

House District _____

Senate District _____

**THE TWENTY- FOURTH LEGISLATURE
HAWAI'I STATE LEGISLATURE
APPLICATION FOR GRANTS & SUBSIDIES
CHAPTER 42F, HAWAI'I REVISED STATUTES**

Log No: 74-0

For Legislature's Use Only

Type of Grant or Subsidy Request:

GRANT REQUEST - **X OPERATING**

GRANT REQUEST - CAPITAL

SUBSIDY REQUEST

"Grant" means an award of state funds by the legislature, by an appropriation to a specified recipient, to support the activities of the recipient and permit the community to benefit from those activities.

"Subsidy" means an award of state funds by the legislature, by an appropriation to a recipient specified in the appropriation, to reduce the costs incurred by the organization or individual in providing a service available to some or all members of the public.

"Recipient" means any organization or person receiving a grant or subsidy.

STATE DEPARTMENT OR AGENCY RELATED TO THIS REQUEST (LEAVE BLANK IF UNKNOWN): _____

STATE PROGRAM I.D. NO. (LEAVE BLANK IF UNKNOWN): _____

1. APPLICANT INFORMATION:

Legal Name of Requesting Organization or Individual:
Hawaii Family Law Clinic
dba: Ala Kuola

Street Address: 550 Halekauwila Street, Hon. HI 96813

Mailing Address: P.O. Box 4559 Hon. HI 96812

2. CONTACT PERSON FOR MATTERS INVOLVING THIS APPLICATION:

Name EDWIN K. FLORES

Title Executive Director

Phone # (808) 545-1880

Fax # (808) 545-1887

e-mail edkflores@yahoo.com

3. TYPE OF BUSINESS ENTITY:

- NON PROFIT CORPORATION
- FOR PROFIT CORPORATION
- LIMITED LIABILITY COMPANY
- SOLE PROPRIETORSHIP/INDIVIDUAL

4. FEDERAL TAX ID 54-2155420

5. STATE TAX ID #: [REDACTED]

6. SSN (IF AN INDIVIDUAL): N/A

7. DESCRIPTIVE TITLE OF APPLICANT'S REQUEST:

DOMESTIC ABUSE - TEMPORARY RESTRAINING ORDERS

8. FISCAL YEARS AND AMOUNT OF STATE FUNDS REQUESTED:

FY 2008-2009 \$ 246,000.00

9. STATUS OF SERVICE DESCRIBED IN THIS REQUEST:

NEW SERVICE (PRESENTLY DOES NOT EXIST)

SPECIFY THE AMOUNT BY SOURCES OF FUNDS AVAILABLE

X EXISTING SERVICE (PRESENTLY IN OPERATION)

AT THE TIME OF THIS REQUEST:

STATE \$ 56000.00

FEDERAL \$ -0-

COUNTY \$ -0-

PRIVATE/OTHER \$ _____

TYPE NAME & TITLE OF AUTHORIZED REPRESENTATIVE:

[REDACTED SIGNATURE]
AUTHORIZED SIGNATURE

Director
NAME & TITLE

1/30/08
DATE SIGNED

GIA REQUEST

Hawaii Family Law Clinic dba Ala Kuola Application for Grant in Aid Subsidy 2008-2009

The Hawaii Family Law Clinic dba Ala Kuola, hereinafter Ala Kuola, (*A Path to Safety and Life*), is a 501c(3) non-profit domestic violence organization whose primary purpose is to assist individuals affected by domestic abuse to obtain temporary restraining orders (TRO's) for protection from their abusers.

In order to pursue a restraining order in the Family Court persons must be spouses, former spouses, persons who have a child in common, parents on behalf of children, persons related by blood, persons jointly residing or formerly residing in the same dwelling unit, and/or persons who have or have had a dating relationship.

Ala Kuola has received funding as a sub-grantee of the Faith And Technical Support (FACTS) grant funded by the Office of Violence Against Women administered through Baylor University, the Office of Hawaiian Affairs, the 2007 Hawaii State Legislature, Kosasa Foundation, Hawaii Hotel Association Charity Walk, and the Harry and Jeanette Weinberg Foundation, Inc.

In calendar year 2007, Ala Kuola entered into a contract with the Judiciary to provide TRO services to the Family Court of the First Circuit. During the 2007 calendar year, there were approximately 2,475 cases docketed in the Family Court related to domestic abuse. During this period Ala Kuola assisted approximately 17% of this total. Ala Kuola's present staff includes the Director, two staff persons and one quarter-time volunteer. In spite of its staff size, Ala Kuola makes every effort to accommodate any victim of domestic abuse to utilize its services. Ala Kuola has demonstrated its ability to provide effective quality services to the public and the Judiciary. To increase its capacity to provide an increase of services and accessibility to victims who experience domestic abuse, Ala Kuola seeks additional funding to add an additional staff person. With the addition of additional staff, Ala Kuola looks to provide its services to outlying communities throughout Oahu through outreach and collaborations with existing community providers.

Goals:

- Ala Kuola will provide greater access to all individuals throughout the island of Oahu who face safety issues and are in need of a protective order from their abuser.
- All individuals will receive individualized assistance in the completion of a petition seeking a temporary restraining order.
- All individuals within the meaning of HRS Section 586 will receive assistance from Ala Kuola
- All individuals will be tracked to ensure that a protective order is appropriate and relative to the individual's needs.

Objectives:

- Intake service hours will be offered throughout the business day to accommodate individuals who for logistical reasons are not able to fulfill the requirements of obtaining a TRO through existing services.
- All individuals will be provided information and referrals
- A full explanation will be provided to all individuals to ensure a complete understanding of orders entered by the Court.

Public Purpose:

Through services provided by Ala Kuola, the public is afforded greater access to obtain a temporary restraining order against their abuser.

Statement of Need and Summary of Service:

Currently, the Adult Client Service Branch (ACSB) of the Family Court of the First Circuit is charged with providing the public services to obtain a temporary restraining order (TRO) on Oahu. In order for an individual to obtain services, the individual must first call in advance to obtain an appointment. Appointments are only available in the morning hours. The individual must be present at the offices of ACSB by 8:00 a.m. on the day of the scheduled appointment and should the individual be late, a new appointment would need to be scheduled. The requirement in many cases may be too restrictive due to practical logistical issues faced by many victims of domestic abuse which make it prohibitive to fulfill this requirement. Such logistical issues may include but are not limited to child care, work commitments, transportation, hiding from one's abuser and disability. As many are not able to fulfill an appointment requirement, victims may forego seeking a protective order of the court which results in further exposure to abuse. Those who are late and miss their scheduled appointment at ACSB are referred to Ala Kuola for services.

It should be noted that in many instances, the abuse may have recently occurred and the victim may not be able to obtain a protective order until an appointment can be made.

Those seeking assistance in obtaining a temporary restraining order are referred by the police, various social services and legal services organizations, word of mouth, and a good majority are referred by the Family Court mainly due to its availability to provide restraining order services.

Ala Kuola TRO Services

Ala Kuola is structured and its procedures are designed to conduct intake services throughout the business day from 8:00 a.m. to 4:30 p.m., Monday thru Friday by either accepting pre-set appointments or seeing individuals on a walk-in basis. In special circumstances, Ala Kuola may be able to conduct intake services outside its office, in an appropriate, secure location that will not compromise the safety of the victim or Ala Kuola's staff member. Depending on the hour of the day when services are requested most seeking a protective order will obtain one the very same day.

Currently, Ala Kuola procedures as provided by Family Court Management call for the petitions for a restraining order be presented to a Family Court judge between the hours of 1:00 p.m. -2:00 p.m., Mondays through Thursdays, and between 10:00 a.m. and 11:00 a.m. on Fridays. It should be noted that the Family Court Judges have permitted petitions to come before their review after the noted specified times.

As previously noted, an individual requesting assistance in obtaining a restraining order can either call Ala Kuola or seek services on a walk-in basis. Ala Kuola's staff screens the request to ensure that the petition for a temporary restraining order being requested is within the purview of the Family Court. (A restraining outside of HRS Sec. 586 is referred to the District Court).

Following the initial assessment, the individual is provided the Petition for A Temporary Restraining Order to complete in their own words and is only provided technical assistance in completing their petition. As Ala Kuola does not serve as an individual's legal representative nor does it act as their advocate, no legal advice is provided. After the petition is completed, it is reviewed to ensure that all relevant information is provided, and instructions to the Honolulu Police Department or other relevant law enforcement agencies are completed to effectuate service of process on the respondent. The completed petition is transmitted to the Family Court for review by a Judge where he or she will either grant or deny the petition. The petition is then taken to Court Management where a hearing notice is issued. (A denied petition does not generate a hearing notice). The granted petition is photocopied, filed with the Circuit Court, and certified copies are obtained for service of process on the respondent. After completion of the processing of the petition by Ala Kuola's staff, the individual is notified that the petition is available for pick up for delivery to the Honolulu Police Department for service of process on the respondent. Along with the filed petition, individuals are provided information regarding the violation of the court order.

Referrals are also provided to individuals to obtain the services of an advocate in intimate partner matters and to legal service providers as well as various social services agencies

and organizations. Referrals include but are not limited to the Legal Aid Society of Hawaii, Domestic Violence Action Center, Women In Need, Army Victims Advocacy Program, Marine Corp Victim Advocacy Program, Navy Victim Advocacy Program, Volunteer Legal Services of Hawaii, Hawaii State Bar Association and Department of Human Services.

Court Hearing Process:

Pursuant to statute, a court hearing is scheduled within 15 days of the date of filing of the restraining order petition. On the date of the hearing, Ala Kuola's staff continues to act as a neutral party to the proceeding. At the court hearing, Ala Kuola's staff act as a "court assistant", (ACSB workers are referred to as "Court Officers)" in which their actions include but are not limited to attempting to arrive at an agreement between the parties as to the issues of the temporary restraining order to expedite the hearing process, drafting various court orders as ordered by the court, and service of process of the court's orders on the involved parties. Ala Kuola's post- hearing responsibilities include transmittal of all court orders to the Honolulu Police Department Records Division to be placed on file.

Ala Kuola Timeline:

At this writing, Ala Kuola continues to provide services to the public. Ala Kuola will continue to assist those individuals who are not able to fulfill the appointment requirement of the Family Court to obtain temporary restraining orders. Ala Kuola will implement a process whereby individuals, community based organization, or domestic violence agencies/organizations utilizing restraining order forms found on the Judiciary website can utilize the services of Ala Kuola to process with the Family Court petitions for a temporary restraining order.

Quality Assurance and Evaluation:

Ala Kuola has managed various grant awards which include private foundations as well as government awards on the State and Federal level and is familiar with various mandated reporting requirements.

Ala Kuola will continue to maintain a system of improving delivery of services through external and internal monitoring, ongoing case evaluation, and problem solving. Formal internal program evaluations serve as useful tools to Ala Kuola in determining whether the program objectives are being met and service contract obligations are being fulfilled. Establishing an internal evaluation team indicates an organization's serious effort to track the program's progress and ensures success. Our program evaluation will be formative, summative, qualitative and objective.

Ala Kuola utilizes a Satisfaction Questionnaire as a tool to ensure that services being provided fulfill our objective to continually provide quality services to the public.

As evidence of the quality of services that Ala Kuola is currently providing, attached is a representative sampling of questionnaires completed by individuals who have received Ala Kuola's assistance. (See attachment 1)

Ala Kuola employs the "Formative" element to account for periodic measurements and track progress while the "Summative" aspects relates to cumulative action or effect. In order to conduct a self-evaluation of its performance, Ala Kuola is currently developing an evaluation survey to be provide to those whom Ala Kuola collaborates with to review its services and make recommendations to help Ala Kuola to provide its delivery of services.

Reporting Measures of Effectiveness:

As previously noted, Ala Kuola has been a recipient of various grants, both private and governmental. Ala Kuola possesses the experience in oversight and control. Specifically, as Ala Kuola has experienced with other reporting requirements, Ala Kuola is prepared and will provide to the respective reporting agency, program progress reports of detailed work during the reporting period and will include statements on the nature of work performed, actual performance measures, activity levels, targeted groups, and a description of any immediate problems encountered in the delivery of services.

Experience and Capability:

Ala Kuola is the only public agency that assists victims of domestic abuse on Oahu with the filing of a temporary restraining order and is committed to devoting its resources to promote and protect the rights of the broad spectrum of abused victims.

Currently, Ala Kuola contracts with the Judiciary of the First Judicial Circuit to provide TRO services to the general public. Ala Kuola's experience and familiarization of the TRO process and working with the population of those who have experienced domestic abuse will ensure quality in the delivery of services. It should be noted that with the significant number of those assisted in 2007 as previously noted, (approximately 17% of the totaled docketed in 2007), Ala Kuola has demonstrated the capacity to deliver services to those victims who experience domestic abuse.

Facilities

Ala Kuola is located in the downtown area of Honolulu directly across the street from the Family Court. The office is accessible by both private and public transportation. Although the building which houses Ala Kuola does not have public parking, ample parking to the public is available within the vicinity. The facility is fully accessible and meets all ADA requirements.

Staffing:

Edwin (Ed) K. Flores, Ala Kuola's Executive Director has over 23 years of legal experience as a paralegal, the majority of which is in the area of public sector law with the Legal Aid Society of Hawaii, Disabled Rights Legal Project and Volunteer Legal Services Hawaii (VLSH). In his capacity as paralegal with VLSH, he was responsible for the creation of the TRO program that once existed at VLSH. He was successful in reaching agreements with the Family Court administration, and in devising a process to serve more victims of abuse. Ed has approximately five years of experience in working with individuals who experienced domestic abuse.

Eugenie Naone, Program Coordinator, has approximately 4 years of experience working with individuals in domestic abuse matters. Her experience includes extensive client intake, coordination of Ala Kuola TRO process, and several hundred appearances in the Family Court with assisting petitioners and drafting of court orders. She possesses extensive knowledge in providing appropriate referrals to provide further assistance to individuals.

Stacey Gabriel, Paralegal has approximately 15 plus years as a legal secretary/paralegal primarily in the private sector. She has been employed with Ala Kuola for approximately 6 months and has made numerous appearances in the Family Court with assisting petitioners and drafting court orders.

Ala Kuola continues to have available an attorney, in good standing, licensed in the State of Hawaii to provide technical assistance to Ala Kuola's staff. As Ala Kuola does not engage in legal representation of the individuals assisted, the attorney is readily available to Ala Kuola to provide technical advice when necessary. Ala Kuola is currently negotiating with two members of the private bar to continue such services.

Organization Chart:

See attached.

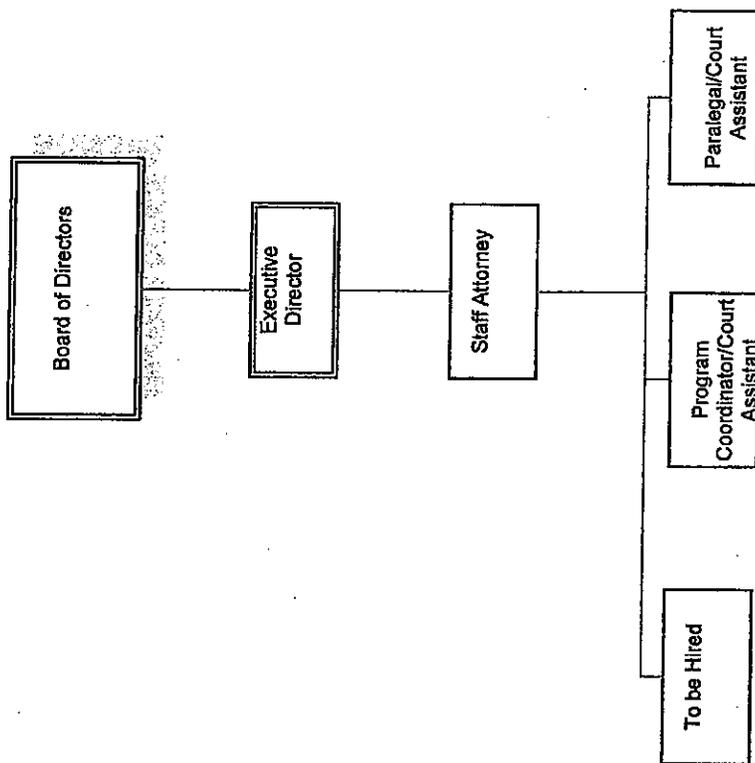
Litigation:

Ala Kuola is not involved in any litigation nor has any actions be brought.

Licensure/Accreditation:

Ala Kuola does not possess any license or Accreditation.

Ala Kuola



ATTACMENT 1.

Date: 10/29/07

Ala Kuola Satisfaction Questionnaire

Ala Kuola is dedicated to improving its services and operation. To insure that all who seek the assistance of Ala Kuola receive a high quality of service it is essential that we receive feedback from you. May we ask that you take a few minutes to complete this questionnaire and add your comments if you wish and send it back to us.

1. Name _____
Ethnicity _____

2. How did you find out about Ala Kuola?

Family

3. Did you contact any other agency or organization to assist you prior to contacting Ala Kuola? *NO*

4. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate your overall satisfaction with the service provided to by Ala Kuola.

1 2 3 4 5
[] [] [] [] [X]

Why do you say that? What specifically are you satisfied or dissatisfied with Ala Kuola?
I like there attitude

5. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate the information provided to you concerning the temporary restraining order process.

1 2 3 4 5
[] [] [] [] [X]

Why do you say that? What specifically are you satisfied or dissatisfied with?

They are very specific

6. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate Ala Kuola's accessibility and hours of availability for your personal convenience?

1 2 3 4 5
[] [] [] [] [X]

Why do you say that? What specifically are you satisfied or dissatisfied with?

They always return phone calls

7. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate how the court orders entered in your case were explained to you after you court hearing.

1 2 3 4 5
[] [] [] [] [X]

Why do you say that? What specifically are you satisfied or dissatisfied with?

I like that they take their time to explain themselves.

8. How likely are you to recommend Ala Kuola to someone who may be in need of their services? Would you say the chances are

[X] Excellent
[] Very good
[] Good
[] Fair
[] Poor

Mahalo.

Date 11/5/07

Ala Kuola Satisfaction Questionnaire

Ala Kuola is dedicated to improving its services and operation. To insure that all who seek the assistance of Ala Kuola receive a high quality of service it is essential that we receive feedback from you. May we ask that you take a few minutes to complete this questionnaire and add your comments if you wish and send it back to us.

1. Name _____

Ethnicity _____ Zip Code _____

2. How did find out about Ala Kuola? *FAMILY COURT REFERRED CAUSE THEY COULDN'T SEE ME TO PROCESS TRO -*

3. Did you contact any other agency or organization to assist you prior to contacting Ala Kuola? *FAMILY COURT*

4. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate your overall satisfaction with the service provided to by Ala Kuola.

1 [] 2 [] 3 [] 4 [] 5

Why do you say that? What specifically are you satisfied or dissatisfied with Ala Kuola?

THE PEOPLE ARE VERY CARING & WILL WALK YOU THROUGH PROCESS & ARE VERY COURTEOUS &

5. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate the information provided to you concerning the temporary restraining order process.

HELPFUL TO EXPLAIN TRO.

1 [] 2 [] 3 [] 4 [] 5

Why do you say that? What specifically are you satisfied or dissatisfied with?

THEY TAKE THE TIME TO EXPLAIN THE STEPS

6. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate Ala Kuola's accessibility and hours of availability for your personal convenience?

1 2 3 4
[] [] [] []

ONLY WISHED THEY HAD
5
A 24HR OPERATION
MY SITUATION HAPPENED
ON A FRIDAY NI
FAMILY
& COURTS OPEN
7:45AM

Why do you say that? What specifically are you satisfied or dissatisfied with?

7. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate how the court orders entered in your case were explained to you after you court hearing.

1 2 3 4
[] [] [] []

5
N

Why do you say that? What specifically are you satisfied or dissatisfied with?

8. How likely are you to recommend Ala Kuola to someone who may be in need of their services? Would you say the chances are

- Excellent
- Very good
- Good
- Fair
- Poor

Mahalo.

Date 12/10/07

Ala Kuola Satisfaction Questionnaire

Ala Kuola is dedicated to improving its services and operation. To insure that all who seek the assistance of Ala Kuola receive a high quality of service it is essential that we receive feedback from you. May we ask that you take a few minutes to complete this questionnaire and add your comments if you wish and send it back to us.

1. Name _____

Ethnicity _____

2. How did find out about Ala Kuola?

Called PRO Hotline & was directed from there

3. Did you contact any other agency or organization to assist you prior to contacting Ala Kuola?

No.

4. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate your overall satisfaction with the service provided to by Ala Kuola.

1 2 3 4 5
[] [] [] []

Why do you say that? What specifically are you satisfied or dissatisfied with Ala Kuola?

I got the help I needed!

5. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate the information provided to you concerning the temporary restraining order process.

1 2 3 4 5
[] [] [] []

Why do you say that? What specifically are you satisfied or dissatisfied with?

I got all the phone #'s and info I need for the future.

6. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate Ala Kuola's accessibility and hours of availability for your personal convenience?

1 2 3 4 5
[] [] [] []

Why do you say that? What specifically are you satisfied or dissatisfied with?

It was a walk in & taken right away

7. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate how the court orders entered in your case were explained to you after you court hearing.

1 2 3 4 5
[] [] [] []

Why do you say that? What specifically are you satisfied or dissatisfied with?

How clear everything was made to me

8. How likely are you to recommend Ala Kuola to someone who may be in need of their services? Would you say the chances are

- Excellent
 Very good
 Good
 Fair
 Poor

Mahalo.

6. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate Ala Kuola's accessibility and hours of availability for your personal convenience?

1 [] 2 [] 3 [] 4 [] 5

Why do you say that? What specifically are you satisfied or dissatisfied with?

As I stated earlier, they ~~made~~ let us know that we could contact them at any time for any reason.

7. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate how the court orders entered in your case were explained to you after your court hearing.

1 [] 2 [] 3 [] 4 [] 5

Why do you say that? What specifically are you satisfied or dissatisfied with?

Genie Naone was with us through the court hearing. She did an excellent job of getting info & relaying back to us and also explaining anything we didn't understand.

8. How likely are you to recommend Ala Kuola to someone who may be in need of their services? Would you say the chances are

- Excellent
- Very good
- Good
- Fair
- Poor

😊 Keep up the good work!

Thanks for everything & God Bless!

Mahalo.

7. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate how the court orders entered in your case were explain to you after you court hearing.

1 2 3 4 5 10 +
[] [] [] [] [] (X)

Why do you say that? What specifically are you satisfied or dissatisfied with?

Very Satisfied how my case was Represented before the Judge.

8. How likely are you to recommend Ala Kuola to someone who may be in need of their services? Would you say the chances are I have also recommended other friends that are having ~~similar~~ issues.

Excellent
 Very good
 Good
 Fair
 Poor

Mahalo.

Date 12-26-07

Ala Kuola Satisfaction Questionnaire

Ala Kuola is dedicated to improving its services and operation. To insure that all who seek the assistance of Ala Kuola receive a high quality of service it is essential that we receive feedback from you. May we ask that you take a few minutes to complete this questionnaire and add your comments if you wish and send it

1. Name _____

Ethnicity _____

19

2. How did find out about Ala Kuola?

HPD

3. Did you contact any other agency or organization to assist you prior to contacting Ala Kuola?

No

4. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate your overall satisfaction with the service provided to by Ala Kuola.

1 [] 2 [] 3 [] 4 [] 5 []

Why do you say that? What specifically are you satisfied or dissatisfied with Ala Kuola?

Excalent Services - 100 % Services all the employees

5. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate the information provided to you concerning the temporary restraining order process.

1 [] 2 [] 3 [] 4 [] 5 []

Why do you say that? What specifically are you satisfied or dissatisfied with?

Extremely Satisfied on their Services because They really a good employees at "ALA Kuola" Fast Services Acurate, helpful to us, good ATTITUDE Down to Earth. I Love the services Very Satisfactor THANK you!!! They have the warmest ALOHA.

6. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate Ala Kuola's accessibility and hours of availability for your personal convenience?

1 2 3 4 5
[] [] [] [] [/]

Why do you say that? What specifically are you satisfied or dissatisfied with?

7. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate how the court orders entered in your case were explained to you after you court hearing.

1 2 3 4 5
[] [] [] [] [/]

Why do you say that? What specifically are you satisfied or dissatisfied with?

8. How likely are you to recommend Ala Kuola to someone who may be in need of their services? Would you say the chances are

[/] Excellent
[] Very good
[] Good
[] Fair
[] Poor

Mahalo.

Date 9/11/07

Ala Kuola Satisfaction Questionnaire

Ala Kuola is dedicated to improving its services and operation. To insure that all who seek the assistance of Ala Kuola receive a high quality of service it is essential that we receive feedback from you.

May we ask that you take a few minutes to complete this questionnaire and add your comments if you wish and send it back to us.

1. Name _____

Ethnicity: Mo

2. How did find out about Ala Kuola?
Through Domestic Violence Clearing House.

3. Did you contact any other agency or organization to assist you prior to contacting Ala Kuola? Army Community Service

4. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate your overall satisfaction with the service provided to by Ala Kuola.

1 2 3 4 5
[] [] [] [] [X]

Why do you say that? What specifically are you satisfied or dissatisfied with Ala Kuola?

you answered all my questions a was able to expedite the TRO quickly.

5. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate the information provided to you concerning the temporary restraining order process.

1 2 3 4 5
[] [] [] [] [X]

Why do you say that? What specifically are you satisfied or dissatisfied with?

Very satisfied, all my questions were answered as well as any concerns. After court they explained what the Judge stated.

6. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate Ala Kuola's accessibility and hours of availability for your personal convenience?

1 2 3 4 5
[] [] [] [] [X]

Why do you say that? What specifically are you satisfied or dissatisfied with?

Because when I could not access DVCHT, you were available around my schedule.

7. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate how the court orders entered in your case were explained to you after you court hearing.

1 2 3 4 5
[] [] [] [] [X]

Why do you say that? What specifically are you satisfied or dissatisfied with?

asked if I understood & did I need it explained to me?

8. How likely are you to recommend Ala Kuola to someone who may be in need of their services? Would you say the chances are

- [X] Excellent
[] Very good
[] Good
[] Fair
[] Poor

Mahalo.

Date 11/20/07

Ala Kuola Satisfaction Questionnaire

Ala Kuola is dedicated to improving its services and operation. To insure that all who seek the assistance of Ala Kuola receive a high quality of service it is essential that we receive feedback from you. May we ask that you take a few minutes to complete this questionnaire and add your comments if you wish and send it back to us.

1. Name _____

Ethnicity _____

2. How did find out about Ala Kuola?

ACSB

3. Did you contact any other agency or organization to assist you prior to contacting Ala Kuola?

WENT TO ACSB - NEED APPT OR BE THERE @ A CERTAIN TIME.

4. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate your overall satisfaction with the service provided to by Ala Kuola.

1 [] 2 [] 3 [] 4 [] 5

Why do you say that? What specifically are you satisfied or dissatisfied with Ala Kuola?

START TO FINISH - AWESOME SUPPORT, INFO GIVEN FOR OTHER ISSUES - HELP LINES ETC. WALKED THROUGH STEP BY STEP. AWESOME PEOPLE

5. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate the information provided to you concerning the temporary restraining order process.

WHO KNOW THEIR "STUFF."

1 [] 2 [] 3 [] 4 [] 5

Why do you say that? What specifically are you satisfied or dissatisfied with?

ABLE TO UNDERSTAND HOW IT WORKS - WALK THROUGH EVERYTHING RE: TRO WHAT TO DO, RIGHTS/PROCEDURES.

6. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate Ala Kuola's accessibility and hours of availability for your personal convenience?

1 2 3 4 5
[] [] [] [] [X]

Why do you say that? What specifically are you satisfied or dissatisfied with?
a person can go in - LONGER PERIOD OF TIME OPEN (INTAKE)

7. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate how the court orders entered in your case were explained to you after your court hearing.

1 2 3 4 5
[] [] [] [] [X]

Why do you say that? What specifically are you satisfied or dissatisfied with?
EXPLAINED IN A WAY WHERE I UNDERSTOOD -

8. How likely are you to recommend Ala Kuola to someone who may be in need of their services? Would you say the chances are

- Excellent
- Very good
- Good
- Fair
- Poor

Mahalo.

Date 9 Oct 2007

Ala Kuola Satisfaction Questionnaire

Ala Kuola is dedicated to improving its services and operation. To insure that all who seek the assistance of Ala Kuola receive a high quality of service it is essential that we receive feedback from you. May we ask that you take a few minutes to complete this questionnaire and add your comments if you wish and send it back to us.

1. Name _____

Ethnicity Caucasian Zip Code 46828

2. How did find out about Ala Kuola?

Adult Services Branch

3. Did you contact any other agency or organization to assist you prior to contacting Ala Kuola?

Adult Services Branch

4. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate your overall satisfaction with the service provided to by Ala Kuola.

1 [] 2 [] 3 [] 4 [] 5 []

Why do you say that? What specifically are you satisfied or dissatisfied with Ala Kuola?

one to one care - great staff!

5. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate the information provided to you concerning the temporary restraining order process.

1 [] 2 [] 3 [] 4 [] 5 []

Why do you say that? What specifically are you satisfied or dissatisfied with?

one to one assistance!
Genuine & caring staff!

6. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate Ala Kuola's accessibility and hours of availability for your personal convenience?

1 [] 2 [] 3 [] 4 [] 5

Why do you say that? What specifically are you satisfied or dissatisfied with?

Very convenient - I was late due to traffic @ ASB + had safety issues -

7. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate how the court orders entered in your case were explained to you after your court hearing. ^{traffic} ^{Issue}

1 [] 2 [] 3 [] 4 [] 5

Why do you say that? What specifically are you satisfied or dissatisfied with?

Very easy process - no trial needed.

8. How likely are you to recommend Ala Kuola to someone who may be in need of their services? Would you say the chances are

- Excellent
- Very good
- Good
- Fair
- Poor

! I also work in mental health + come across people in need of such services cannot give enough credit or compliment about my experience -

Mahalo.

Thank you!

Gina L. Jones

Date 10.16.07

Ala Kuola Satisfaction Questionnaire

Ala Kuola is dedicated to improving its services and operation. To insure that all who seek the assistance of Ala Kuola receive a high quality of service it is essential that we receive feedback from you. May we ask that you take a few minutes to complete this questionnaire and add your comments if you wish and send it back to us.

1. Name _____

Ethnicity _____

96022

2. How did you find out about Ala Kuola?

Courts

3. Did you contact any other agency or organization to assist you prior to contacting Ala Kuola?

Yes

4. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate your overall satisfaction with the service provided to by Ala Kuola.

1
[]

2
[]

3
[]

4
[]

5
[]

Why do you say that? What specifically are you satisfied or dissatisfied with Ala Kuola?
Getting a TRO consumes alot of time. Ala Kuola helped me immediately.

5. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate the information provided to you concerning the temporary restraining order process.

1
[]

2
[]

3
[]

4
[]

5
[]

Why do you say that? What specifically are you satisfied or dissatisfied with?

I'm very satisfied by the way the process was ~~that~~ clearly explained to me.

6. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate Ala Kuola's accessibility and hours of availability for your personal convenience?

1 2 3 4 5
[] [] [] [] [✓]

Why do you say that? What specifically are you satisfied or dissatisfied with?
I'm very satisfied. For a person who works and goes to school. I'm a busy person Ala Kuola helped me to protect my self.

7. On a scale of 1 to 5 where 1 represents "Extremely dissatisfied" and 5 represents "Extremely satisfied," how would you rate how the court orders entered in your case were explained to you after you court hearing. *With no worries.*

1 2 3 4 5
[] [] [] [] [✓]

Why do you say that? What specifically are you satisfied or dissatisfied with?
Clearly, I understand what's going on. And what I need to do.

8. How likely are you to recommend Ala Kuola to someone who may be in need of their services? Would you say the chances are

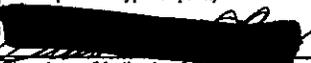
- [X] Excellent
[] Very good
[] Good
[] Fair
[] Poor

I would tell everybody!

Mahalo.

BUDGET REQUEST BY SOURCE OF FUNDS
(Period: July 1, 2008 to June 30, 2009)

App Hawaii Family Law Clinic dba ALAKUOLA

BUDGET CATEGORIES	Total State Funds Requested (a)	(b)	(c)	(d)
A. PERSONNEL COST				
1. Salaries	158,000			
2. Payroll Taxes & Assessments	23,700			
3. Fringe Benefits	15,800			
TOTAL PERSONNEL COST	197,500			
B. OTHER CURRENT EXPENSES				
1. Airfare, Inter-Island	500			
2. Insurance	4,000			
3. Lease/Rental of Equipment				
4. Lease/Rental of Space	15,000			
5. Staff Training	1,000			
6. Supplies	4,500			
7. Telecommunication	4,000			
8. Utilities	2,000			
9. Professional Services	16,000			
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				
TOTAL OTHER CURRENT EXPENSES	47,000			
C. EQUIPMENT PURCHASES				
D. MOTOR VEHICLE PURCHASES				
E. CAPITAL				
TOTAL (A+B+C+D+E)	244,500			
SOURCES OF FUNDING		Budget Prepared By:		
(a) Total State Funds Requested	246,000	Edwin K. Flores		
(b)		Name (Please type or print) Phone		
(c)				
(d)		Signature of Authorized Official <u>1/30/08</u> 00-476 Date		
TOTAL REVENUE		Director Name and Title (Please type or print)		

BUDGET JUSTIFICATION - EQUIPMENT AND MOTOR VEHICLES

Applicant: Ala Buda

Period: July 1, 2008 to June 30, 2009

DESCRIPTION EQUIPMENT	NO. OF ITEMS	COST PER ITEM	TOTAL COST
MacBook	1	\$1,100.00	\$ 1,100.00
Software	1	\$400.00	\$ 400.00
			\$ -
			\$ -
TOTAL:	2		\$ 1,500.00

JUSTIFICATION/COMMENTS:

DESCRIPTION OF MOTOR VEHICLE	NO. OF VEHICLES	COST PER VEHICLE	TOTAL COST
			\$ -
			\$ -
			\$ -
			\$ -
			\$ -
TOTAL:			\$ -

JUSTIFICATION/COMMENTS:

**BUDGET JUSTIFICATION
CAPITAL PROJECT DETAILS**

Non Applicable

Period: July 1, 2008 to June 30, 2009

	FUNDING AMOUNT REQUESTED					
	ANY OTHER SOURCE OF FUNDS RECEIVED IN PRIOR YEARS		STATE FUNDS REQUESTED		FUNDING REQUIRED IN SUCCEEDING YEARS	
TOTAL PROJECT COST	FY: 2005-2006	FY: 2006-2007	FY:2007-2008	FY:2008-2009	FY:2009-2010	FY:2010-2011
PLANS						
LAND ACQUISITION						
DESIGN						
CONSTRUCTION						
EQUIPMENT						
TOTAL:						
JUSTIFICATION/COMMENTS:						

**DECLARATION STATEMENT
APPLICANTS FOR GRANTS AND SUBSIDIES
CHAPTER 42F, HAWAII REVISIED STATUTES**

The undersigned authorized representative of the applicant acknowledges that said applicant meets and will comply with all of the following standards for the award of grants and subsidies pursuant to section 42F-103, Hawai'i Revised Statutes:

- (1) Is licensed or accredited, in accordance with federal, state, or county statutes, rules, or ordinances, to conduct the activities or provide the services for which a grant or subsidy is awarded;
- (2) Comply with all applicable federal and state laws prohibiting discrimination against any person on the basis of race, color, national origin, religion, creed, sex, age, sexual orientation, or disability;
- (3) Agree not to use state funds for entertainment or lobbying activities; and
- (4) Allow the state agency to which funds for the grant or subsidy were appropriated for expenditure, legislative committees and their staff, and the auditor full access to their records, reports, files, and other related documents and information for purposes of monitoring, measuring the effectiveness, and assuring the proper expenditure of the grant or subsidy.

In addition, a grant or subsidy may be made to an organization only if the organization:

- (1) Is incorporated under the laws of the State; and
- (2) Has bylaws or policies that describe the manner in which the activities or services for which a grant or subsidy is awarded shall be conducted or provided.

Further, a grant or subsidy may be awarded to a non-profit organization only if the organization:

- (1) Has been determined and designated to be a non-profit organization by the Internal Revenue Service; and
- (2) Has a governing board whose members have no material conflict of interest and serve without compensation.

Further, the undersigned authorized representative certifies that this statement is true and correct to the best of the applicant's knowledge.

Hawaii Family Law Clinic dba ALA KUOLA
(Typed Name of Individual or Organization)



(Signature)

Edwin K. Flores_

Director_

11/30/03

(Date)



Hawaii Family Law Clinic, dba,

Ala Kuola *--- a path to safety and life ---*

P. O. Box 4559, Honolulu, HI 96813; Telephone No. (808) 545-1884

January 31, 2008

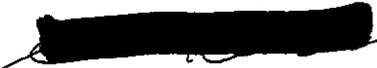
Attention:

Mr. Aaron Nyuha
State Capitol, Room 210
Honolulu, Hawaii 96813

Dear Mr. Nyuha

This is to inform you that although our organization did receive funding from the 2007 State Legislature our organization requires a second year of funding.

If you have any question, please do not hesitate to call upon me.


Ed K. Flores
Director

GIA Request



Hawaii Family Law Clinic, dba,

Ala Kuola --- *a path to safety and life* ---