assistance Center will help to answer any question or resolve any problem that you may have.

Oahu	<del>548-1738</del> 586-1919
Neighbor Islands	1-800-252-1132

## Who should I call if I have any comments or suggestions?

Your comments and suggestions regarding HAWAII FYI are welcome. Please call the HAWAII FYI Assistance Center or write us at:

HAWAII FYI  
Information and Communication Services Division  
Department of Budget and Finance  
1151 Punchbowl Street  
Honolulu, Hawaii 96813

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## Who should I call or write if I would like to be an information service provider on HAWAII FYI?

### PRIVATE Information Providers

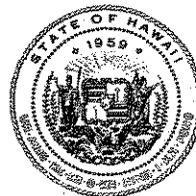
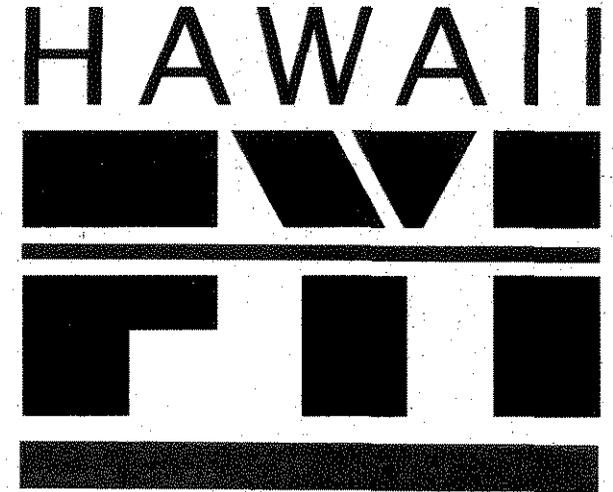
Any private individual or company who would like to provide access to their information (i.e., databases, brochures, or documents).

HAWAII INC  
201 Merchant Street, Suite 1500  
Honolulu, Hawaii 96813  
Phone: 586-4636

### GOVERNMENT Information Providers

Any state government agency who would like to provide access to their public information (i.e., databases, brochures, or documents).

Information and Communication Services Division  
Department of Budget and Finance  
1151 Punchbowl Street  
Honolulu, Hawaii 96813  
Phone: 548-3117



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Department of Budget and Finance  
Information and Communication Services Division

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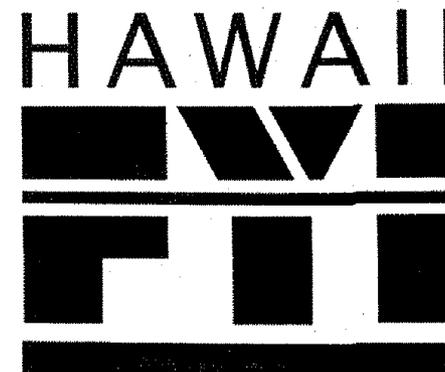
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